

ADULT'S HEALTH, SOCIAL CARE AND HOUSING OVERVIEW AND SCRUTINY COMMITTEE

THURSDAY, 17 DECEMBER 2015

PRESENT:- Councillors Alan Bishop, Steph Exell, Mary Friend, John Haines, Fay Howard, Derique Montaut, Maureen Penny, Caryl Sydney-Smith, Julie Wright and Robert Wright, Valarie Vaughan (Healthwatch Swindon).

Apologies for absence were received from Councillors Keith Williams, Claire Ellis and Rosemarie Phillips (Equalities Advisory Forum).

Also Present: Councillor Brian Mattock, Kevin McNamara (Director of Strategy, Great Western Hospital), Lorraine Austin (Great Western Hospital), Heather Mitchell (SEQOL), Gill May (Executive Nurse at NHS Swindon Clinical Commissioning Group), Cherry Jones (Director of Public Health), Sue Wald Head of Commissioning, Children and Adults), Dr Peter Crouch, Clinical Chair of Swindon Clinical Commissioning Group.

25. Declarations of Interest

The Chair reminded Members of the need to declare any known interests in any matters to be considered at the meeting.

Councillor Fay Howard made a personal and non-prejudicial declaration of interest as she was employed by Great Western Hospital.

26. Public Question Time

No public questions were submitted for this meeting.

27. Minutes

Resolved - That the minutes of the meeting held on 18th June 2015 be confirmed and signed as a correct record.

28. Delayed Discharge of Care

The Head of Commissioning, Children and Adults, the Chief Executive (SEQOL), the Chief Executive of the Great Western Hospital (GWH) NHS Foundation Trust and the Head of Communications and Engagement, NHS Swindon, Clinical Commissioning Group submitted a joint report to provide the Committee with (a) a greater understanding of the reasons for the high numbers of Delayed Transfer of Care incidents (b) to provide the context and assurances to the Committee that Commissioners and Providers across Health and Social Care were working together to reduce the number of patients who were delayed in their discharge from hospital and Intermediate Care.

Mrs Sue Wald, Head of Commissioning, Children and Adults introduced Lorraine Austen, Programme Director for Community Integration, and gave a presentation regarding the position in relation to delays in transfers of care and the

management of patients medically fit for discharge or transfer.

Following the presentation, Mrs Sue Wald, Head of Commissioning, Children and Adults, Ms Heather Mitchell, Chief Executive (SEQOL), Mr Kevin McNamara, Director of Strategy Great Western Hospital (GWH) NHS Foundation Trust and Gill May, Head of Communications and Engagement, NHS Swindon, Clinical Commissioning Group responded at the meeting to the following issues raised by Committee Members:

- Great Western Hospital position in relation to delays in transfers of care as compared to other Trusts.
- Clarity on how members of the public were informed of transfer of care processes. Members noted the work by Avon and Wiltshire Partnership NHS Trust with care homes
- Clarity on whether the (intervention was personalised) and if numbers of patients admitted to hospital were monitored to track re-admittance levels.
- How primary care supported patients with long term conditions.
- Reasons for funding Older People care packages through an underspend in learning disability care packages.
- Clarify who bears the cost of transfer of care delays.
- The importance of support provision for carers.
- Recognition of impact in delays to patient transfers.
- An update on pharmacy opening hours at Great Western Hospital.
- Effect on patients if seven day week ambulatory care provision by all agencies was implemented.

Resolved: (1) That the Head of Commissioning, Children and Adults be requested to circulate the Local Government Association article regarding delayed discharge of care.

(2) That the Chief Executive (SEQOL), the Director of Strategy, Great Western Hospital (GWH) NHS Foundation Trust and the Head of Communications and Engagement, NHS Swindon, Clinical Commissioning Group be requested to provide an update on delayed discharge of care at the next meeting of the Committee.

29. Swindon Local Account for 2014/15

The Head of Commissioning, Children and Adults submitted a report on the performance and key issues relating to commissioning and performance across adult social care for 2014/15. Mrs Sue Wald, Head of Commissioning, Children and Adults introduced the report and explained that the Local Account highlighted how Adult Social Care Service were performing to improve people's lives and referred to the challenges faced by the department. Mrs Wald commented on the Carer Centre that offered support to those carers with relations in hospital.

