

Avon and Wiltshire Partnership NHSTrust

Adults Care, Adults Health and Housing

Overview & Scrutiny Committee

Date: 7th February 2017

Author:	Newlands Anning, Managing Director, AWP
Wards:	All Wards
Locality Affected:	All Locality Area
Parishes Affected:	All Parish Area

1. Purpose and Reasons

- 1.1 This report provides the Adults Care, Adults Health and Housing Overview and Scrutiny Committee with an update of performance and key issues relating to Avon and Wiltshire Mental Health Partnership NHS Trust.
- 1.2 A key purpose of the Adults Care, Adults Health and Housing Overview and Scrutiny Committee is to hold Commissioners and providers of Health and Social Care Services to account.
- 1.3 Any Commissioner or provider of Health and Social Care Services in Swindon is required to provide information on the planning and provision of health and social care services within the Borough and consult with the Committee on any planned substantial changes or developments to service provision.

2. Recommendations

The Committee is recommended to:

- 2.1 Note the report
- 2.2 Identify any areas of concern or interest that require further investigation.

3. Detail

- 3.1 General update from the organisation
- 3.2 What are the challenges that your organisation is facing?

3.2.1 Staffing

There are significant staffing challenges faced by mental health services in Swindon. All inpatient mental health wards have both registered nurse and support staff vacancies. In particular registered nurse posts are proving difficult to recruit to in both; our Inpatient and Community areas.

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Swindon locality services have implemented a number of measures to mitigate these risks, including increasing consistency of temporary staff used by using lines of work for particular bank and agency staff, specific recruitment strategies this include the use of an external agency to recruit staff, engaging with all new staff in the area including a strategy to target previous employees, development of new rotational posts and creating stronger links with local universities to develop a placement pathway for mental health student nurses. This work remains ongoing.

3.3 What have you done well?

3.3.1 Out Areas Admissions

Swindon services have reviewed our acute care pathways and as a result of a number of interventions have managed to ensure all service users requiring acute inpatient admission have been admitted within area for over 20 months.

We are the only Locality within the Trust to achieve this.

3.3.2 Physical Health Monitoring

Services have set up clinics for monitoring the physical health of service users with mental health problems. There are 2 types of clinics, some run by AWP medical staff and others by Health Ambassadors. The clinics include access to physical health monitoring for those prescribed drugs such as depot injections and clozapine where risks of health complications are high. These clinics have been highlighted as good practice by the CQC during their recent inspection and continue.

3.3.3 ED Liaison Nurse

Through a joint working arrangement and funding from GWH, AWP have been able to develop and implement a 24/7 system for Psychiatric Nurse cover within the Emergency department at GWH.

It is expected that following a review of this pilot recurrent funding will be commissioned in 2017-18.

3.4 136 place of safety provision was considered inadequate by the CQC during their recent inspection of AWP services. Issues regarding the environments have been immediately addressed.

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4. Alternative Options

- 4.1 The Trust is commenced a consultation process with its local stakeholders, unfortunately this is currently on hold following concerns raised by local stakeholders. However following productive discussions and the consultation process is expected to recommence at the beginning of February 2017.

5. Implications, Diversity Impact Assessment and Risk Management

Financial and Procurement Implications

- 5.1 Consultation will demonstrate the financial challenges, ensuring that the proposed alternative is a safe and high quality consistent service which is financially sustainable.
- 5.2 Legal and Human Rights Implications
- 5.3 There are going to be new standards for the recommended length of stay in place of safety and changes to the Police and Crime Bill will present challenges to local health and social care services.

All Other Implications (including Staff, Sustainability, Health, Rural, Crime and Disorder)

- 5.4 None

Diversity Impact Assessment

- 5.5 This will be completed as part of the consultation.

Risk Management

- 5.6 As above.

6. Consultees

- 6.1 The Interim Corporate Director, Resources (Section 151 Officer) and Director of Law and Democratic Services (Monitoring Officer) are consulted in respect of all reports.

7. Background Papers

- 7.1 CQC Report: <http://www.cqc.org.uk/provider/RVN/inspection-summary#overall>
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8. Appendices

8.1 None.