

Appendix One: Background activity and performance Data

Number of service users receiving Permanent Nursing & Residential care in Swindon April to September 2016

Primary Support Reason	18-64 Year Olds				65+ Year Olds			
	Nursing Care		Residential Care		Nursing Care		Residential Care	
	April-Sept 15	April-Sept 16	April-Sept 15	April-Sept 16	April-Sept 15	April-Sept 16	April-Sept 15	April-Sept 16
Physical Support: Access and Mobility Only	0	0	0	0	1	0	1	0
Physical Support: Personal Care Support	3	4	12	10	189	173	226	188
Sensory Support: Support for Visual Impairment	0	0	0	0	4	3	2	2
Sensory Support: Support for Hearing Impairment	0	0	0	0	1	0	2	1
Sensory Support: Support for Dual Impairment	0	0	0	0	0	1	3	2
Support with Memory and Cognition	2	1	3	0	51	42	101	71
Learning Disability Support	5	3	162	123	8	5	33	26
Mental Health Support	3	3	34	31	4	12	28	33
Totals	13	11	211	164	258	236	396	323

Number of service users receiving Community Services in Swindon April to Sept 2016

Primary Support Reason	Services to help users maintain mobility & independence; Adaptations, Equipment, & Telecare (e.g. home alarms & sensors)		Preventative services to support users during crisis & help remain independent; Crisis support, hospital discharge services & reablement		Community Services to help users remain independent & living in the community; Homecare services, day care support, direct payments, short term breaks	
	April-Sept 15	April-Sept 16	April-Sept 15	April-Sept 16	April-Sept 15	April-Sept 16
Learning Disability Support	38	54	2	1	465	494
Mental Health Support	1	2	1	1	65	72
Physical Support - Access & Mobilty only	309	401	10	2	32	10
Physical Support - Personal Care Support	133	138	32	15	231	259
Sensory Support - Support for Dual Impairment	3	0	0	30	3	3
Sensory Support - Support for Hearing Impairment	9	5	0	0	0	0
Sensory Support - Support for Visual Impairment	12	10	0	0	9	8
Support with Memory & Cognition	2	1	0	0	12	8
18 -64 Year Old Total	507	611	45	49	817	854
	Sept 15	Sept 16	Sept 15	Sept 16	Sept 15	Sept 16
Learning Disability Support	6	11	2	2	41	46
Mental Health Support	6	13	6	4	34	36
Physical Support - Access & Mobilty only	657	935	15	9	11	15
Physical Support - Personal Care Support	369	381	487	530	815	835
Sensory Support - Support for Dual Impairment	18	10	4	2	17	12
Sensory Support - Support for Hearing Impairment	34	22	9	12	8	8
Sensory Support - Support for Visual Impairment	31	26	11	8	21	15
Support with Memory and Cognition	23	24	7	6	62	64
65+ Year Old Total	1144	1422	541	573	1009	1031

Swindon's Performance against the Adult Social Care Outcome Indicators Sept 2016

Indicator	14/15 outturn	15/16 outturn	Sept 2015 Actual	Sept 2016 Actual	Sept 2016 Target	DoT
1A Social care-related quality of life <i>Annual</i>	18.9	19.3	NA	NA	NA	NA
1B Proportion of people who use services who have control over their daily life <i>Annual</i>	77.5	78	NA	NA	NA	NA
1C1A - Proportion of adults receiving self-directed support	72.0	82.56	83.6	88.8	92.5	↑
1C1B Proportion of carers receiving self-directed support	32.0	35.6	30.8	29.5	28.9	↓
1C2A Proportion of adults receiving direct payments	20.0	24.61	NA	26.6	27.0	↑
1C2B Proportion of carers receiving direct payments for support direct to carer	31.0	33.78	NA	29.0	28.0	↓
1D Carer reported quality of life	7.8	NA	Not Collected this year	NA	NA	NA
1E Proportion of adults with learning disabilities in paid employment	4.2	3.65	4.2	4.0	4.8	↓
1F Proportion of adults in contact with secondary mental health services in paid employment	10.1	11.5	10.9	11.4	11.0	↑
1G Proportion of adults with learning disabilities who live in their own home or with their family	70.5	71.3	69.8	70.9	70.0	↑
1H Proportion of adults in contact with secondary mental health services who live independently, with or without support	69.0	74.7	69.1	79.7	80.5	↑
1I1 Proportion of people who use services who reported that they had as much social contact as they would like	43.6	49	NA	NA	NA	NA
1I2 Proportion of carers who reported that they had as much social contact as they would like	37.7	Not Collected this year	NA	NA	NA	NA

Indicator	14/15 outturn	15/16 outturn	Sept 2015 Actual	Sept 2016 Actual	Sept 2016 Target	DoT
2A1 14-15 Long-term support needs of younger adults (aged 18-64) met by admission to residential and nursing care homes, per 100,000 population <i>(fewer admissions is better)</i>	11.1	8.89	2.22 (YTD figure)	4.45 (YTD figure)	5.93 (YTD figure)	↓
2A2 14-15 Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes, per 100,000 population <i>(fewer admissions is better)</i>	676	682.48	381.57	282.30	341.24	↑
2B1 Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services (effectiveness of the service) <i>Annual</i>	93.2	85.38	NA	NA	NA	NA
2B2 Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement /rehabilitation services (offered a service) <i>Annual</i>	0.9	3.5	NA	NA	NA	NA
2C1 Delayed transfers of care from hospital per 100,000 population <i>(fewer DTOCs is better)</i>	16.2	14.8	16.6	12.3	NA	↑
2C2 Delayed transfers of care from hospital which are attributable to adult social care per 100,000 population <i>(fewer DTOCs is better)</i>	6.9	8.3	9.7	5.5	3.9	↑
2D Proportion of people who received a short term service where the sequel to service was either no ongoing support or support of a lower level. <i>Annual</i>	78.0	89.02	NA	NA	NA	NA

Indicator	14/15 outturn	15/16 outturn	Sept 2015 Actual	Sept 2016 Actual	Sept 2016 Target	DoT
3A Overall satisfaction of people who use services with their care and support <i>Annual</i>	65.0	66	NA	NA	NA	NA
3B Overall satisfaction of carers with social services	40.0	Not Collected This year	NA	NA	NA	NA
3C Proportion of carers who report that they have been included or consulted in discussion about the person they care for	71.8	Not Collected This year	NA	NA	NA	NA
3D1 Proportion of people who use services who find it easy to find information about services <i>Annual</i>	74.3	75	NA	NA	NA	NA
3D2 Proportion of carers who find it easy to find information about services	68.6	Not Collected This year	NA	NA	NA	NA
4A Proportion of people who use services who feel safe <i>Annual</i>	65.7	70	NA	NA	NA	NA
4B Proportion of people who use services who say that those services have made them feel safe and secure <i>Annual</i>	89.7	91	NA	NA	NA	NA

Key

DoT: Direction of Travel

YTD: Year to Date (1 April to 30 September 2016)