

Avon and Wiltshire Partnership NHS Trust Update

Adult Care, Adults Health and Housing Overview and Scrutiny Committee

Date: 21st June 2018

Author:	Newlands Anning, Operations Manager, AWP
Wards:	All Wards
Locality Affected:	All Locality Area
Parishes Affected:	All Parish Area

1. Purpose and Reasons

- 1.1 This report provides the Adults Care, Adults Health and Housing Overview and Scrutiny Committee with an update of performance and key issues relating to Avon and Wiltshire Mental Health Partnership NHS Trust.
- 1.2 A key purpose of the Adults Care, Adults Health and Housing Overview and Scrutiny Committee is to hold Commissioners and providers of Health and Social Care Services to account.
- 1.3 Any Commissioner or provider of Health and Social Care Services in Swindon is required to provide information on the planning and provision of health and social care services within the Borough and consult with the Committee on any planned substantial changes or developments to service provision.

2. Recommendations

The Committee is recommended to:

- 2.1 Note the report
- 2.2 Identify any areas of concern or interest that require further investigation.

3. Detail

3.1 Transformation

As stated previously within this public forum, AWP have developed a Transformational Programme, which has entailed a review of the current models of care and development of new initiatives.

Within Swindon an innovative Acute Community Unit, (ACU) has been developed.

The Swindon Acute Community Unit (ACU) is a resource managed by the Swindon Intensive Service (SIS) to help deliver an alternative to hospital admission. It is also used to reduce the length of stay for current in-patients through early discharge. It provides a range of evidence based therapeutic interventions delivered by a multi-disciplinary team. The AWP staff members

Avon and Wiltshire Partnership NHS Trust Update

Adult Care, Adults Health and Housing Overview and Scrutiny Committee

Date: 21st June 2018

work in partnership with other statutory and third sector agencies where indicated.

The ACU will be running as a 3-month pilot initially, data will be collated during this time to monitor effectiveness and efficiency.

The Swindon ACU is expected to open w/c 11th June 2018.

3.2 Health Based Place of Safety

The Swindon Health based Place of Safety temporarily closed on the 26th March. Since this time 11 Swindon residents have been assessed at the East Place of Safety in Devizes and another 2 in other units outside of the AWP footprint.

During this initial 9-week period there have been some challenges in terms of availability of Section 12 Doctors, but the Trust and partner agencies have been working together to resolve this situation.

3.1 What are the challenges that your organisation is facing?

Top Five Priorities	Process	Outcomes
Financial Austerity	Trust Wide Financial Improvement Plan.	Review of models of care with identified efficiencies.
Recruitment and Retention. (Band 5/6 Nurses)	Trust wide and local recruitment drives. Workforce programme within the BSW STP.	Improved recruitment reduction of temporary/ agency workers.
Bed Pressures	Trust-wide bed Management process, Local Acute Care Pathway	Reduction of DTOC in wards. Minimal OOA placements.
High Quality / Safe provision of care.	CQC inspection July/August	CQC rating for all 5 domains
Engage and support the Staff	Trust-wide Staff Survey/ LIA programme. Local Staff Engagement Forum.	Positive responses to survey. Reduced absence levels.

Avon and Wiltshire Partnership NHS Trust Update

Adult Care, Adults Health and Housing Overview and Scrutiny Committee

Date: 21st June 2018

3.2 What have you done well?

Top Five Achievements	Steps taken	Next steps
Acute Community Unit	ACU project "go live" date 7 th June 2018.	Collate data and monitor activity levels across Acute Care Pathway.
Adult Resource Centre	Educational/ learning groups and activity timetable established.	Open scope of activity, joining up with Local Authority and other providers within area.
Service User, Swindon Town FC sports group	Group well established with many members.	Ensure that the group is advertised to all possible attenders.
Quality Improvement Framework	Senior Practitioner forum well established.	Embed quality improvement across the Locality consistently.
Out of Area placements	Local Acute Care Pathway has minimised OOA placements for swindon residents.	Continue and embed processes with addition of ACU.

4. **Alternative Options**

4.1 None

5. **Implications, Diversity Impact Assessment and Risk Management**

Financial and Procurement Implications

5.1 There are no financial and procurement implications contained within this report. Any emerging financial and procurement implications will be detailed if the committee wishes to investigate the issue further or to make recommendations for improvement.

Legal and Human Rights Implications

5.2 There are no legal and human rights implications contained within this report. Any emerging legal and human rights implications will be detailed if the committee wishes to investigate the issue further or to make recommendations for improvement.

Avon and Wiltshire Partnership NHS Trust Update

Adult Care, Adults Health and Housing
Overview and Scrutiny Committee

Date: 21st June 2018

All Other Implications (including Staff, Sustainability, Health, Rural, Crime and Disorder)

5.3 None.

Diversity Impact Assessment

5.4 A DIA has not been done for the purposes of this report.

Risk Management

5.5 None.

6. Consultees

6.1 The Director of Finance (Section 151 Officer) and Director of Law and Democratic Services (Monitoring Officer) are consulted in respect of all reports.

7. Background Papers

7.1 None.

8. Appendices

8.1 None.