

# NHS Swindon Clinical Commissioning Group

## Adults Care, Health and Housing

### Overview & Scrutiny Committee

Date: 21 June 2016

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Author: Gill May, Executive Nurse

Wards: All Wards

Locality Affected: All Locality Area

Parishes Affected: All Parish Area

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#### 1. Purpose and Reasons

- 1.1 This report provides the Adults Care, Adults Health and Housing Overview and Scrutiny Committee with an update of performance and key issues relating to Swindon CCG.
- 1.2 A key purpose of the Adults Care, Adults Health and Housing Overview and Scrutiny Committee is to hold Commissioners of Health and Social Care Services to account.
- 1.3 Any Commissioner of Health and Social Care Services in Swindon is required to provide information on the planning and provision of health and social care services within the Borough and consult with the Committee on any planned substantial changes or developments to service provision.

#### 2. Recommendations

The Committee is recommended to:

- 2.1 Note the report.
- 2.2 Identify any areas of concern that require further investigation.

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#### 3. Detail

##### 3.1 What are the challenges that your organisation is facing?

Top Priorities	Process	Outcomes
Financial Challenges	<p>As part of Swindon CCG's annual planning cycle, a financial plan has been submitted to NHS England which details the required savings we as a CCG are required to make, which are £8.8m to during 2016/17.</p> <p>The CCG's quarterly assurance meeting was held with NHS England on 9 May. Discussions were positive and supportive of the CCG's actions to address the continuing performance issues facing the local health system, while acknowledging the challenges the CCG now faced in respect of the financial plan for 2016/17.</p>	Swindon CCG is working closely with all its providers and partners to review options for managing its budget carefully whilst maintaining excellent levels of care and managing ever increasing demand for its services. Swindon CCG is amongst many CCGs in the country facing increasing system pressure and therefore demands on finances going forwards.
Primary Care Commissioning	Swindon CCG continues to work closely with NHS England to jointly commission GP primary care services, through both its primary care operational group and the joint primary care commissioning committee.	The Swindon Estate Strategy will continue to be developed by the CCG, aiming to provide good strategic estate planning by bring together commissioning intentions and models of delivery for health and social care services across the Swindon and Shrivenham area.

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	<p>As part of this, Swindon CCG is currently developing an Estates and Primary Care Development Strategy to ensure the effective provision of primary care for years to come throughout Swindon.</p>	<p>The initial local priorities are to ensure that the strategic areas in Swindon, identified as areas of significant population growth, have appropriate commissioning plans for the health and social care required for those areas, as well as ensuring that existing primary care medical service facilities are fit for purpose.</p> <p>The 4 main residential developments which have significant population growth which require priority for health and social care estates planning are:</p> <ul style="list-style-type: none"><li>• Wichelstowe East</li><li>• Kingsdown</li><li>• Tadpole Village (North Swindon)</li><li>• New Eastern Villages (Rowborough and South Marston)</li></ul> <p>Swindon CCG is working closely with NHS England to plan for and procure appropriate services for these new areas, a market engagement event was held at the Jurys Inn on 27 May to notify potential providers that Swindon will be developing new primary care services linked to the housing developments. The CCG will bring back updates in coming months.</p>
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Sustainable Transformation Plan	<p>As part of the five-year planning requirements outlined by NHS England, Swindon CCG has been included in a regional footprint, which sees Bath and North East Somerset CCG, Swindon CCG and Wiltshire CCG coming together to identify within our five year plans where we could deliver services across a wider geographical patch, at scale and at pace. Other Swindon organisations included in the development of this plan are SBC, GWH and SEQOL, as well as counterparts from Bath and Wiltshire.</p> <p>The national guidance determines the expectation of footprints, including a submission of an outline plan on 11 April with a fuller plan to be submitted on 30 June.</p>	<p>The 11 April submission outlined the key challenges in relation to 'Health and Wellbeing', 'Improving the care and quality of services' and 'Improving productivity and closing the financial gap'. The plan is now being developed further by leads from within each partner organisation and will form the basis of the 30 June submission.</p> <p>Following the submission of the outline plan on 11 April, the Sustainability and Transformation Board met and agreed a governance structure and key streams of work to be progressed in the next six weeks to enable the footprint to submit their outline draft plan at the end of June.</p>
Transforming Care Partnership	<p>In 2012, following an investigation into criminal abuse at Winterbourne View Hospital, the Department of Health initiated a national programme of action "Transforming Care" to transform services for people with learning disabilities and/or autism who have mental health conditions or behaviours that are challenging.</p>	<p>Swindon and Wiltshire have developed a joint TCP in order to outline and ascertain the action required over the next three years to ensure adequate support for those with learning disabilities and autism at times of escalating challenging behaviour.</p> <p>Our plan is currently with NHS England for final approval, and the TCP Swindon and Wiltshire joint programme board will be meeting to approve the proposed delivery strategy.</p>

