

Swindon Borough Council's Draft Adult Social Care Strategy

Health and Wellbeing Board

Date: 28th March 2018

Author: Corporate Director Adult Social Services

Wards: All

Parishes Affected: All

1. Purpose and Reasons

- 1.1 To seek the Health and Wellbeing Board's approval of Swindon Borough Council's Adult Social Care Strategy 2018-2022 and to recommend that both Swindon Borough Council's Cabinet and the CCG Governing Body adopt and implement it.
- 1.2 The Health and Wellbeing Strategy demonstrates a commitment across the partnership in ensuring that everyone in Swindon lives a healthy, safe, fulfilling and independent life and is supported by thriving and connected communities. Many people will achieve this with minimal support, but some people will need help to do so. This Adult Social Care Strategy describes the Council's approach to adult social care over the next five years. It provides the context for how we will work with partners to care and support people living in Swindon who have additional needs. The focus is on promoting, maintaining and enhancing people's independence in their communities, so that they are healthier, stronger, more resilient and less reliant on formal social care services. Where people require ongoing support to enable them to live fulfilling lives, we will share this responsibility with the individual, their families and their communities. A copy of the draft strategy is attached as Appendix 1.
- 1.3 This Strategy links to Swindon Borough Council's Priority Four: Help people to help themselves while always protecting the most vulnerable children and adults. It also links to the Swindon Health and Wellbeing Strategy: Outcome 2 – Adults and older people in Swindon are living healthier and more independent lives; Outcome 3 – Improved health outcomes for disadvantaged and vulnerable communities (including adults with long term conditions, learning disabilities, physical disabilities or mental health problems, offenders); Outcome 4 – Improved mental health, wellbeing and resilience of all; Outcome 5 – Creation of sustainable environments in which communities can flourish.

2. Recommendations

The Board is recommended to:

- 2.1 Approve Swindon Borough Council's draft Adult Social Care Strategy 2018-2022 (attached at Appendix 1 to the report), and support the ongoing commitment to promote, maintain and enhance people's independence in their communities, so

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that they are healthier, stronger, more resilient and less reliant on formal social care services.

- 2.2 Recommend to Cabinet and the Swindon Clinical Commissioning Group Governing Body that they adopt Swindon Borough Council's draft Adult Social Care Strategy 2018-2022.

3. Detail

- 3.1 The number of people who might need social care services in the future is expected to rise significantly. The numbers of people living with for example, dementia, learning disability or poor mental health will all increase and the rise in demand for health and social care comes at a time when funding is decreasing. The Adult Social Care Strategy describes the Council's approach to supporting people living in Swindon who have additional needs over the next five years. It provides the context for how we will work with partners to provide a more joined up health and social care system.
- 3.2 There is growing understanding that councils cannot do many of the things that have been done previously. We want to focus on what we can do, what our partners and communities can do, and what individuals can do. We believe that people know best how to meet their own needs, and we will support people to do that.
- 3.3 Our starting point will be entering into conversations with people who seek support building on strengths, and what people can do, and how communities, families and friends can help. We recognise that for some people, social care services are required for longer to enable them to live fulfilling lives. Where people need ongoing support, we will share this responsibility with the individual, their families and their communities. We will try to meet people's needs in a personalised way which delivers the outcomes that people seek.
- 3.4 We want to achieve the best value and most cost-effective means of delivering and commissioning high quality care. This is important, not just because local authorities are receiving less funding from government to provide care, but also because the vast majority of people using support services contribute to the cost, and many Swindon residents fund their own care. Everyone should expect that the services they are buying or receiving represent the best possible value.
- 3.5 We recognise that for some people there is an enhanced risk to their personal safety because of their particular disabilities or frailties, or due to wider issues in society. We will work with people to enable them to understand and manage risks appropriately, whilst also providing arrangements to safeguard people from significant harm. Our response to concerns about people's safety will be proportionate, flexible and personal and will always be based upon the

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individual's wishes and feelings alongside the best interests of the wider community.

