

In accordance with Standing Order 28, Ms Wathen, Chair of the Keep our NHS Public, Swindon, submitted a written question.

Question:

Given that service users that access the Place of Safety are some of the most vulnerable in society and may find it the hardest to engage with a consultation process, what specific steps are being taken to ensure the views of these people are appropriately represented?

Response:

There is a communications and engagement strategy being written by AWP, Swindon CCG and Wiltshire CCG to ensure during the pilot period of the East Place of Safety that as much feedback from service users and carers is gathered. Following the end of the pilot period this feedback will be collated and will be considered in the next steps following the pilot.