

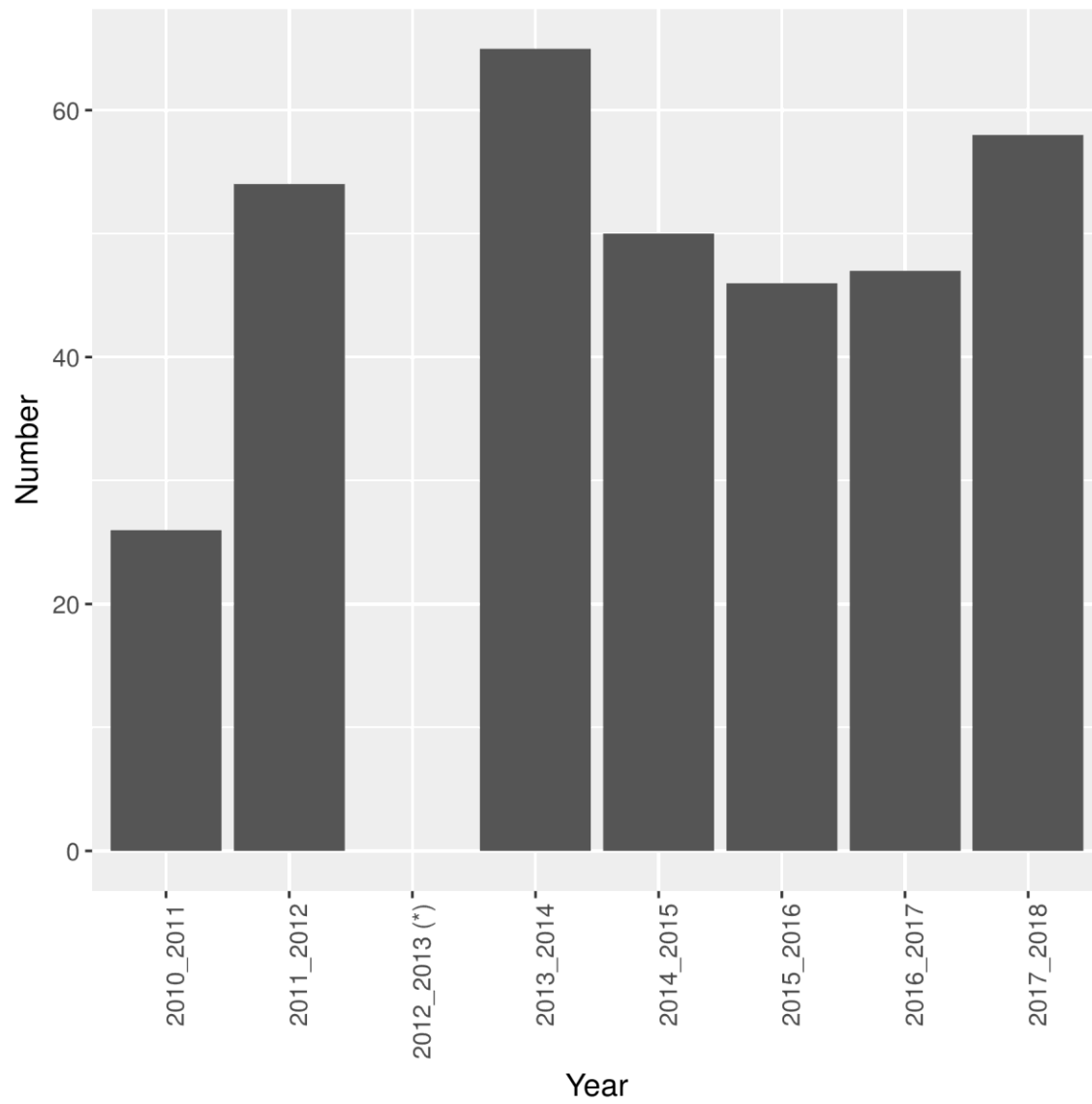
Local Government Ombudsman's Complaints Trends in Swindon 2010-2018

Total for the local authority and by LGO's Service Areas

1 Totals.....	2
2 Adult care services	3
3 Benefits & Tax	4
4 Corporate & Other Services	5
5 Education & Childrens Services.....	6
6 Environmental Services & Public Protection & Regulation.....	7
7 Highways & Transport.....	8
8 Housing	9
9 Planning & Development	10
10 Other	11

