

Annual Quality Accounts 2016/17 – Great Western Hospital

Children’s Health, Social Care and Education

Overview and Scrutiny

Date: 5th July 2017

Author: Kevin McNamara, Director of Strategy
Wards: Swindon
Locality Affected: Swindon
Parishes Affected: Swindon

1. Purpose and Reasons

- 1.1** This report provides the Children’s Health, Social Care and Education Overview and Scrutiny Committee with an update of key issues relating to Great Western Hospitals NHS Foundation Trust.
- 1.2** A key purpose of the Children’s Health, Social Care and Education Overview and Scrutiny Committee is to hold providers of healthcare services to account.

As a provider of healthcare in Swindon, Great Western Hospitals NHS Foundation Trust is required to provide information on the planning and provision of healthcare services within the Borough and consult with the Committee on any planned substantial changes or developments.

2. Recommendations

The Committee is recommended to:

- 2.1** Note the report
- 2.2** Identify any areas of concern or interest that require further investigation.

3. Detail

- 3.1** This is an opportunity to share Great Western Hospitals NHS Foundation Trust’s annual Quality Account for 2016/17.

A Quality Account is a report about the quality of services offered by healthcare providers, including NHS and non-NHS providers of healthcare.

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The Department of Health requires providers to submit their final Quality Account to the Secretary of State by uploading it to the NHS Choices website by June 30 each year.

The report provides the public with a clear account of our work over the past 12 months to improve the quality of care we provide to patients and shares our priorities for the year ahead.

The quality of services is measured by looking at patient safety, the effectiveness of treatments patients receive, and patient feedback about the care provided.

It is applicable to all Trust services and the quality improvement work summarised in the report is applicable to both adult and children's services.

3.2 Great Western Hospitals NHS Foundation Trust's Quality Account 2016/17

The report includes many examples of how we are making improvements to the quality of care we provide to our patients and priorities for the year ahead.

Our most important achievements for 2016/17 include our life saving work on sepsis and acute kidney injury, with nearly 90 per cent of sepsis patients making a full recovery from this potentially fatal condition. As well as our work on preventing pressure ulcers, with the number of patients experiencing this painful condition falling by 30 per cent in the last year to the lowest incidence in the south west.

We are now looking to cutting edge technologies to improve the outcomes and quality of life for our patients. The latest 3D printing technology was recently used to help a patient with a rare hip deformity walk without pain, we successfully implanted the UK's first four lead pacemaker in November and we are using state-of the-art simulation technology to provide staff with innovative true to life training.

Despite leading the way in many areas of quality improvement, we are not without our challenges and this report also provides an honest account of the difficulties we face.

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The sheer volume of patients needing our care, delays in discharging patients, a tight financial position and staff shortages, are challenges we face every day.

Looking ahead it's clear we must transform our services to meet the changing needs of the local population, however our priorities must remain the same - to provide safe, high quality and effective care to all.

Our ambitious goal, to save an extra 500 lives by 2020, is here to stay. This means we are focused on saving more patients from life threatening conditions, compared to what would be expected according to national survival rates.

We continue to focus on our Sign up to Safety Priorities, among other quality improvement work, to achieve our 500 lives goal. These priorities are conditions where lives can be saved or the condition can be prevented through good care. They include sepsis, deteriorating patients, acute kidney injury, falls and pressure ulcer prevention.

The addition of community healthcare to our services in Swindon has given us greater opportunities to provide more joined up care between services in hospital and at home.

We are now also in a better position to improve the care we provide for patients in their own homes, helping patients to better manage their conditions and stay well and out of hospital.

As we work towards a more unified health and social care system in Swindon, the strong partnerships we already have, provide us with a great platform for further collaboration.

4. Alternative Options

4.1 None.

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5. Implications, Diversity Impact Assessment and Risk Management

Financial and Procurement Implications

5.1 None.

Legal and Human Rights Implications

5.2 None.

All Other Implications (including Staff, Sustainability, Health, Rural, Crime and Disorder)

5.3 None.

Diversity Impact Assessment

5.4 None.

Risk Management

5.5 None.

6. Consultees

6.1 The Director of Finance, (Section 151 Officer) and Director of Law and Democratic Services (Monitoring Officer) are consulted in respect of all reports.

7. Background Papers

7.1 None.

8. Appendices

8.1 Appendix 1 – Annual Quality Accounts 2016/17 Final.

<http://www.gwh.nhs.uk/about-us/publication-scheme/what-our-priorities-are-and-how-are-we-doing/> Please note: Latest version to be uploaded shortly.