

ADULT'S HEALTH, SOCIAL CARE AND HOUSING OVERVIEW AND SCRUTINY COMMITTEE

THURSDAY, 18 JUNE 2015

PRESENT:- Councillors Alan Bishop, Michael Bray, Steph Exell, Mary Friend, John Haines, Fay Howard, Derique Montaut, Maureen Penny, Caryl Sydney-Smith, Keith Williams, Julie Wright and Robert Wright.

Apologies for absence were received from Councillors Claire Ellis.

Also Present: Councillor Brian Mattock, Kevin McNamara (Director of Strategy, Great Western Hospital), Peter Rowe (Healthwatch Swindon), Gill May (Executive Nurse at NHS Swindon Clinical Commissioning Group), Cherry Jones (Director of Public Health), Sue Wald Head of Commissioning, Children and Adults), Dr Simon Manchip (Clinical Director, Avon and Wiltshire NHS Partnership Trust's).

1. Appointment of Vice Chair

Resolved - That Councillor Caryl Sydney-Smith be Vice-Chair of the Adult's Health, Social Care and Housing Overview and Scrutiny Committee for the 2015-16 Municipal Year.

2. Declaration of Interest

The Chair reminded Members of the need to declare any known interests in any matters to be considered at the meeting.

Councillor Fay Howard made a personal and non-prejudicial declaration of interest as she was employed by Great Western Hospital.

3. Public Question Time

No public questions were submitted for this meeting.

4. Appointment of Co-optees

The Committee considered a report by the Director of Law & Democratic Services regarding the appointment of (a) Mr Peter Rowe (Healthwatch Swindon) as a co-opted representative for the remainder of the Municipal Year 2015-16 and (b) Rosemarie Phillips as the co-opted representative of the Equalities Advisory Forum.

Resolved: (1) That the appointment of Mr Peter Rowe as the Healthwatch Swindon representative to the Committee for the remainder of the Municipal year 2015-16 be confirmed.

(2) That the appointment of Rosemarie Phillips as the Equalities Advisory Forum representative to the Committee for the remainder of the Municipal year 2015-16 be confirmed.

(3) That the Head of Education be requested to seek nominations for co-optees from Colleges in Swindon.

(4) That a representative from the Harbour Project for Swindon Refugee and Asylum seekers team be invited to co-opt onto the Committee.

5. Performance for Adult's Health, Social Care and Housing

The Head of Commissioning, Children and Adults submitted a report updating the Committee on performance and key issues relating to commissioning and performance of Health Service providers. Mrs Sue Wald, Head of Commissioning, Children and Adults, advised the Committee that the report had been structured to highlight the strengths and challenges of the work to be undertaken. She referred to the areas covered in the report that included carer assessments, transfer of care and the introduction of a new phone number for all safeguarding enquiries.

Mrs Sue Wald, Head of Commissioning, Children and Adults responded to the Committee's queries regarding the following points:

- Reasons for the disparity between Swindon's improved local indicator relating to carers assessment review and the national average.
- Reasons for the delayed transfers of care locally versus Swindon's comparison nationally and whether cases were monitored.
- The process of transferring people from their own homes to care facilities and the impact of this on patients and their families.
- Clarity on the level of service received by mental health clients in comparison with other recipients.
- Clarification sought on whether service provision for mental health patients was driven by understanding of their own needs or from assessments by trained staff/ carers.
- Clarification of delayed transfer of care statistics regarding single or multiple delays affecting individual or multiple appointment patients.
- The effects due to budgetary constraints on Adult Social Care provision.
- The recruitment of staff following the introduction of the safeguarding single point of contact.
- Explanation of the national target for Social Care Indicator D40.

Resolved – (1) That the report be noted.

(2) That the Head of Commissioning, Children and Adults, be requested to include information on timescales and the associated challenges relating to transfer of care patients.

6. NHS Swindon Clinical Commissioning Group

The Head of Communications and Engagement, NHS Swindon, Clinical Commissioning Group submitted a report updating the Committee on the performance and key issues relating to the service.

Ms Gill May, Executive Nurse at NHS Swindon Clinical Commissioning Group (CCG) introduced the report and explained that the CCG was a clinically led organisation, commissioning health care services for Swindon and Shrivenham residents. She referred to progress made by MUSE Development to develop a new building to commission services in the town centre, how active engagement with patients helped commission transport for single patients and their families to attend radiotherapy sessions at Oxford University Hospitals, strengthening of

Primary Care Services through the Prime Minister Challenge Wave 2 funding and the financial contribution made to the Prospect Hospice to support people within their homes.