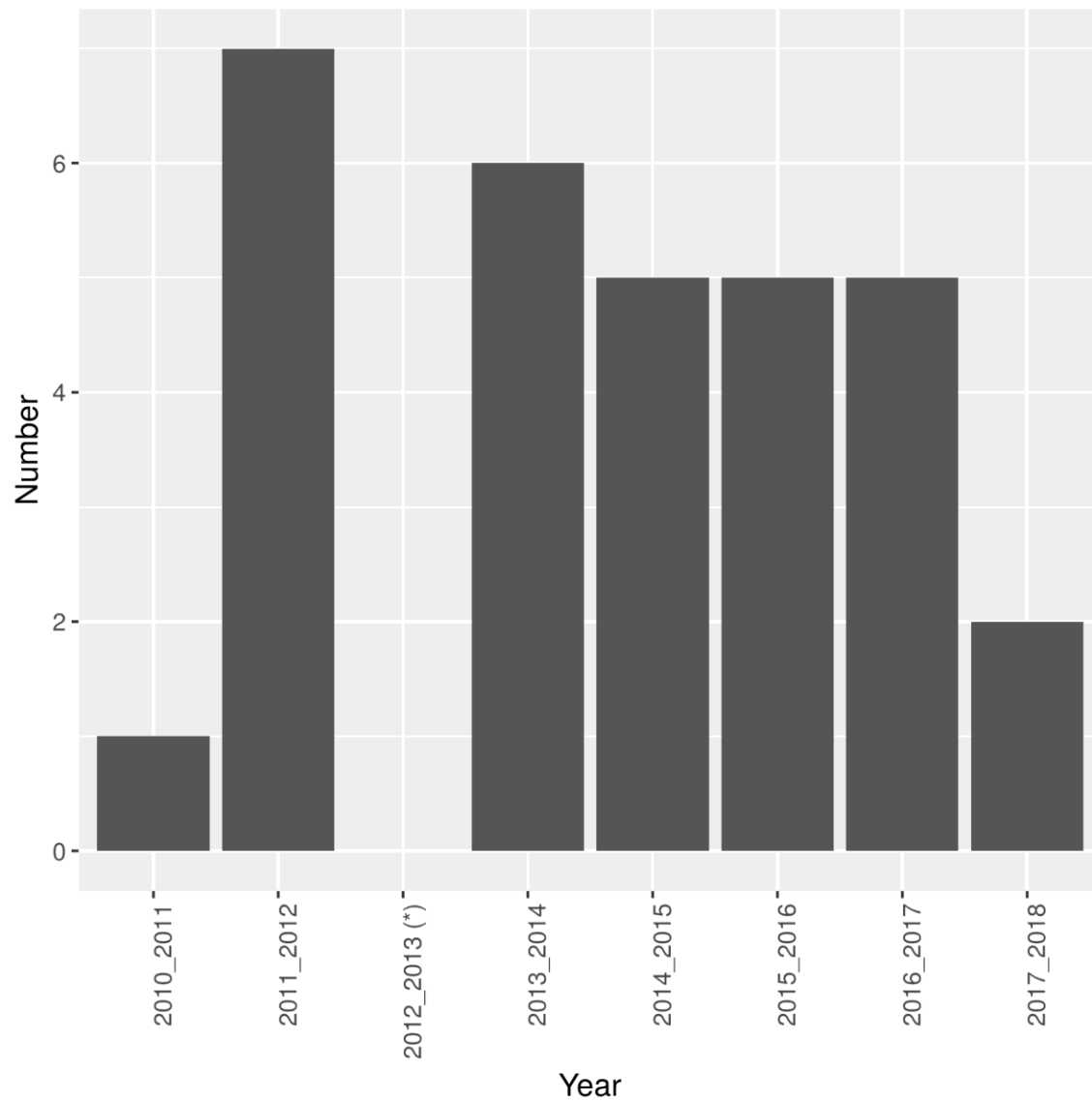
Totals and Breakdown by Local Government & Social Care Ombudsman's Service Areas