Mrs Sue Wald responded to the Committee's questions and comments in respect of the following points

- The challenges of ensuring sufficient members were available to the Learning Disability Partnership Board to provide resources to service the Board.
- Explanation on how Swindon was implementing recommendations from the Francis Report.
- Details of the complex intervention and treatment offered to patients.

Resolved: That the report be noted.

30.

SEQOL Update

The Chief Executive (SEQOL) submitted a report updating the Committee on the performance and key issues relating to SEQOL. Ms Heather Mitchell, Chief Executive referred to work being undertaken with commissioners and providers on preventative treatment of pressure ulcers.

Following the presentation of her report, Ms Mitchell responded to questions and comments on the following issues:

- Information regarding alternative actions available for the prevention of pressure ulcers.
- Support for autistic children to ensure their needs are understood to prevent referral to probation services. The need not be progressed through probation services.
- Improvement of IT systems to enable better communication across all service providers.

Resolved: That the report be noted.

31.

Avon & Wiltshire Partnership NHS Trust

The Committee received a report by the Clinical Director, Avon and Wiltshire NHS Partnership Trust (AWP) outlining challenges and achievements for the organisation.

Resolved: (1) That the report be noted.

(2) That, if required, Members of the Committee be requested to submit any questions to the Overview and Scrutiny Officer for circulation to the Trust.

32.

Great Western Hospitals NHS Foundation Trust Update

The Committee received a report by the Chief Executive of the Great Western Hospital (GWH) NHS Foundation Trust on key issues and developments at the Great Western Hospital. Mr Kevin McNamara presented the report and highlighted matters of significance. He referred to the Care Quality Commission (CQC) Inspection and referred to the Quality Summit that would be undertaken in January 2016 where CQC's feedback would be discussed with key stakeholders. He referred to the financial plans being implemented with Monitor, their regulator.

Following the presentation of his report, Mr McNamara responded to member's questions and comments on the following issues:

- An update on the Brighter Futures' Radiotherapy Appeal. The Chair offered the Committee's support in this venture.
- Reference to Dr Foster's Intelligence in Healthcare Guide and how Hospital Standardised Mortality Ratios (HSMRs) were calculated.
- An update on staff recruitment.
- Clarification of the financial position of the Great Western Hospital (GWH).
- An update on the establishment of the radiotherapy unit in Swindon.

Resolved: (1) That the report be noted.

(2) That the Director of Strategy, Great Western Hospital (GWH) NHS Foundation Trust together with the Clinical Director, Avon and Wiltshire Partnership NHS Trust be requested to provide information regarding Hospital Standardised Mortality Ratios at the next meeting of this Committee in February 2016.

33.

NHS Swindon Clinical Commissioning Group

The Executive Director, Swindon Clinical Commissioning Group (CCG), submitted a report updating the Committee on the performance and key issues relating to the service. Dr Peter Crouch, Executive Director of Commissioning at NHS Swindon Clinical Commissioning Group introduced Ms Gill May, Executive Nurse and referred to the pressures outlined in the report, particularly the need to confirm sites for the provision of primary medical services and the recruitment and retention of staff. The Committee noted that Swindon CCG had started a 5 to 10 year planning process in consultation with stakeholders and providers.

Dr Crouch and Gill May, Executive Nurse at NHS Swindon Clinical Commissioning Group (CCG) responded to questions and comments from the Committee regarding how resources were targeted where most needed and the actions being undertaken for the recruitment and retention of doctors.

Resolved: That the report be noted.

(2) That the Executive Director, Swindon Clinical Commissioning Group be requested to include an update on diabetes in his report at the next meeting of this Committee in February 2016.

34.

Consideration of Health and Wellbeing Board Recommendations

The Chair referred to the Health and Wellbeing Board minutes of 21st October 2015 and advised that these had been submitted for the Committee's information.

Resolved: That the minutes of the Health and Wellbeing Board meeting held on 21st October 2015, be noted.

35.

Work Programme 2015/16

The Committee received a report from the Director of Law and Democratic Services detailing its updated work programme for the Municipal Year 2015/16.

Resolved – That the Committee Officer be requested to update the work programme as agreed.