

# Avon & Wiltshire Partnership NHS Trust

## Adults Health, Social Care and Housing

### Overview & Scrutiny Committee

Date: 22<sup>nd</sup> June 2017

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Author: Newlands Anning  
Wards: All Wards  
Locality Affected: All Locality Area  
Parishes Affected: All Parish Area

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#### 1. Purpose and Reasons

- 1.1 This report provides the Adults Health, Social Care and Housing Committee with an update of performance and key issues relating to (provider's name).
- 1.2 A key purpose of the Adults Health, Social Care and Housing Overview & Scrutiny Committee to hold Providers of Adults Health Services to account.
- 1.3 Any provider of Adult Health Services in Swindon is required to provide information on the planning and provision of adult health services within the Borough and consult with the Committee on any planned substantial changes or developments to service provision.

#### 2. Recommendations

The Committee is recommended to:

- 2.1 Note the report.
- 2.2 Identify any areas of concern that require further investigation.

#### 3. Detail

- 3.1 What are the challenges that your organisation is facing?

Top Five Priorities	Process	Outcomes
Financial austerity	Expected to make efficiency savings in financial year 2017-2018	A cost improvement plan has been made
Recruitment and retention	Trust wide and local drive alongside GWH, and SBC to attract and retain staff including key worker housing scheme.	Improve staffing level and reduced use of agency
Bed pressures (AOWA & older adults)	Revised process for DTOC's, robust local acute care pathway	Currently no out of area placements; increase in DTOC

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Place of Safety	Current public consultation underway	Compliance with Police and Crime Bill 2017. Improved care to Service Users.
Awaiting CQC inspection	2 week CQC inspection across the Trust	Looking forward to receiving a positive report from the CQC

#### 3.2 What have you done well?

Top Five Achievements	Steps taken	Next steps
Bed pressures in adults of working age	Improved acute care pathway	Sustain improvement and replicate model in later life
ED Liaison expansion	Psychiatric Nurse presence in ED 24/7	Significant improvement in RTA majority under 4 hrs.
Dementia Specialist Service.	Consolidation of two teams in to one.	Improvement with RTA for older adults presenting at ED from care homes, and enablement of early discharge back to care homes from GWH
Performance	Consistently high performance in regards to KPI's across the Locality for over 12 months.	Improvement in stubborn indicators such as memory RTA has been made and sustained for 12 months.
Street Triage	Following a successful pilot in 2016-17, a tripartite funding agreement has been made for 2017-18 for a 24/7 service	24/7 service will be operational at the 1st July 2017.

#### 3.3 **Supporting Information**

3.3.1 None

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#### 4. Alternative Options

4.1 None

#### 5. Implications, Diversity Impact Assessment and Risk Management

##### Financial and Procurement Implications

5.1 There are no financial and procurement implications contained within this report. Any emerging financial and procurement implications will be detailed if the committee wishes to investigate the issue further or to make recommendations for improvement.

##### Legal and Human Rights Implications

5.2 There are no legal and human rights implications contained within this report. Any emerging legal and human rights implications will be detailed if the committee wishes to investigate the issue further or to make recommendations for improvement.

##### All Other Implications (including Staff, Sustainability, Health, Rural, Crime and Disorder)

5.3 None.

##### Diversity Impact Assessment

5.4 A DIA has not been done for the purposes of this report.

##### Risk Management

5.5 None.

#### 6. Consultees

6.1 The Board Director, Resources (Section 151 Officer) and Director of Law and Democratic Services (Monitoring Officer) are consulted in respect of all reports.

#### 7. Background Papers

7.1 None.

#### 8. Appendices

8.1 None.