1 TOTALS



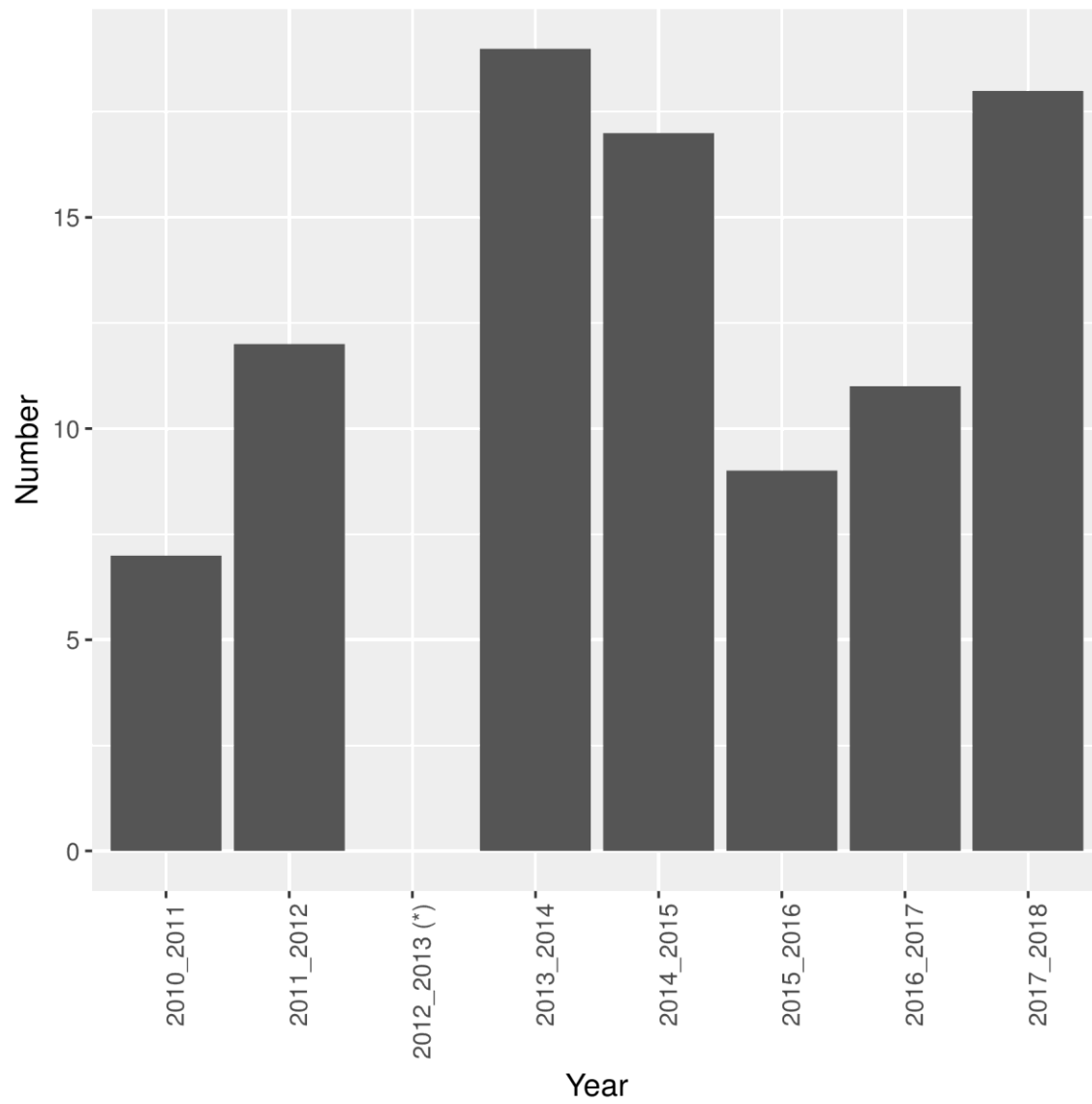
* Full data not available for 2013 as the LG & SC Ombudsman changed its business processes

2 ADULT CARE SERVICES



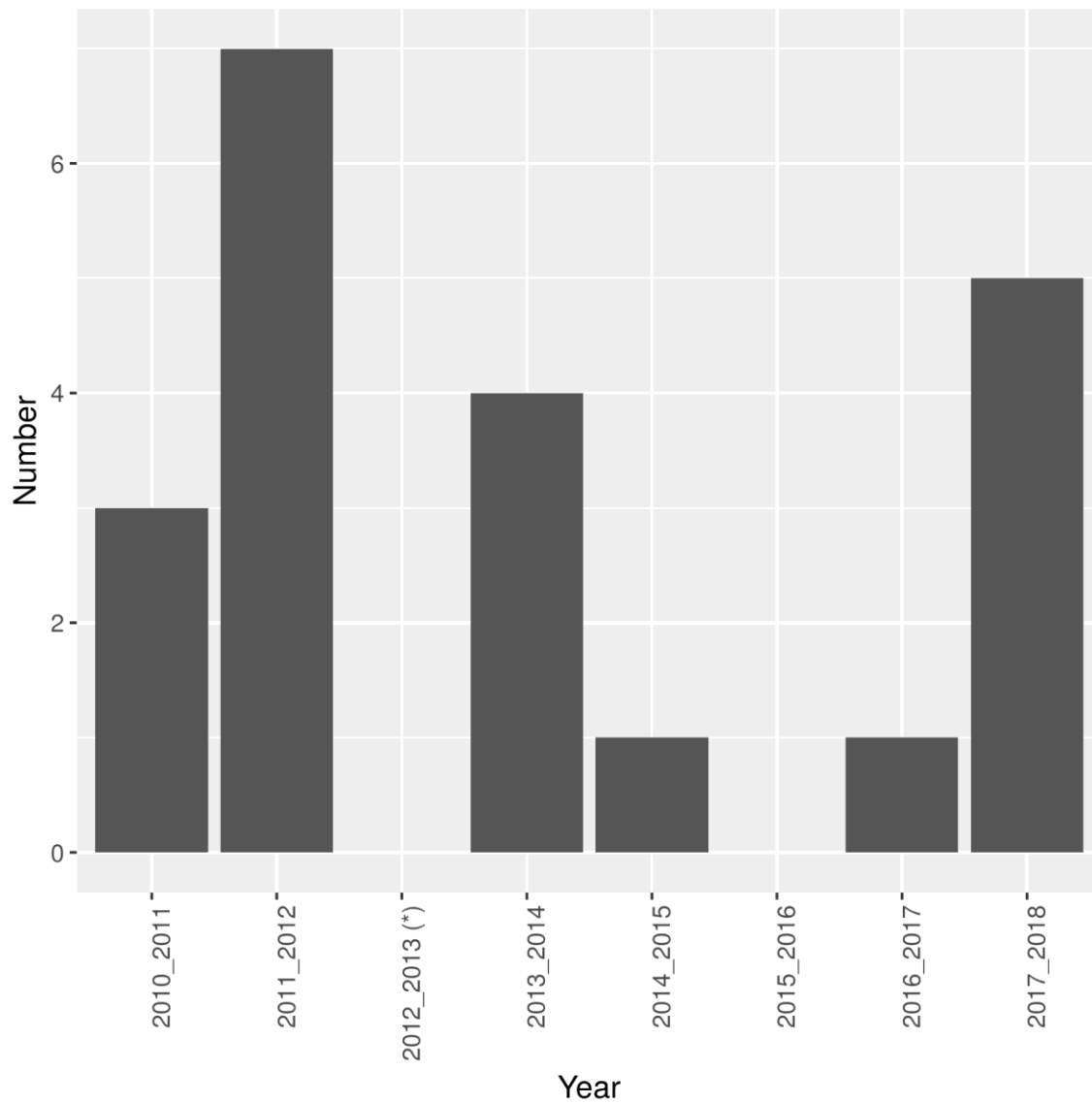
* Full data are not available for 2012-2013 as the Local Government & Social Care Ombudsman's Office changed its business processes.