Ms Gill May, Mrs Cherry Jones, Director of Public Health and Mr Kevin McNamara, Director of Strategy, Great Western Hospital, responded to questions and comments from the Committee regarding the following issues:

- Reasons for the delay in establishing radiotherapy support provision in Swindon.
- Clarification on ancillary work to be undertaken by Muse Development with architects to address issues at Kimmerfields Court, including making car parking more secure.
- The 24 hour pharmaceutical provision within the new development in the town centre.
- The restructure of service provision by general practitioners.
- Service provision at Great Western Hospital, particularly relating to rheumatology, dermatology and ophthalmology.
- End of life care and how patient's rights and wishes were protected.
- Ways to facilitate return of hospital equipment on loan to patients.
- The recruitment and training of community navigators.
- Measuring performance of community navigators.
- Difference between work undertaken by Health Ambassadors and Community Navigators.

Resolved – (1) That the Executive Nurse be requested to circulate information regarding 24 hour pharmaceutical provision within the new development.

(2) That the Executive Nurse be requested to circulate information regarding ways to return hospital equipment.

(3) That the Executive Nurse be requested to circulate information regarding general practitioners surgery opening hours following the restructure of services.

(4) That the report be noted.

7. Great Western Hospital NHS Foundation Trust Update

The Committee received a report by the Chief Executive of the Great Western Hospital (GWH) NHS Foundation Trust on key issues and developments at the Great Western Hospital.

Mr Kevin McNamara, Director of Strategy, Great Western Hospital (GWH), presented the report and highlighted matters of significance. He referred to the financial position at the hospital and explained work being undertaken to review the situation. A short term recovery plan is being developed together with a long term (five year) plan to improve the financial position and these include a review of processes. He explained that one of the contributory factors to the present financial position was the increase in the number of patients and the Capacity Development Programme, More Space to Care, is designed to help increase ambulatory capacity to improve patient flow and manage demand.

Following the presentation of his report, Mr McNamara responded to Member's questions and comments on the following issues:

- Clarity on reasons for the financial deficit and the impact this has on service delivery.

- The definition and interpretation of “quality of service”.
- An explanation of the future plans to reduce spending.
- Contingency plans for increased hospital attendance during the winter season.
- Review of recruitment for non-clinical posts.
- The predicted dip in service provision expected over the summer period had not yet developed, resulting in staff still feeling under pressure. Engagement was underway with staff to reduce the effect of this situation.
- Work being undertaken with the Clinical Commissioning Group to return patients as soon as appropriate to their own homes.

Resolved: (1) That the Director of Strategy, Great Western Hospital be requested to circulate information regarding capacity and specialist services within ambulatory care at the next meeting of this Committee.

(2) That the Director of Strategy, Great Western Hospital be requested to circulate information regarding statistical data on the medical quality of service provision at Great Western Hospital.

(3) That the report be noted.

8. Avon & Wiltshire Partnership NHS Trust

The Committee received a report by the Clinical Director, Avon and Wiltshire NHS Partnership Trust's (AWP) outlining challenges and achievements for the organisation. Dr Simon Manchip, Clinical Director, introduced the report and referred to the challenges in the provision of beds for mental health patients nationally. He explained that departments were now fully staffed and patients were seen on the day of referral. The Committee noted the pressures that prevented some general practitioners from fully engaging with AWP. Dr Manchip responded to Members' questions and observations regarding pressures to provide beds for mental patients regionally.

Resolved: (1) That the report be noted.

(2) That the Clinical Director be requested to meet the Chair of the Committee to discuss issues being faced by the Avon and Wiltshire NHS Partnership Trust affecting mental patients in Swindon.

(3) That further to (2) above, information relating to the meeting be circulated to all members before the next meeting of the Committee in September 2015.

(4) That the Executive Nurse at NHS Swindon Clinical Commissioning Group (CCG) be requested to include information regarding the work of the CCG with the Avon and Wiltshire NHS Partnership Trust at the next meeting of this Committee.

9. Consideration of Health and Wellbeing Board Recommendations

Ms Cherry Jones, Director of Public Health, submitted a report on the recommendations and issues arising from the meetings of the Health and Wellbeing Board held on 7th January and 11th March 2015.

Resolved: That the report be noted.

10. Work Programme 2015/16

The Committee considered a report by the Director of Law and Democratic Services on the results of the work programme consultation and the suggested priorities for the work for the Municipal Year, 2015/16.

Resolved – (1) That all those contributing areas for consideration under this

Committee's Work Programme for the Municipal Year, 2015/16, be thanked.

(2) That the Head of Housing be requested to provide an update on the challenges and achievements of the department to include work being undertaken to tackle health inequality.

(3) That the Committee Officer be asked to circulate the proposed Task Groups list to all members and stakeholders.

(4) Further to (3) above, Members be requested to advise the Committee Officer on which task groups they wish to volunteer to serve on.

11. Dates of Future Meetings

Meetings of the Committee for the remainder of the Municipal Year 2015/16 are scheduled as follows:

- Thursday, 10th September 2015 at 6.00 p.m. in Committee Room 6.
- Thursday, 17th December 2015 at 6.00 p.m. in Committee Room 6.
- Thursday, 11th February 2016 at 6.00 p.m. in Committee Room 6.
- Thursday, 24th March 2016 at 6.00 p.m. in Committee Room 6.