- 3.6 To meet our obligations within the Care Act 2014 and to manage our key challenges in rising demand and ongoing budget pressures, we have developed a model of care and support with three levels. It is designed to ensure that people can get the right level and type of support, at the right time to help prevent, reduce or delay the need for ongoing support, and to maximise people's independence. The three levels of support are:
- 3.6.1 Helping you to help yourself - *Accessible, friendly, quick, information, advice and advocacy, universal services for the whole community, prevention*
 - 3.6.2 Helping you when you need it - *Immediate help, minimal delays, no presumption about long-term support, goal focussed*
 - 3.6.3 Helping you to live your life by providing ongoing support for those who need it - *Self- directed, personal budgets, choice and control, highly personalised*
- 3.7 The strategy provides detail on how we will deliver these three levels of support, what we aim to achieve for each level, and the associated benefits. More detail on preventative and public health interventions are outlined in Swindon's Health and Wellbeing Strategy (<http://www.swindonjsna.co.uk/strategy>).
- 3.8 The key activities for supporting successful delivery of the Adult Social Care Strategy include:
- 3.8.1 Ensuring both in-house and commissioned workforce are focused on prevention and enabling, and adopt a person centred, outcome focused approach which empowers people who need care and support.
 - 3.8.2 Preventing the abuse and neglect of adults at risk, and stop it quickly when it happens through the Swindon Safeguarding Adults Board.
 - 3.8.3 Working collaboratively with partners to progress our integration journey, and reduce the current pressures across Swindon's health and social care system by improving levels of health and wellbeing for people living in Swindon.
 - 3.8.4 Maximising the use of assistive technology where appropriate to promote independent living, and providing mobile digital technology to staff (supported by training) to enable more effective working.

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- 3.8.5 Focussing on high quality commissioning using evidence, local knowledge, skills and resources to best effect. This means working in partnership across the health and social care system to promote health and wellbeing and prevent, as far as possible, the need for health and social care.
 - 3.9 We anticipate that successful implementation of the strategy will deliver the following benefits:
 - 3.9.1 Performance and spend demonstrate the new approach is preventing and reducing the need for care.
 - 3.9.2 The service operates within the budget available.
 - 3.9.3 The workforce is highly skilled, effective, productive and enjoying their jobs.
 - 3.9.4 The potential of technology is being exploited to support citizens, carers and staff.
 - 3.9.5 Citizens and carers are telling us that they are able to achieve the things they want to.
 - 3.9.6 Our planning and commissioning is effective and we have good relationships with providers.
 - 3.10 We plan to develop an easy read version of the Adult Social Care Strategy for the public once it is approved.
 - 3.11 We suggest the progress in implementing the strategy is regularly reported to Adults Care, Adults Health and Housing Overview & Scrutiny Committee.
 - 4. Alternative Options**
 - 4.1 There are no suggested alternative options. This draft Adult Social Care Strategy is key to delivering better outcomes for adults in Swindon as well as reduce demand on services.
 - 5. Implications, Diversity Impact Assessment and Risk Management**
 - Financial and Procurement Implications
 - 5.1 The Council already provides resources to fund Adult Social Care provision. No further financial resources are being sought at this time.
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Legal and Human Rights Implications

- 5.2 Legal and Human Rights considerations have been taken fully into account in compiling this report. It is considered that the recommendations of this report are compatible with Convention Rights.

All Other Implications (including Staff, Sustainability, Health, Rural, Crime and Disorder)

- 5.3 None have been identified at this stage.

Diversity Impact Assessment

- 5.4 A Diversity Impact Assessment (DIA) has been completed as part of the Adult Social Care Demand Management Programme. No adverse or other significant issues were found. The Adult Social Care Strategy will positively impact on vulnerable adults living in Swindon's community.

Risk Management

- 5.5 No specific risks have been identified at this stage for this report.

6. Consultees

- 6.1 The Director of Finance (Section 151 Officer) and the Director of Law and Democratic Services (Monitoring Officer) are consulted in respect of all reports.

7. Background Papers

- 7.1 The Council Plan 2016-2020:
https://www.swindon.gov.uk/info/20028/open_data_and_transparency/759/council_plan_2016_-_2020/1
- 7.2 The Health and Wellbeing Strategy: <http://www.swindonjsna.co.uk/strategy>
- 7.3 Joint Strategic Needs Assessment: <http://www.swindonjsna.co.uk/summaries>
- 7.4 Better Care Fund Plan 2017/19:
http://www.swindonjsna.co.uk/Files/Files/BCF/Integration_and_Better_Care_Fund_Narrative_Plan_Template_11_9_2017_final.pdf

8. Appendices

- 8.1 Appendix 1 – Swindon Borough Council Adult Social Care Draft Strategy 2018-2022 (*circulated to Board members under separate cover and available on the Council's website at:*

APPENDIX 1

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<http://ww5.swindon.gov.uk/moderngov/ieListDocuments.aspx?CId=933&MId=8083&Ver=4>).