3 BENEFITS & TAX



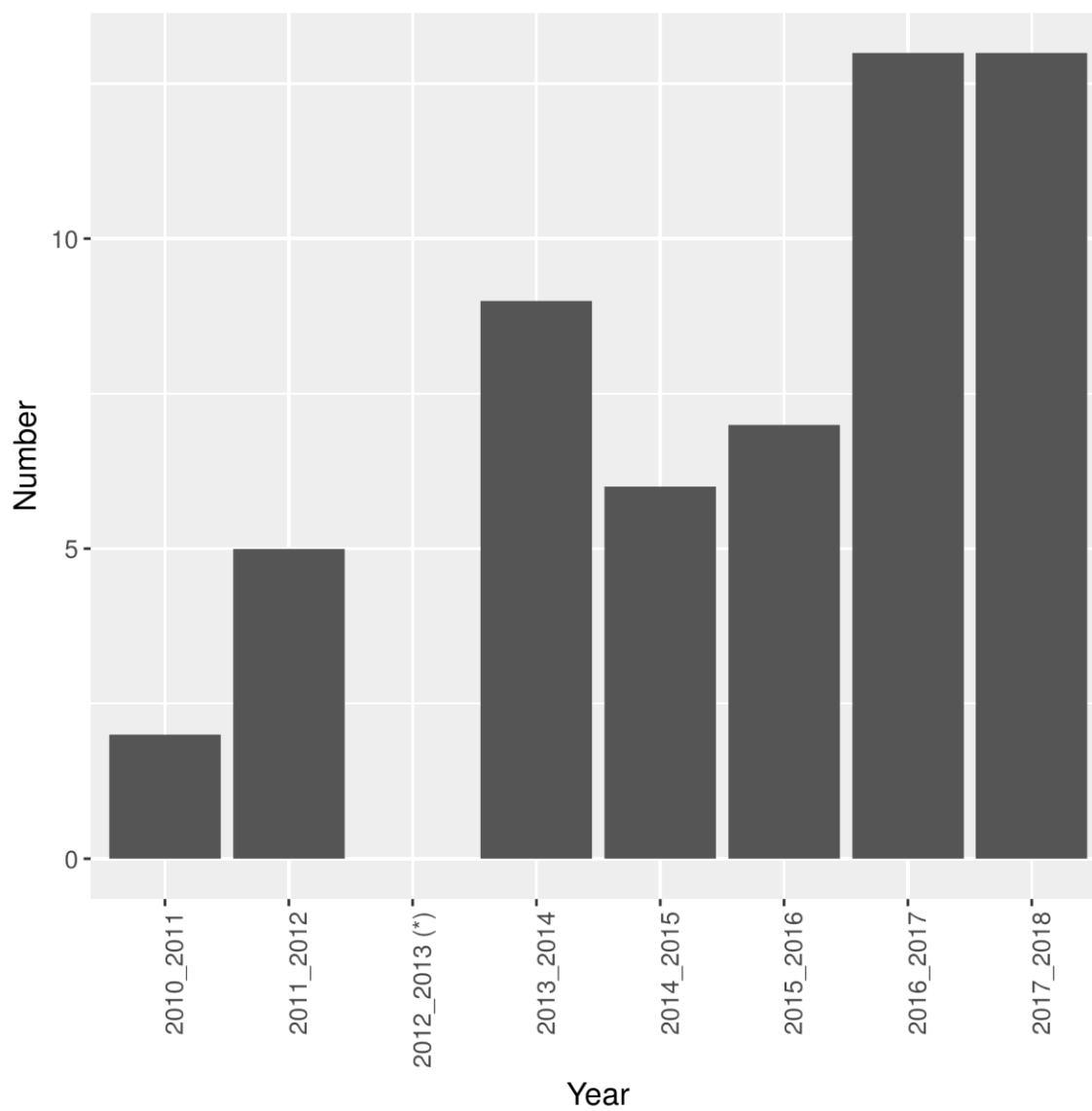
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4 CORPORATE & OTHER SERVICES



