

## **RESOURCES AND CORPORATE OVERVIEW AND SCRUTINY COMMITTEE**

**MONDAY, 12 JUNE 2017**

PRESENT:- Councillors Steve Allsopp, Timothy Swinyard (Chair), Caryl Sydney-Smith, Vera Tomlinson, Steve Weisinger and Robert Wright

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### **1. Appointment of Vice-Chair**

Resolved – That Councillor Weisinger be Vice-Chair of this Committee for the Municipal Year 2017/18

### **2. Declarations of Interest**

There were no declarations of interest

### **3. Minutes**

Resolved – That the minutes of the meeting held on 13<sup>th</sup> March 2017 be confirmed and signed.

### **4. Public Question Time**

There were no public questions

### **5. Work Programme 2017/18**

The Committee considered its Work Programme for the Year 2017/18.

During the discussion of the Work Programme the following comments were made:

- The Council needed to ensure that there was good communications for those, including Councillors, who cannot “go paperless” and that the Council was not just promoting going paperless for economic reasons.
- During the discussion on going paperless, Councillor Tomlinson requested that, in future, she receive a paper copy of her pay slip.
- The Council needed to ensure that those members of the public with low levels of literacy are included in the digitisation agenda and also to ensure (a) that there is simplification, not duplication and (b) that the underlying platform is robust.
- The possibility of Councillors receiving digital copies of Committee agendas
- The Council should consider a “recalibrated” consultation process with members of the public and stakeholder engagement where a consultation is held before the Cabinet makes a decision on any given item.

Resolved – That the following items be agreed for inclusion in the Committee’s Work Programme for 2017/18 and that the Corporate Director, Resources and Transformation be authorised to schedule them accordingly:-

1. The Transformation Programme – how its running including (a) the Council operating commercially for example, The Housing Company and (b) the Medium Term Financial Plan

2. The Digitisation Agenda
  - Going Paperless
  - IT modernisation process
  - Customer experience
3. Complaints and insights from customers – the customer journey
4. Using buildings more intelligently
  - Public use
  - Office accommodation
5. Wichelstowe
  - Resourcing implications for the Borough in progressing the development of Wichelstowe
6. Business Rates (in 2018)
  - Welfare Reform
  - Social Inclusion
7. Review of Corporate Priorities