

Update on Mental Health Crisis Care Concordat

Health and Wellbeing Board

Date: 15th March 2017

Author:	Gill May – Executive Nurse, Swindon Clinical Commissioning Group
Wards:	All
Locality Affected:	All
Parishes Affected:	All

1. Purpose and Reasons

- 1.1 To provide the Health and Wellbeing Board with an update on the Swindon Mental Health Care Crisis Concordat. The Crisis Care Concordat Action Plan is attached at Appendix 1 to the report.

2. Recommendations

The Board is recommended to:

- 2.1 Note the update provided on the Swindon Crisis Care Concordat, and provide any comments on progress.

3. Detail

- 3.1 The multi-agency Swindon Crisis Care Concordat has continued to meet on a quarterly basis since the last report to the Health and Wellbeing Board in March 2015. The Group has been successful in working together to achieve the key deliverables of the Concordat, both on a strategic and localised level, ensuring Parity of Esteem is delivered in responding to specific mental health crisis needs identified locally. New members have joined the group, which aims to be responsive and fluid through the Actions plans produced, implementing change to deliver a positive impact for service users and their families. These Actions plans, now at version 11, have been uploaded to the National Crisis Care website and are available for public access.
- 3.2 Below are the key deliverables achieved since the last report to the health and Wellbeing Board in March 2015:
- 3.2.1 **Mental Health Single Point of Access (MHSPA)** complete mental health service re-design to provide 1-hour response time from April 2015.
- 3.2.2 **Street Triage** – successful year-long pilot project in commenced in September 2015, extended to March 2017 now commissioned recurrently from April 2017, with hours increased to 24/7 cover – an example of collaborative and integrated working across agencies and CCGs, providing real-time access to mental health expertise, providing the right intervention at the right time and in the right place and avoiding unnecessary use of MHA Section 136.

Update on Mental Health Crisis Care Concordat

Health and Wellbeing Board

Date: 15th March 2017

- 3.2.3 **Dementia Specialist Team** – implemented December 2015, providing specialist advice and support to avoid unnecessary admission to acute hospital Emergency Department and reduce length of stay when admission is necessary by assisting and supporting timely transfer back.
 - 3.2.4 **24/7 Registered Mental Health Nurse at Emergency Department** – from November 2016 the 24/7 front door cover at local acute hospital has ensured that people presenting with mental health needs are assessed within 1 hour and signposted to the most appropriate service and treatment.
 - 3.2.5 **Integration of secondary and third sector Recovery and Wellbeing services** to provide timely identification of deterioration and access to specialist services without recourse to referral to MHSPA from January 2017.
 - 3.3 Having achieved key deliverables and with the emergence of Sustainable Transformation Plans, the Swindon Crisis Care Concordat merged with the Wiltshire Crisis Care Group from January 2017 to work towards shared Action plans across the area, with an ambition to retain a Swindon sub-group to ensure that the opportunity to work both strategically and respond at local level is not lost.
 - 4. **Alternative Options**
 - 4.1 Any alternative options are set out in the body of the report.
 - 5. **Implications, Diversity Impact Assessment and Risk Management**
 - Financial and Procurement Implications
 - 5.1 This report has no financial or procurement implications.
 - Legal and Human Rights Implications
 - 5.2 These are integral to the subject matter and taken into consideration during development of the Action Plan.
 - All Other Implications (including Staff, Sustainability, Health, Rural, Crime and Disorder)
 - 5.3 These are integral to the subject matter and taken into consideration during development of the Action Plan.
 - Diversity Impact Assessment
 - 5.4 A Quality Impact Assessment has been completed and is available from the author.
-

Update on Mental Health Crisis Care Concordat

Health and Wellbeing Board

Date: 15th March 2017

Risk Management

5.5 A full Risk Assessment has been completed and is available from the author.

6. Consultees

6.1 The Corporate Director, Resources and Transformation (Section 151 Officer) and the Director of Law and Democratic Services (Monitoring Officer) are consulted in respect of all reports.

7. Background Papers

7.1 None.

8. Appendices

8.1 Appendix 1 – Swindon Care Crisis Concordat Action Plan.