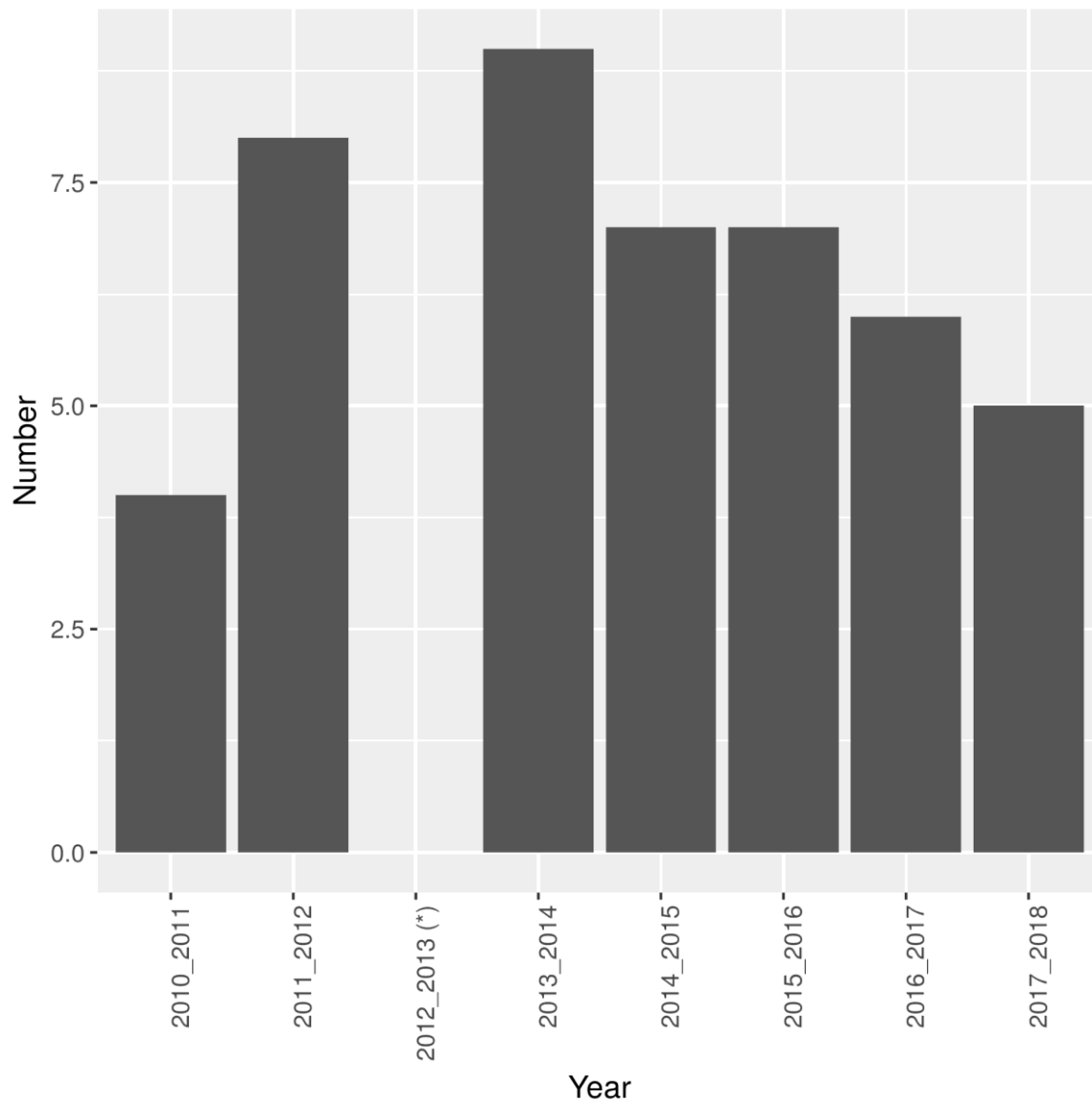
* Full data are not available for 2012-2013 as the Local Government & Social Care Ombudsman's Office changed its business processes.

