

Great Western Hospitals NHS Foundation Trust Update
Adults Health, Social Care and Housing
Overview & Scrutiny Committee

Date: 21 June 2016

Author:	Kevin McNamara, Director of Strategy, Great Western Hospitals NHS Foundation Trust
Wards:	All Wards
Locality Affected:	All Locality Area
Parishes Affected:	All Parish Area

1. Purpose and Reasons

- 1.1 This report provides the Adults Health, Social Care and Housing Committee with an update of performance and key issues relating to Great Western Hospital NHS Foundation Trust.
- 1.2 A key purpose of the Adults Health, Social Care and Housing Overview & Scrutiny Committee to hold Providers of Adults Health Services to account.
- 1.3 Any provider of Adult Health Services in Swindon is required to provide information on the planning and provision of adult health services within the Borough and consult with the Committee on any planned substantial changes or developments to service provision.

2. Recommendations

The Committee is recommended to:

- 2.1 Note the report.
- 2.2 Identify any areas of concern that require further investigation.

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Detail

2.3 What are the challenges that your organisation is facing?

Top Five Priorities	Process	Outcomes
Junior doctors' contract	<p>The British Medical Association Junior Doctors Committee (JDC), NHS Employers and the Secretary of State for Health have reached an agreement on the new junior doctors' contract.</p> <p>The detailed contract, which is due to be published at the end of May, will include a combination of agreed terms from February negotiations and new provisions as outlined in the briefing statement from Acas which available on the NHS Employers website.</p>	<p>There has been a commitment that no further strike action will be called while the referendum is underway between 17 June and 1 July.</p> <p>Some elements of the new contract, if approved in the referendum, will be implemented in August and all junior doctors will move on to the agreed new terms between October 2016 and August 2017.</p>
Recruitment	<p>Maintaining a strong staffing level is an on-going challenge, as while more staff join, others retire or leave.</p> <p>In April we made 157 offers to nurses in India, who could be with us as soon as next winter and we have also offered nursing roles to an additional 20 nurses from Spain and Portugal.</p>	<p>Closer to home we continue to raise awareness of the career options with the Trust, especially among younger people living locally.</p> <p>Our work with schools, colleges and universities is raising awareness of routes into the NHS and the diverse range of opportunities available.</p>

Further information on the subject of this report can be obtained from Kevin McNamara, 01793 604676;
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		We also want to attract people looking for a career change or those who might consider returning to a career in healthcare and continue to offer our free Return to Practice and Return to Acute Care courses.
Waiting times for planned procedures	<p>We remain focused on reducing and maintaining lower waiting times, against increasing demand.</p> <p>In April, 90 per cent of all patients waiting for treatment, waited less than 18 weeks from the time of their referral.</p> <p>The national target is for 92 per cent of all patients waiting for treatment, to begin their treatment within 18 weeks of referral.</p> <p>The junior doctors' strikes in April had an impact on waiting times, as although no operations were postponed due to careful planning, around 80 operations which could have taken place did not.</p>	<p>We continue to work with our commissioners on reducing the time our patients have to wait to begin treatment.</p> <p>Some of the things we are doing include providing extra clinics and operating lists throughout the week and at weekends, to help reduce some of our longer waiting times.</p> <p>We are reviewing our data to ensure we are booking patients in the most appropriate order, so those who have been waiting the longest are prioritised.</p> <p>We are also looking at how we can reduce the number of physical appointments, by offering telephone appointments.</p>

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		This is helping to improve the patient experience, while allowing consultants more treatment time.
Staff car park expansion at GWH	<p>Parking is often a frustrating experience for patients, visitors and staff and we are exploring what longer term solutions may be possible, given our financial position.</p> <p>In the meantime, building work to expand the staff gravel car park, making room for 400 extra spaces, began in May.</p> <p>This will make things easier for staff with the greatest need to park, as well as our patients and visitors, by freeing up more spaces in the visitor car parks.</p>	<p>The staff car park expansion is expected to be complete by the end of August, with some of the spaces being available from July. This will bring the total number of staff spaces to 1,750.</p> <p>To reduce the demand on the car park between Monday and Friday, some of our teams are now also offering appointment slots at the weekend.</p>
Operational pressure on the Emergency Department	<p>Since the beginning of the year, the Emergency Department at the Great Western Hospital has experienced significant pressure.</p> <p>Attendances remain high, with the Emergency Department seeing an average of 231 patients each day, with a third (31 per cent) of patients requiring hospital admission.</p>	<p>We continue to work on improving patient flow and the speed of our discharges, so that emergency patients needing admission can experience a smooth and timely transfer.</p> <p>Work is also on-going with our health and social care partners, as well as our colleagues in the local media, to remind local people of actions they can</p>

