

# Avon and Wiltshire Partnership NHS Trust

## Adults Care, Adults Health and Housing Overview & Scrutiny Committee

Date: 27<sup>th</sup> September 2016

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Wards: All Wards  
Locality Affected: All Locality Area  
Parishes Affected: All Parish Area

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### 1. Purpose and Reasons

- 1.1 This report provides the Adults Care, Adults Health and Housing Overview and Scrutiny Committee with an update of performance and key issues relating to Avon and Wiltshire Mental Health Partnership NHS Trust.
- 1.2 A key purpose of the Adults Care, Adults Health and Housing Overview and Scrutiny Committee is to hold Commissioners and providers of Health and Social Care Services to account.
- 1.3 Any Commissioner or provider of Health and Social Care Services in Swindon is required to provide information on the planning and provision of health and social care services within the Borough and consult with the Committee on any planned substantial changes or developments to service provision.

### 2. Recommendations

The Committee is recommended to:

- 2.1 Note the report.
- 2.2 Identify any areas of concern or interest that require further investigation.

### 3. Detail

- 3.1 General update from the organisation
- 3.2 What are the challenges that your organisation is facing?

#### 3.2.1 Staffing

There are significant staffing challenges faced by mental health services in Swindon. All inpatient mental health wards have both registered nurse and support staff vacancies. In particular registered nurse posts are proving difficult to recruit to.

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Swindon locality services have implemented a number of measures to mitigate these risks, including increasing consistency of temporary staff used by using lines of work for particular bank and agency staff, specific recruitment strategies to engage new staff including directly targeting previous employees, development of new rotational posts and creating stronger links with local nurse training providers to develop a placement pathway for trainee mental health nurses.

#### 3.2.2 Memory Service Waiting Times

There have been a number of challenges in meeting waiting time standards of 6 weeks for an assessment by the memory services. The issue has now been resolved in partnership with Swindon CCG through a review of the service referrals and capacity which has resulted in additional resource of 2 memory nurses. Waiting times for new referrals are now well within the 6 week standard.

#### 3.3 What have you done well?

##### 3.3.1 Out Areas Admissions

Swindon services have reviewed our acute care pathways and as a result of a number of interventions have managed to ensure all service users requiring acute inpatient admission have been admitted within area for over 12 months.

##### 3.3.2 Physical Health Monitoring

Services have set up clinics for monitoring the physical health of service users with mental health problems. There are 2 types of clinics, some run by AWP medical staff and others by Health Ambassadors. The clinics include access to physical health monitoring for those prescribed drugs such as depot injections and clozapine where risks of health complications are high. These clinics have been highlighted as good practice by the CQC during their recent inspection.

- 3.4 136 place of safety provision was considered inadequate by the CQC during their recent inspection of AWP services.

#### 3.5 Supporting Information

3.5.1 <http://www.cqc.org.uk/provider/RVN/inspection-summary#overall>

### 4. **Alternative Options**

- 4.1 The Trust is preparing a consultation document outlining the possible solutions for 136 place of safety provision for Swindon and Wiltshire. The immediate issues raised by the CQC around the environment in the Swindon place of safety have already been addressed.

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#### 5. Implications, Diversity Impact Assessment and Risk Management

##### Financial and Procurement Implications

- 5.1 Continued provision of a Swindon specific place of safety may have financial implications, this is being consulted with Swindon CCG.

##### Legal and Human Rights Implications

- 5.2 There are going to be new standards for the recommended length of stay in place of safety that may present challenges to local health and social care services.

##### All Other Implications (including Staff, Sustainability, Health, Rural, Crime and Disorder)

- 5.3 None.

##### Diversity Impact Assessment

- 5.4 This will be completed as part of the consultation.

##### Risk Management

- 5.5 As above.

#### 6. Consultees

- 6.1 The Board Director, Resources (Section 151 Officer) and Director of Law and Democratic Services (Monitoring Officer) are consulted in respect of all reports.

#### 7. Background Papers

- 7.1 CQC Report: <http://www.cqc.org.uk/provider/RVN/inspection-summary#overall>

#### 8. Appendices

- 8.1 None.