

ADULTS' HEALTH, ADULTS' CARE AND HOUSING OVERVIEW AND SCRUTINY COMMITTEE

TUESDAY, 6 DECEMBER 2016

PRESENT:- Councillors Claire Ellis (Chair), Steve Allsopp, Claire Ellis, Steph Exell, Mary Friend, Gemma McCracken, Caryl Sydney-Smith, Steve Weisinger and Robert Wright and Mark Edwards (Swindon Healthwatch) and Michelle Howard (Equalities Advisory Forum).

Apologies for absence were received from Councillors Alan Bishop and Julie Wright.

Also Present: Sue Wald (Director, Adult Social Services), Cherry Jones (Director of Health), Michael Ash, (Housing and Community Safety), Ursa Alad (Housing Programme Manager), Gill May (Executive Nurse at NHS Swindon Clinical Commissioning Group) and Kevin McNamara (Director of Strategy, Great Western Hospital).

22. Declarations of Interest

The Chair reminded Members of the need to declare any known interests in any matters to be considered at the meeting. No declarations were made.

23. Minutes

Resolved -That the minutes of the meeting held on 27th September 2016 be confirmed and signed as a correct record.

24. Public Question Time

No public questions were asked or submitted for this meeting.

25. Performance for Adult Social Care Commissioning

Mrs Sue Wald, the Director of Adult Social Services, submitted a report updating the Committee on the performance of Adult Services for Quarter 1 of 2016/17. The Director explained that the report had been structured to highlight the strengths and challenges of the work that had been undertaken, making specific reference to the challenges of clients with complex needs who required specialist care packages or placements.

Councillor Brian Ford, Cabinet Member for Adult Social Care, referred to the increase in demand for adult services. He explained that Swindon, as the lowest funded authority in the South West, was facing a £3.2m budget pressure and that to address this, new models were being implemented that would shift the focus to prevention and early intervention work.

The Committee was advised that the transfer of SEQOL staff to the great Western Hospital and the Council was a success. It also noted that following the establishment of the Delayed Transfer of Care Programme Board, monthly monitoring reflected that days lost due to a hospital discharge being delayed were

reduced by a third and this now put Swindon as the fourth best in the South West for days lost.

The Director, with the Cabinet Member for Adult Social Care, responded to members' questions and comments on the following issues:

- Implications for the community when introducing new models of adult social care provision.
- Collaborative work with NHS England and Avon and Wiltshire Partnership on smoking prevalence due to mental health issues.
- Financial support for delay discharge of care being given to Great Western Hospital to address out of borough cases.
- Organising employment for those with learning disabilities.
- Numbers of staff required to promote and help those in the community to manage their own resources through the personalisation programme.
- Financial implications for those carers helping relatives to live independent lives in the community.
- The difficulty of measuring the benefits of living within a family unit as opposed to independent living.
- The effects of alcohol on staff retention issues.
- The effect of savings made and to be made during the financial year on the budget position.
- Collaborative work being undertaken by the Employment and Training team with the new Disability Training Consultancy currently based in Swindon.
- Confirmation that figures for the number of hits to the "My care, my support" website were not currently being collated nationally or used for benchmarking.
- The promotion of the "My Care, my support" website to ensure access by the wider community.
- Progression planning work to raise aspiration of young people, particularly those transitioning to adulthood.
- The number of Black and Minority Ethnic (BME) young people being supported by the Learning Disability Service.
- Work undertaken by community navigators to help BME young people with disabilities enter the workplace.

Resolved – (1) That the report be noted.

(2) That the Director of Adult Social Services raise with Human Resources the issue of stress-related absences from work and report back to a future meeting.

26. NHS Swindon Clinical Commissioning Group (CCG) - Learning Disability

Ms Gill May, Executive Nurse at NHS Swindon Clinical Commissioning Group (CCG), presented a report providing an update on the plans to transform care services for people with learning disabilities and / or autism who have mental health conditions or escalating and challenging behaviour. Ms May referred to the findings of the Winterbourne View Hospital and to the transformation work undertaken nationally in response to this case. She explained that Swindon was in an excellent position with no cases being referred out of borough and advised that partnership work was being undertaken with Avon and Wiltshire Mental Health Partnership and Wiltshire Clinical Commissioning Group.

