



### Adult Social Care Performance Dashboard Summary of Provisional Results 30th June 2018

Indicator	NA 2016/17	PYA 17/18 Y/End	Annual Target	June 18 Actual	Good is..
<b>Enhancing Quality of Life</b>					
% of Service Users who receive self directed support (M)	89.4	84.4	100	87.34	high
% of Services Users who receive a direct payment (M)	28.3	22.9	30	23.8	high
% of Carers who receive self directed support (M)	83.1	29.3	36	21.92	high
% of Carers who receive a direct payment (M)	74.3	28.7	34	21.36	high
% of Mental Health adults in paid employment (M)	7	14	11	13.9	high
% of Mental Health adults living independently with or without support (M)	54	71.1	84	82.1	high
% of learning Disability adults living independently in their own home or with their family (Q)	76.2	73.9	72	74.34	high
<b>Delaying and Reducing the Need for Care</b>					
Permanent admissions to residential & nursing care for Younger Adults aged 18-64 per 100K population (M)	12.8	13.37	10.37	0.74	low
Delayed bed days attributable to NHS Social Care or Both per 100k population - Average of year so far (M)	NA	13.26	8.91	5.94	low
<b>Ensuring People have a Positive Experience of Care and Support</b>					
% of Waiting times of Clients Assessments completing within 28 days (M) Local Measure	NA	85.2	85	81.5	high
% Waiting times of Client Assessments starting within 5 days of contact (M) Local Measure	NA	74.8	85	74.6	high
% Waiting times of end of assessment to provision of services within 28 days (M) Local Measure	NA	83.2	89	93.3	high
<b>Safeguarding adults whose Circumstances make them Vulnerable</b>					
100% of safeguarding decisions made within 2 days of date of referral (Q) Local Measure	NA	91.2	97	99	high

#### KEY

NA: National Average

Reporting Frequency (M) Monthly

Reporting Frequency (Q) Quarterly

PYA: Previous Year Actual

Reporting Frequency (A) Annually



### Adult Social Care Performance Dashboard Summary of Provisional Results 31st March 2018

Indicator	NA 2016/17	PYA 17/18 Y/End	Annual Target	Jun 18 Actual	Good is..
<b>Better Care Fund</b>					
Delayed bed days attributable to Social Care- All days (M). Snap shot end of month figure per 100,000 population	NA	0.52	2.67	1.05	low
Permanent admissions to residential & nursing care for Older Adults per 100K population (M)	610.7	489.13	661.07	77.08	low

Leaning Disability Service Users who have received a review (M) Local Measure	NA	44.4	75	6.1	high
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Corporate Pledges

Increase % of clients receiving a service, who have receive an annual review (M) Local Measure	NA	56.3	75	12.4	high
Increase % of Carers Assessed or Reviewed (M)	NA	72	70	15.32	high
Delayed bed days attributable to social care- All days (M) per 100,000 population. Year to date figure	NA	4.7	2.67	0.97	low
% of adults with Learning Disabilities in paid employment	5.7	5.76	5	5.96	high

KEY		
NA: National Average	Reporting Frequency (M) Monthly	Reporting Frequency (Q) Quarterly
PYA: Previous Year Actual	Reporting Frequency (A) Annually	
socserv/wginfo/PI2017/18/Scrutiny Reports		

## Appendix One: Background activity and performance Data

### Number of service users receiving Permanent Nursing & Residential care in Swindon between April 18 to June 18

Primary Support Reason	18-64 Year Olds				65+ Year Olds			
	Nursing Care		Residential Care		Nursing Care		Residential Care	
	April-Jun 17	April-Jun 18	April-Jun 17	April-Jun 18	April-Jun 17	April-Jun 18	April-Jun 17	April-Jun 18
Physical Support: Access and Mobility Only	0	0	0	0	0	2	0	0
Physical Support: Personal Care Support	5	7	12	8	186	145	203	199
Sensory Support: Support for Visual Impairment	0	0	0	0	1	1	3	5
Sensory Support: Support for Hearing Impairment	0	0	0	0	2	2	0	0
Sensory Support: Support for Dual Impairment	0	0	0	0	1	0	0	0
Support with Memory and Cognition	0	1	1	1	46	45	71	70
Learning Disability Support	2	2	158	154	3	2	36	36
Mental Health Support	3	3	32	33	8	10	29	30
<b>Totals</b>	<b>10</b>	<b>13</b>	<b>203</b>	<b>196</b>	<b>247</b>	<b>207</b>	<b>342</b>	<b>340</b>

**Number of service users receiving Community Services in Swindon between April 18 to June 2018**

Primary Support Reason	Services to help users maintain mobility & independence; Adaptations, Equipment, & Telecare (e.g. home alarms & sensors)		Preventative services to support users during crisis & help remain independent; Crisis support, hospital discharge services & reablement		Community Services to help users remain independent & living in the community; Homecare services, day care support, direct payments, short term breaks	
	April-Jun 17	April-Jun 18	April-Jun 17	April-Jun 18	April-Jun 17	April-Jun 18
Learning Disability Support	50	59	10	3	498	512
Mental Health Support	5	4	1	4	60	69
Physical Support - Access & Mobility only	314	327	1	1	7	7
Physical Support - Personal Care Support	131	124	46	52	263	274
Sensory Support - Support for Dual Impairment	2	0	0	0	3	3
Sensory Support - Support for Hearing Impairment	3	2	0	0	0	1
Sensory Support - Support for Visual Impairment	4	5	1	0	9	9
Support with Memory & Cognition	2	1	1	1	10	9
<b>18 -64 Year Old Total</b>	<b>511</b>	<b>522</b>	<b>60</b>	<b>61</b>	<b>850</b>	<b>884</b>
	April-Jun 17	April-Jun 18	April-Jun 17	April-Jun 18	April-Jun 17	April-Jun 18
Learning Disability Support	11	12	2	2	48	40
Mental Health Support	13	13	8	3	36	38
Physical Support - Access & Mobilty only	714	707	7	9	15	16
Physical Support - Personal Care Support	361	336	418	445	758	705
Sensory Support - Support for Dual Impairment	6	3	0	1	13	10
Sensory Support - Support for Hearing Impairment	9	9	3	5	5	5
Sensory Support - Support for Visual Impairment	13	9	2	6	17	15
Support with Memory and Cognition	25	27	1	3	49	44
<b>65+ Year Old Total</b>	<b>1152</b>	<b>1116</b>	<b>441</b>	<b>474</b>	<b>941</b>	<b>873</b>