

Appendix 1

Activity Data - Number of service users receiving Permanent Nursing & Residential care in Swindon between 1 April and 30 November for 2015 & 2016

Primary Support Reason	18-64 Year Olds				65+ Year Olds			
	Nursing Care		Residential Care		Nursing Care		Residential Care	
	April-Nov 15	April-Nov 16	April-Nov 15	April-Nov 16	April-Nov 15	April-Nov 16	April-Nov 15	April-Nov 16
Physical Support: Access and Mobility Only	0	0	0	0	1	0	0	0
Physical Support: Personal Care Support	2	4	7	9	194	190	216	199
Sensory Support: Support for Visual Impairment	0	0	0	0	4	2	1	2
Sensory Support: Support for Hearing Impairment	0	0	0	0	1	1	1	0
Sensory Support: Support for Dual Impairment	0	0	0	0	0	1	2	2
Support with Memory and Cognition	2	1	2	0	45	44	92	70
Learning Disability Support	5	3	127	127	8	5	22	27
Mental Health Support	3	3	34	31	5	14	26	34
Totals	12	11	170	167	258	257	360	334

Appendix 1

Activity Data - Number of service users receiving Community Services in Swindon between 1 April to 30 November for 2015 & 2016

Primary Support Reason	Services to help users maintain mobility & independence; Adaptations, Equipment, & Telecare (e.g. home alarms & sensors)		Preventative services to support users during crisis & help remain independent; Crisis support, hospital discharge services & reablement		Community Services to help users remain independent & living in the community; Homecare services, day care support, direct payments, short term breaks	
	April-Nov 15	April-Nov 16	April-Nov 15	April-Nov 16	April-Nov 15	April-Nov 16
Learning Disability Support	342	44	2	2	474	501
Mental Health Support	2	3	2	3	67	77
Physical Support - Access & Mobility only	356	411	2	1	7	8
Physical Support - Personal Care Support	121	96	47	55	265	268
Sensory Support - Support for Dual Impairment	3	0	0	0	3	3
Sensory Support - Support for Hearing Impairment	11	5	0	0	0	0
Sensory Support - Support for Visual Impairment	12	8	0	0	9	10
Support with Memory & Cognition	1	0	0	0	13	9
18 -64 Year Old Total	540	567	53	61	838	876
	April-Nov 15	April-Nov 16	April-Nov 15	April-Nov 16	April-Nov 15	April-Nov 16
	April-Nov 15	April-Nov 16	April-Nov 15	April-Nov 16	April-Nov 15	April-Nov 16
Learning Disability Support	9	10	1	2	43	45
Mental Health Support	3	9	6	4	38	39
Physical Support - Access & Mobility only	745	932	22	8	14	14
Physical Support - Personal Care Support	352	292	632	619	729	893
Sensory Support - Support for Dual Impairment	16	7	4	4	17	12
Sensory Support - Support for Hearing Impairment	27	15	12	8	7	7
Sensory Support - Support for Visual Impairment	32	26	13	12	21	16
Support with Memory and Cognition	23	21	10	8	61	66
65+ Year Old Total	1207	1312	700	665	930	1092



Adult Social Care Performance Dashboard

Summary of Results to 30th November 2016

Indicator	NA 2015/16	PYA 15/16	Annual Target	Nov 16 Target	Nov 16 Actual	Good is..
Enhancing Quality of Life						
Proportion of people who use services who report they have control over their daily life (Survey Outcome) (A)	76.6	78	NA	NA	NA	high
% of services users who reported they have as much social contact as they would like (Survey Outcome) (A)	45.4	49	NA	NA	NA	high
% of Service Users who receive self directed support (M)	86.9	82.6	100	95	90.7	high
% of Services Users who receive a direct payment (M)	28.1	24.61	30	28	26.4	high
% of Carers who receive self directed support (M)	77.7	35.6	36	31.3	34	high
% of Carers who receive a direct payment (M)	66.9	33.78	34	30	33.8	high
% of Mental Health adults in paid employment (M)	6.7	8.9	11	11	12.5	high
% of learning Disability adults living independantly in their own home or with their family (Q)	75.4	71.3	72	NA	NA	high
% of Mental Health adults living independantly with or without support (M)	58.6	58.3	84	81.5	78.1	high
Delaying and Reducing the Need for Care						
Permanent admissions to residential & nursing care for Younger Adults aged 18-64 per 100K population (M)	13.3	10.4	10.4	6.66	5.18	low
Delayed transfers of care from hospital per 100k population - All days (M)	12.1	14.8			13.68	low
% of Older people who were still at home 91 days after discharge from hospital with reablement services (A)	82.7	85.38	92.9	NA	NA	high
Ensuring People have a Positive Experience of Care and Support						
Increase % of clients receiving a service, who have an annual review (M) Local Measure	NA	72	76	50.6	53.9	
% Waiting times of Client Assessments starting within 5 days of contact (M) Local Measure	NA	83.9	85	85	92.8	high
% of Waiting times of Clients Assessments completing within 28 days (M) Local Measure	NA	86.5	85	85	88.1	high
% Waiting times of end of assessment to provision of services within 28 days (M) Local Measure	NA	79.8	89	89	85.2	high
Safeguarding adults whose Circumstances make them Vulnerable						
% of people who use services who feel safe (Survey Outcome) (A)	69.2	70	NA	NA	NA	high
% of people who use services who say that those services have made them feel safe (Survey Outcome) (A)	85.4	90.7	NA	NA	NA	high
100% of safeguarding decisions made within 2 days of date of referral (Q) Local Measure	NA	96	97	NA	NA	high

KEY

NA: National Average

PYA: Previous Year Actual

Reporting Frequency (M) Monthly

Reporting Frequency (A) Annually

Reporting Frequency (Q) Quarterly



Adult Social Care Performance Dashboard

Summary of Results to 30th November 2016

	NA 2014/15	PYA 15/16	Annual Target	Nov 16 Target	Nov 16 Actual	Good is..
Better Care Fund						
Reduction in delayed discharges bed days (Q)	351.4	374.5	572.2	NA	NA	low
Permanent admissions to residential & nursing care for Older Adults per 100K population (M)	628.2	665.3	691.79	468.76	381.06	low
Service User Quality of Life (A)	19.1	19.3	NA	NA	NA	high
Learning Disability Service Users who have received a review (M) Local Measure	NA	52.8	70	46.7	43	high

Corporate Pledges

Increase % of clients receiving a service, who have receive an annual review (M) Local Measure	NA	72	76	50.6	53.9	high
Increase % of Carers Assessed or Reviewed (M)	69.2	89.9	70	46.6	57.3	high
Delayed transfers of care attributable to social care per 100k population (M)	3.7	8.3	3.9	3.9	5.6	low
Increase % of working age adults with learning disabilities receiving services who are in employment (Q)	5.8	3.65	6	NA	NA	high
Increase % of older adults who are still at home 91 days after discharge from hospital into reablement services (A)	82.1	85.38	92.9	NA	NA	high

KEY

NA: National Average

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Reporting Frequency (M) Monthly

Reporting Frequency (A) Annually

Reporting Frequency (Q) Quarterly