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	<p>Despite this high demand, there has been a significant improvement in the number of patients admitted, discharged or transferred within four hours of arrival.</p> <p>During the last week of May (23-29 May), 92 per cent of patients were admitted, discharged or transferred within four hours of arrival to the Emergency Department, an improvement of sixteen per cent (from 76 per cent in Apr), although still below the national target of 95 per cent.</p>	<p>take to support their local hospital. This includes looking out for elderly friends and relatives, seeking medical help early on and choosing the most appropriate healthcare option.</p>
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2.4 What have you done well?

Top Five Achievements	Steps taken	Next steps
Sustainability and Transformation Plan	<p>We are working with other local health and social care organisations to discuss how health and care services should be developed over the next five years to support the delivery of improved health and to meet the needs of the local population.</p> <p>Every health and care system in England will produce a multi-year Sustainability and</p>	<p>The plan will be submitted this month, with a view to implementation starting in autumn 2016.</p>

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	<p>Transformation Plan, showing how local services will evolve and become sustainable over the next five years – ultimately delivering the Five Year Forward View vision of better health, better patient care and improved NHS efficiency.</p> <p>Within our geographical footprint of Bath and North East Somerset, Swindon and Wiltshire, the local health and care system will be developing a plan to help drive genuine and sustainable transformation in patient experience and health outcomes of the longer-term.</p>	
Nominations for Oxford Brookes University Placement of the Year Award 2016	<p>Ten of our teams have been nominated for the Placement of the Year Award in Oxford Brookes 2016 Placement of The Year Awards.</p> <p>The awards celebrate health and social care providers who offer excellent student placements and nominations are made by students.</p> <p>Every year, our Student Placement Team helps around 500 student nurses get their first experience of working on the wards, providing</p>	<p>We invest a lot in supporting, mentoring and training opportunities for our students, in the hope that the experience they have with us encourages them to consider us as a future employer.</p>

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	a link with universities such as Oxford Brookes, Bournemouth University and the University of the West of England.	
Radiotherapy Appeal one year anniversary	<p>Brighter Futures celebrated the first anniversary of its appeal to bring radiotherapy to Swindon with the news that almost £2,000 has been donated every day since its launch on 28 May last year.</p> <p>The current total stands at around £685,000.</p>	<p>We are working in partnership with Oxford University Hospitals Foundation Trust on plans to expand its radiotherapy service with a new facility at the Great Western Hospital in Swindon by 2018.</p> <p>Meaning local cancer patients no longer have to make the 70-mile round trip to Oxford for treatment.</p> <p>The £2.9 million being raised by Brighter Futures will fund specialist equipment needed to provide radiotherapy treatment.</p>
International Clinical Trials Day	<p>To mark International Clinical Trials Day, patients, their families and carers were reminded to speak up and ask their nurse or doctor if there are any clinical trials or health research which they could take part in.</p> <p>The Research and Innovation Team at the Great Western Hospital are supporting the</p>	<p>Clinical research helps the NHS identify the best interventions and treatments for patients, which have the potential to improve the lives of those affected now, and in the future.</p> <p>More volunteers are needed to take</p>

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	<p>National Institute of Health Research's 'Ok to Ask'.</p> <p>People may not realise that we are a very active Trust in terms of research and innovation and there is lots going on behind the scenes.</p> <p>Getting involved in research brings a number of benefits including early access to new treatments and helping better treatments become available on the NHS.</p>	<p>part in clinical research if this vital work is to continue.</p> <p>There are currently over 100 trials taking place across Great Western Hospitals NHS Foundation Trust in areas such as Rheumatology, Diabetes, Cardiology and Paediatrics and Cancer.</p> <p>We hope the campaign encourages patients to let their doctor or nurse or know if they are interested in taking part in research.</p>
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3. Alternative Options

3.1 None.

4. Implications, Diversity Impact Assessment and Risk Management

Financial and Procurement Implications

4.1 None.

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Legal and Human Rights Implications

4.2 None.

All Other Implications (including Staff, Sustainability, Health, Rural, Crime and Disorder)

4.3 None.

Diversity Impact Assessment

4.4 None.

Risk Management

4.5 None.

5. Consultees

5.1 The Board Director, Resources (Section 151 Officer) and Director of Law and Democratic Services (Monitoring Officer) are consulted in respect of all reports.

6. Background Papers

6.1 None.

7. Appendices

7.1 None.