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	Transforming care aims to reshape services for people with learning disabilities and autism away from institutional models of care, closing some inpatient provision and strengthening the support available in the community.	Central to our plans, Swindon and Wiltshire will actively involve service users, carers and representatives in each key aspect of the plan. Both Healthwatch organisations are supporting this, alongside Carer's Groups and Service users.
Personal Health Budgets	<p>A Personal Health Budget (PHB) is an amount of money to support a person's individual health and wellbeing needs, as agreed between the individual and their local NHS team. A person's health and wellbeing needs will be set out in a person-led care plan which will be developed by the person together with a health care professional. How the budget will be used to support the health and wellbeing needs will be set out in a person-led support plan agreed by both the person and the local NHS team.</p> <p>Swindon CCG's policy and approach to delivering Personal Health Budgets can be found on the CCG's website<sup>1</sup>.</p>	<p>Plans are in place for the priority and ongoing identification of people who have the right to have, and who may be interested in, a PHB and to support them to explore and/or take up a PHB. This includes people with a Learning Disability/Autism and high support needs as well as children with education, health and care plans, who could benefit from a PHB/joint budget.</p> <p>Swindon uptake of PHBs is currently less than 0.5% of all individuals eligible for CHC/CC and living in the community.</p> <p>Support will continue for the existing groups as they develop. Plans to expand PHBs to people with Long Term Conditions, Mental Health, Acquired Brain Injury and Spinal Injury will be developed, to include work to increase understanding of costs and impacts</p>

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<sup>1</sup> <http://www.swindonccg.nhs.uk/index.php/your-health/personal-health-budgets>

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	Swindon CCG view Personal Health Budgets as a tool to support personalised care. As such, Swindon CCG will continue to ensure a focus on personalised care planning which could result in a Personal Health Budget being offered. This recognises, however, that a Personal Health Budget will not be available to all in scope to the Local Offer and that Personal Health Budgets are targeted to those with the highest and most complex needs, which represents a small part of the population.	on current commissioned services. The Local Offer will be refreshed for 2017-18.
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### 3.2 What have you done well?

	Steps taken	Next steps
Community Services re-procurement	<p>In partnership, Swindon CCG and Swindon Borough Council carried out a thorough programme of engagement as part of the community services review of 2016. Themes from this engagement programme informed the decision to procure community services, with a new contract starting in February 2017.</p> <p>Swindon CCG &amp; Swindon Borough Council have formally gone to market to procure Adult Community Services through a Public Contracts Regulations 2015 'Light Touch Regime'.</p>	<p>The Invitation to Propose a Solution was released to Potential Providers on 11/05/2016, with a Clarification Period of between 10/05/2016 to the 10/06/2016. The closing date for submission is midday 23/06/2016 with the Preferred Potential Provider decision being announced 15/09/2016.</p> <p>To support this procurement, we are currently seeking applications for the role of Public and Patient Representatives to be involved in the procurement of community health services.</p>

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	<p>The Capable Provider will be the provider or providers that are most capable of:</p> <ul style="list-style-type: none"><li>• meeting patients' needs and improving the quality and efficiency of services;</li><li>• Supporting the transformation of services;</li><li>• Delivering the services in an integrated way;</li><li>• Providing best value for money in doing so.</li></ul>	<p>Public and Patient representatives will be the voice of the community and will support the programme by:</p> <ul style="list-style-type: none"><li>• Reading bids from the providers of services.</li><li>• Attending meetings to evaluate these bids</li><li>• Giving their views about which provider(s) should deliver the services</li><li>• Helping to develop ways to check the successful provider is providing the quality and standard of service we expect.</li></ul>
Primary Care	<p>Primary Care in Swindon is transforming at pace and operating at scale and practices are reporting significant financial pressure as income levels remain static but expenses rocket in light of new requirements, complexity of cases, rising activity and increased burden of inspection i.e. CQC.</p> <p>The NHS has issued a Five Year Forward View and more recently a Forward View for General Practice which outlines the desire to transform the NHS, particularly Primary Care, at pace by moving towards a whole system approach with practices collaborating to operate together at larger scale, sharing management, pooled resources and reducing costs.</p>	<p>Swindon CCG have held three workshops to explore with practices the opportunities afforded by bringing practices together to form a not for profit cooperative. This proposal has been well received and 25 out of the 26 local practices have signed up to the concept. The practices are now working together to develop this further. We will update the Committee on progress in future reports.</p>

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#### 3.3 Supporting Information

3.3.1 None

#### 4. **Alternative Options**

4.1 None.

#### 5. **Implications, Diversity Impact Assessment and Risk Management**

##### Financial and Procurement Implications

5.1 None.

##### Legal and Human Rights Implications

5.2 None.

##### All Other Implications (including Staff, Sustainability, Health, Rural, Crime and Disorder)

5.3 None.

##### Diversity Impact Assessment

5.4 None.

##### Risk Management

5.5 None.

#### 6. **Consultees**

6.1 The Board Director, Resources (Section 151 Officer) and Director of Law and Democratic Services (Monitoring Officer) are consulted in respect of all reports.

#### 7. **Background Papers**

7.1 None.

#### 8. **Appendices**

8.1 None.