

# Clinical Commissioning Group Update

## Adults Care, Adults Health and Housing Overview & Scrutiny Committee

Date: 21 June 2018

---

Author:	Executive Nurse, Swindon CCG
Wards:	All Wards
Locality Affected:	All Locality Areas
Parishes Affected:	All Parish Areas

---

### 1. Purpose and Reasons

- 1.1 This report provides the Adults Care, Adults Health and Housing Overview and Scrutiny Committee with an update of performance and key issues relating to Swindon CCG.
- 1.2 A key purpose of the Adults Care, Adults Health and Housing Overview and Scrutiny Committee is to hold Commissioners of Health and Social Care Services to account.
- 1.3 Any Commissioner of Health and Social Care Services in Swindon is required to provide information on the planning and provision of health and social care services within the Borough and consult with the Committee on any planned substantial changes or developments to service provision.

### 2. Recommendations

The Committee is recommended to:

- 2.1 Note the report.
- 2.2 Identify any areas of concern that require further investigation.

### 3. Detail

#### **Procurement of Swindon Extended Primary Care Access and GP Out of Hours Service**

- 3.1 Swindon Clinical Commissioning Group (CCG) has launched a procurement process to commission a Primary Care Extended Access and GP Out of Hours Service with effect from 1 April 2019. The procurement is driven by the need to re-commission both services as they reach the end of their current contracts. The contract will be for an initial term of 60 months with a possible extension of any period up to a further 60 months.
- 3.2 The procurement will see a range of primary medical care services being provided from Swindon Health Centre and Moredon Medical Practice, these sites are already used for similar services. It will include primary care services (until 8pm Monday to Friday and at weekends), a range of enhanced services, and the

# Clinical Commissioning Group Update

## Adults Care, Adults Health and Housing Overview & Scrutiny Committee

Date: 21 June 2018

---

Out of Hours GP services. Services can be used by all patients (adults and children) registered with a GP practice in Swindon and Shrivenham, but it will also maintain walk-in access at Swindon NHS Health Centre for homeless patients with links to Swindon, patients who are not registered with a GP Practice, and those patients who need emergency treatment and are unable to contact their own GP Practice.

- 3.3 At present a number of services are provided on a standalone basis. It is expected that the integration of these services will provide opportunities for streamlining patient pathways and service efficiencies, as well as clear promotion of services to patients. This will maximise capacity available within the financial envelope. It will also provide capacity for patients accessing NHS111 who have an appropriate disposition and response to benefit from being seen in this service.
- 3.4 Swindon CCG is looking for services to be delivered in an innovative way that meets the needs of the local population now and throughout the contract period, particularly with regard to the use of technology supported by appropriate clinical assessment and review. The CCG expects the service provider to engage with the public and other professionals on a regular basis. The service needs to work in an integrated manner with other service providers to offer a seamless experience across the health and social care system, particularly from a patient's view point. This will be particularly important in terms of linking to the Urgent Treatment Centre (UTC) at Great Western Hospital and the new Integrated Urgent Care (IUC) service that includes NHS111 and the Clinical Hub.
- 3.5 It is likely that the service will have a different, and more public, facing name when mobilised.
- 3.6 **Health Based Place of Safety – Swindon**
- 3.7 A Section 136 is an emergency power which allows a person to be taken to a place of safety (PoS) from a public place, if a police officer considers that you are suffering from mental illness and in need of immediate care.
- 3.8 The Care Quality Commission identified quality issues following inspections of the Places of Safety Suites at Avon and Wiltshire Mental Health Partnership Trust (AWP) in 2016 and 2017. In addition to this, new requirements regarding The Policing and Crime Act 2017 came into force on 11 December 2017, which included reduced time for the completion of Section 136 assessment, for an individual detainee, from 72 hours to less than 24 hours.

# Clinical Commissioning Group Update

## Adults Care, Adults Health and Housing Overview & Scrutiny Committee

Date: 21 June 2018

- 
- 3.9 NHS England has authorised the temporary consolidation of two of three PoS Suites in Swindon and Salisbury to a third site in Devizes in Wiltshire for 12 months to provide an opportunity to address the CQC improvement requirements, particularly around assessment times and to meet the requirements of The Policing and Crime Act 2017.
- 3.10 On the 26 March 2018, Swindon PoS within Sandalwood Court closed temporarily for 12 months. During the period of temporary re-location, engagement will be undertaken with the population of Swindon and individuals using the service. This will then lead to recommendations to NHS England and NHS Improvement.
- 3.11 Through until the 25 May 2018, there had been 11 Swindon residents who have been taken to the Devizes Place of Safety suite. Early information for Wiltshire including Swindon indicate that there has been an overall improvement in the time to complete Section 136 assessments. Further information will be provided regarding actual breaches in future reports.
- 3.12 Initial feedback from Wiltshire Police is as follows:
- Since the introduction of the Police and Crime Act 2017 and the temporary move of the Swindon PoS [move to Devizes], no people with a mental health need have been taken into Swindon custody.
  - Positive, good relationships with the PoS, at Green Lane Hospital, Devizes, where the unit is staffed 24/7 by a dedicated and skilled workforce, whereas in Swindon it was formerly staffed on a needs-led basis, often by agency or bank staff. i.e. police would often be asked to wait outside the Swindon PoS unit whilst staff were located and then spent time preparing for the person under S136 to be admitted to the unit – during this time, often up to an hour, the person would be waiting outside in a police car.
- 3.13 Longer term arrangements in relation to these PoS suites will be subject to an NHS England assurance process.

## 4. Alternative Options

- 4.1 None

## 5. Implications, Diversity Impact Assessment and Risk Management

### 5.1 Legal and Human Rights Implications

N/A

# Clinical Commissioning Group Update

## Adults Care, Adults Health and Housing Overview & Scrutiny Committee

Date: 21 June 2018

---

5.2 All Other Implications (including Staff, Sustainability, Health, Rural, Crime and Disorder)

N/A

5.3 Diversity Impact Assessment

A DIA has not been completed for the purposes of this update.

5.4 Risk Management

N/A

**6. Consultees**

The Director of Finance (Section 151 Officer) and Director of Law and Democratic Services (Monitoring Officer) are consulted in respect of all reports.

**7. Background Papers**

None.