Ms May responded to members' questions and comments on the following:

- The support available to ensure that keeping disabled people living in the community does not come at the expense of the whole family unit.
- The success of publishing the Swindon and Wiltshire Transforming Care Partnership Service Model Plan in "Easy Read" as this enabled the community to better understand the plan.
- the effectiveness of unannounced visits by staff and councillors to care homes as a device for reviewing quality of care provision.
- Work undertaken to enable timely assessments and intervention by the NHS Swindon CCG.
- The CCG's processes for ensuring the BME community were accessing services and the recording of this information.
- Continuing health care costs and the time taken by patients to go through health care assessments.

Resolved – (1) That the report be noted.

(2) That the Executive Nurse at NHS Swindon Clinical Commissioning Group (CCG) be requested to update the Committee regarding health costs and the time taken for patients to go through the health care assessment process at the next meeting of this Committee.

27. NHS Swindon Clinical Commissioning Group

Ms Gill May, Executive Nurse at NHS Swindon Clinical Commissioning Group (CCG), presented a report providing an update on performance and key issues relating to the service. She explained that the winter plan provided an assurance that the care system in Swindon was prepared to meet expected demand during the winter months and advised that there had been no decrease in demand during the spring and summer seasons. Ms May drew attention to work undertaken with Great Western Hospital, SEQOL, Primary Care and the Welsh Innovation Centre to develop an action plan that would help those in the community with leg ulcers to be assessed, diagnosed and treated, enabling them to go back to independent living.

Ms May, Cherry Jones, Director of Health, with Mrs Sue Wald, Director, Adult Social Services, responded to members' questions and comments on the following:

- The Sustainability and Transformational Plans' influence on the obesity agenda and how an increase in the pace of change would help overall in promoting preventative care.
- The financial and working relationship between Bath, North East Somerset, Swindon and Wiltshire with South Gloucestershire.
- Actions being taken to help those in the community who suffer from self-inflicted alcohol abuse as this has an impact on a range of services, particularly the police and ambulance services.
- Initiatives to target non communicable diseases through adopting a preventive approach. This was helped through whole family intervention where lifestyle choices could be adopted by all.

Resolved – That the report be noted.

28. Community Service Transfer

Ms Gill May, Executive Nurse at NHS Swindon Clinical Commissioning Group (CCG), presented a report providing an update on the transfer of Community

Services from SEQOL to Swindon Community Services. Ms May, together with Mrs Sue Wald, Director of Adult Social Services, referred to the smooth transfer of the service and staff from SEQOL to the Local Authority and Great Western Hospital (GWH). The Director elaborated on the induction process of staff and the recruitment process being undertaken to implement the new management structure. Members noted that there had not been any detrimental effect due to the transfer of services and no complaints had been received.

Ms May, with Mr Kevin McNamara, Director of Strategy, Great Western Hospital, referred to the new Transition Board set up as part of the commissioning process to scrutinise staff skills, service provision and delivery.

Ms May, Mr McNamara and the Director, Adult Social Services, responded to members' questions and comments on the following:

- Work undertaken to minimise organisational cultural challenges following SEQOL staff integration.
- For the need to better advise the community of service delivery capabilities and providers.
- How patients records were transferred from SEQOL to the Local Authority and GWH.
- The annual review of care packages and the inclusion in this review of all those transferred over from SEQOL.

Resolved – That the report be noted.

29. Avon & Wiltshire Partnership NHS Trust

The Committee received a report by Mr Newlands Anning, the Managing Director, Avon and Wiltshire NHS Partnership Trust (AWP), outlining challenges and achievements for the organisation.

Resolved: (1) That the report be noted.

(2) That the absence of a representative from the Avon and Wiltshire Partnership NHS Trust be noted.