5 EDUCATION & CHILDRENS SERVICES



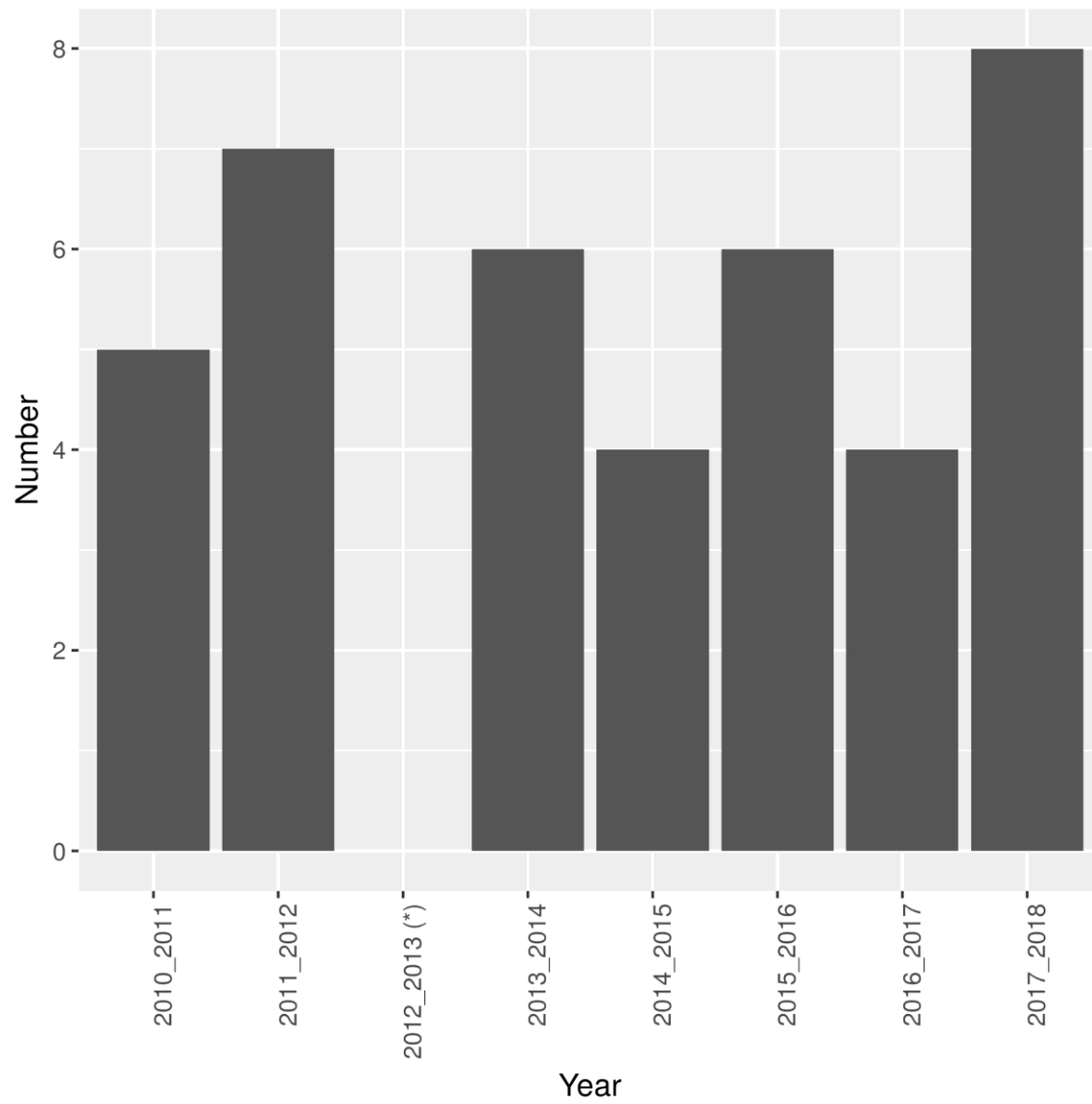
* Full data are not available for 2012-2013 as the Local Government & Social Care Ombudsman's Office changed its business processes.

