

Great Western Hospitals NHS Foundation Trust Update
Children's Health, Social Care and Education
Overview & Scrutiny Committee

Date: 2nd September 2015

Author:	Kevin McNamara, Director of Strategy, Great Western Hospitals NHS Foundation Trust
Wards:	All Wards
Locality Affected:	All Locality Area
Parishes Affected:	All Parish Area

1. Purpose and Reasons

- 1.1 This report provides the Children's Overview & Scrutiny Committee with an update of performance and key issues relating to Great Western Hospital.
- 1.2 A key purpose of the Committee is to hold Providers of Children's Health Services to account.
- 1.3 Any provider of Children's Health Services in Swindon is required to provide information on the planning and provision of children's health services within the Borough and consult with the Committee on any planned substantial changes or developments to service provision.

2. Recommendations

The Committee is recommended to:

- 2.1 Note the report.
- 2.2 Identify any areas of concern that require further investigation.

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Detail

2.3 What are the challenges that your organisation is facing?

Top Priorities	Process	Outcomes
Wiltshire Children's and Young People's Service	<p>Our contract to provide Children's and Young People's Services in Wiltshire comes to an end in March 2016. This follows the board's decision not to bid to retain the service, which means the service will transfer to a new provider next year.</p> <p>We took responsibility for Wiltshire Children's and Young People's Services in 2011, originally on a short term contract whilst reorganisations elsewhere in the NHS took place, however the contract was extended and is now due to end 31 March 2016.</p> <p>Instead, over the next few years the Trust will be focusing on building our adult community healthcare services across Wiltshire, bringing care closer to home, joining up services and keeping people well and out of hospital.</p>	<p>Over the coming months discussions will take place with staff directly affected, who will all transfer to the new provider under the Transfer of Undertakings (Protection of Employment) Regulations.</p> <p>We remain responsible for the service throughout 2015 and there is still much to do.</p> <p>Local children, young people and their families will not be affected by the transfer of the service to a new provider and will continue to receive the same high quality care and support from 1 April 2016.</p>

Further information on the subject of this report can be obtained from Kevin McNamara, 01793 604676; kevin.mcnamara@gwh,nhs.uk

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	<p>As a Trust this is where we can make the greatest contribution to improving healthcare, by ensuring we're providing services that are designed around individual patient needs, as we respond to the challenges of our growing and aging population.</p> <p>We are extremely proud of the service we have delivered to local children, young people and their families over the past few years and there have been some great improvements to the care and support these, often vulnerable, children and young people receive.</p> <p>Achievements include improvements in health visiting, embedding a training and collaborative model of speech and language therapy, implementing school aged immunisation programmes, reviewing specialist children's services and improving safeguarding practices.</p>	
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	We expect commissioners to choose a new provider by the end of August, which will take over the service from 1 April 2016.	
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2.4

What have you done well?

Top Achievements	Steps taken	Next steps
Friends and Family Test	The Children's and Young People's service is receiving positive feedback from local children, young people and their families who have used the service in July, with 96.8% of the 773 who responded saying they would recommend our services to friends and family. Children's Speech and Language Therapy was among the top three rated services within the Children's and Young People's Division.	We continue to seek feedback on all children's services and share things that are working well and areas for improvement with individual teams.
Children's Protection Coordinator	We are currently recruiting a Children's Protection Coordinator to strengthen our safeguarding and child protection processes.	The new role, which should be filled by September, will support the liaison function with teams across the Trust, as well as external partners such as the

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	<p>This role will support our Named Doctor for Child Protection, in being the first point of contact for staff to raise concerns and liaison with other organisations.</p> <p>The role will ensure that information is shared across the Trust, safeguarding measures are put in place and that we meet all statutory requirements for child protection and safeguarding.</p> <p>This new role strengthens and builds on the role previously undertaken by a Medical Secretary.</p>	<p>police and social services.</p> <p>The role will ensure all safeguarding alerts are up-to-date on our electronic patient administration system, alert forms are included in patient notes and child protection reports are completed in a timely manner.</p>
New service for Wiltshire parents and carers	<p>A new children's learning disability nursing service has been introduced to improve the support available to parents and carers of children and young people with learning disabilities in Wiltshire.</p> <p>The new service will provide much needed early intervention to support parents and carers</p>	<p>We continue to work closely with the council and CCG to ensure that all local children and their families and carers continue to have access to safe and high quality care and support.</p> <p>Hillcote staff continue to work with children and their families and carers in roles within the new service and other children's services in the community</p>

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	<p>when they say they need it most, in their own homes, schools or early year's settings, from children's learning disability nurses and healthcare workers.</p> <p>There has also been an investment in specialist foster carers, who offer overnight short breaks in a welcoming family environment.</p> <p>The Trust worked with NHS Wiltshire Clinical Commissioning Group (CCG) and Wiltshire Council, who have been consulting with local families and partners, such as Wiltshire Parent Carer Council, on how to improve services.</p> <p>From 30 June 2015 this new service has replaced the overnight short break service which was offered at Hillcote, a 10 bedded centre in Salisbury.</p>	<p>across Wiltshire.</p>
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3. Alternative Options

3.1 None.

4. Implications, Diversity Impact Assessment and Risk Management

Financial and Procurement Implications

4.1 None.

Legal and Human Rights Implications

4.2 None.

All Other Implications (including Staff, Sustainability, Health, Rural, Crime and Disorder)

4.3 None.

Diversity Impact Assessment

4.4 None.

Risk Management

4.5 None.

5. Consultees

5.1 The Board Director, Resources (Section 151 Officer) and Director of Law and Democratic Services (Monitoring Officer) are consulted in respect of all reports.

6. Background Papers

6.1 None.

7. Appendices

7.1 None.