(3) That, if required, Members be requested to submit any questions to the Committee Officer for circulation to the Trust.

30. Overview of Housing Demand for People in Receipt of ASC Services

Mr Michael Ash, The Head of Housing and Community Safety submitted a report updating the Committee providing an overview of housing demand for those receiving Adult Social Care services. He referred to the housing direction and focus as set out in the Housing Strategy 2015 – 2026 and to the progress made over the year.

Mr Ash explained that there was a strong evidence base of needs that reflected the current issues and to the work being undertaken to help those in the community within the limited resources available. He referred to the prioritisation of work to ensure everyone was supported. The Committee noted the increase of homelessness in Swindon due to changes within the private rental sector, the work being undertaken to identify and address multi-occupancy, housing needs for those with learning disabilities and how the Department was assisting them.

Mrs Ursa Alad, Housing and Adult Social Care Programme Manager, referred to the Adult Social Care programme and to the achievements over the past year. These included reviewing property designs to address the needs of those with learning disabilities, accommodation settings ensuring a better quality of life and a review of care packages to optimise service provision. Members noted the in-house temporary accommodation for homeless families and the bid being prepared with Wiltshire, Bath and North East Somerset for additional funding from the Department for Communities and Local Government.

Mr Ash and Mrs Alad responded to members' questions and comments on the following:

- The high demand for housing in Swindon, the affordability of available properties and how allocation was structured.
- Housing those that are discharged from prison and the multi-agency support available to help them integrate into the community.
- The Council's safeguarding role to support the rough sleepers in Swindon.
- The Department's work with other agencies to conduct "Safe and Well" checks to ensure rented properties in Swindon were habitable and not multi-occupied.
- The transitional work undertaken to help those with learning disabilities move from living with parents or carers to independent living.
- How the Home Line Plus Service was helping those in need within the community attain independent living.
- The consultation process being undertaken at present regarding housing and multi-occupancy properties.
- The Planning Application Guidance that will be published for consultation in June 2017.
- Involvement of the Housing Department within the Planning application process.
- Government guidance for landlords on multi occupancy housing.
- That multi occupancy houses had to have carbon monoxide and smoke alarms fixed in the property.
- The number of available properties for homeless people.

Resolved – (1) That the report be noted.

(2) That the Housing Manager be requested to circulate information on the number of people with learning disabilities living with parents or carers.

(3) That the Housing Manager be requested to circulate an update on areas covered in the report in the next Municipal year.

31. Great Western Hospitals NHS Foundation Trust Update

The Committee received a report by the Chief Executive of the Great Western Hospital (GWH) NHS Foundation Trust on key issues and developments at the Great Western Hospital. Mr Kevin McNamara, Director of Strategy, Great Western Hospital (GWH), presented the report and highlighted matters of significance, including the introduction of the new Discharge to Assess Service that assess patients in their own home, the increased demand for urgent and emergency care and the Sustainability and Transformational Plan that reflected partnership working between all agencies to address the challenges which come with an aging and growing population.

Mr McNamara commented on the improvements within the Emergency Department, the progressive work with community healthcare services to address challenges faced by these services, the success of the flu vaccination campaign, the success of the Radiotherapy Appeal and that groundwork has now started at Great Western Hospital and he referred to the new bereavement suit that offered private space for bereaved family who experienced stillbirth or neonatal deaths.

Following his presentation of the report, Mr McNamara responded to members' questions and comments on the following issues:

- The radiotherapy equipment on the new site would be the leading edge technology.
- Actions being undertaken to address increased birth rate in Swindon due to the rise in population.
- Prospective parents' choice to request an amenity room for the childbirth.

Resolved – That the report be noted.

32.

Work Programme 2016/17

The Director of Law and Democratic Services submitted a report on the Committee's work programme for the current Municipal year, detailing the activities that the Committee had undertaken, and would be undertaking, during the course of the year, with the aim of producing evidence based recommendations intended to provide service improvements for Cabinet and external agencies/bodies to consider.

Resolved – That the report be noted.