6 ENVIRONMENTAL SERVICES & PUBLIC PROTECTION & REGULATION



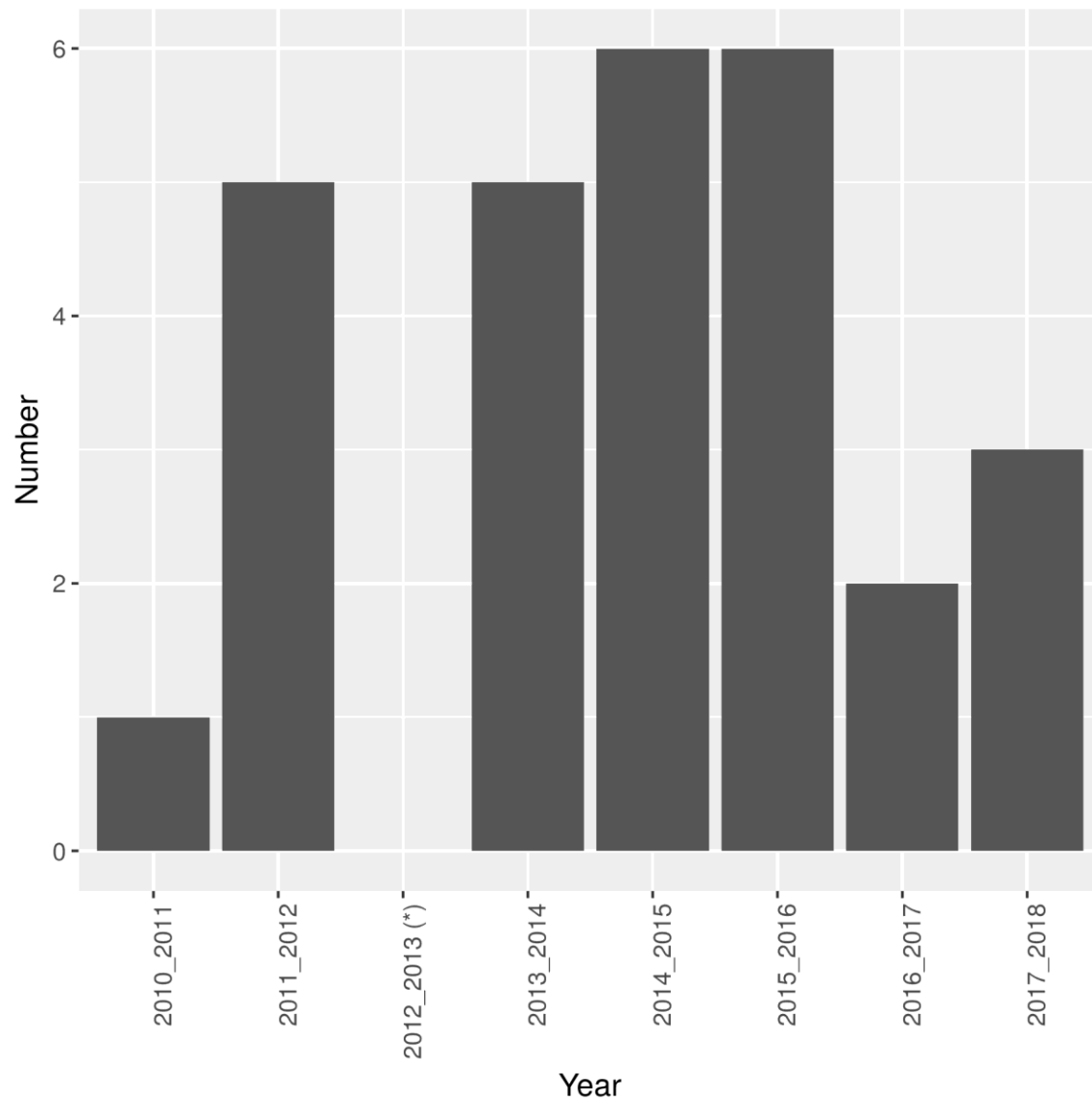
* Full data are not available for 2012-2013 as the Local Government & Social Care Ombudsman's Office changed its business processes.

7 HIGHWAYS & TRANSPORT



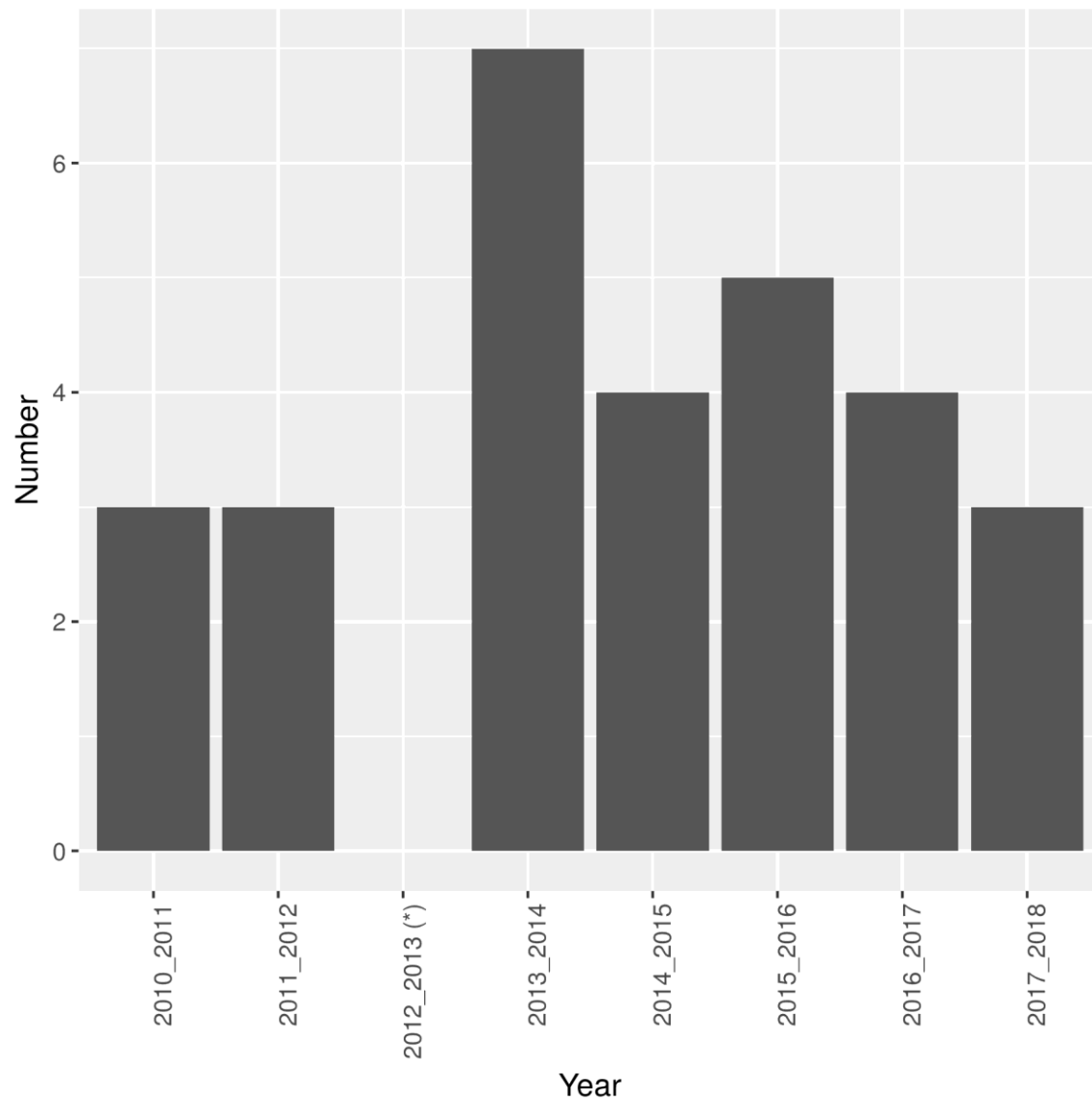
* Full data are not available for 2012-2013 as the Local Government & Social Care Ombudsman's Office changed its business processes.

8 HOUSING



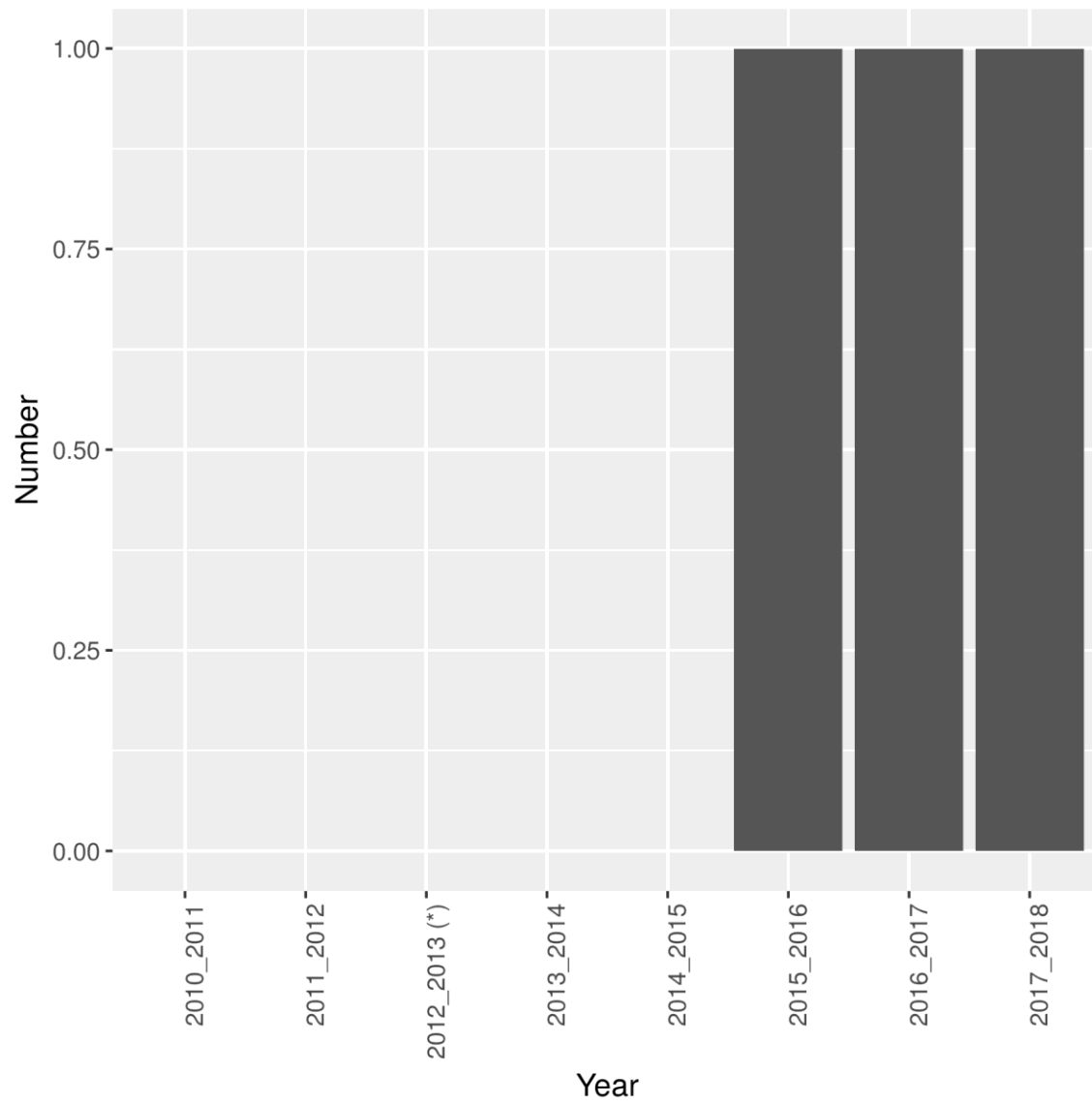
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9 PLANNING & DEVELOPMENT



* Full data are not available for 2012-2013 as the Local Government & Social Care Ombudsman's Office changed its business processes.

10 OTHER



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