

ADULTS' HEALTH, ADULTS' CARE AND HOUSING OVERVIEW AND SCRUTINY COMMITTEE

THURSDAY, 22 JUNE 2017

PRESENT:- Councillors Claire Ellis (Chair), Alan Bishop, Emma Bushell, Steph Exell, Brian Ford, Mary Friend, Eric Shaw, Caryl Sydney-Smith, Julie Wright and Robert Wright.

Kate Moore (Tenant Scrutiny Panel).

Apologies for absence were received from Morgan Daly (Healthwatch) and Michelle Howard (Equalities Advisory Forum).

1. Appointment of Vice Chair

Resolved – That Councillor Caryl Sydney-Smith be Vice-Chair of this Committee for the Municipal Year 2017/18.

2. Declarations of Interest

The Chair reminded Members of the need to declare any known interests in any matters to be considered at the meeting. No declarations were made.

3. Minutes

Resolved -That the minutes of the meeting held on 25th April 2017 be confirmed and signed as a correct record.

4. Public Question Time

No public questions were asked or submitted for this meeting.

5. Appointment of Co-optees

The Committee considered a report by the Director Law and Democratic Services regarding the appointment of co-optees to the Adults' Health, Adults' Care and Housing Overview and Scrutiny Committee for the Municipal Year 2017/18.

Resolved - (1) That the appointment of the following non-voting representatives be confirmed:

- Michelle Howard (Equalities Advisory Forum).
- Kate Moore (Tenant Scrutiny Panel)

(2) That it be noted that a single nomination of a co-opted representative was awaited from Healthwatch.

6. Performance for Adults Health, Social Care and Housing

The Director, Adult Social Services, submitted a report updating the Committee on the performance of Adult Services to end of March 2017. The report had been structured to highlight the strengths and challenges of

the work undertaken, making specific reference to the collaborative work between the Clinical Commissioning Group, GP surgeries community groups and multidisciplinary teams to effectively help people with long term health and social care needs. The report included the work being undertaken to deliver the priorities and pledges set out in Swindon's vision for 2016-2020 around supporting vulnerable adults to live as independently as possible and enjoy safe and fulfilling lives.

Councillor Bob Wright asked a question regarding communicable diseases to which the Director of Adult Social Services responded at the meeting.

Resolved- (1) That the report be noted.

(2) That the Director of Adult Services and the Director of Public Health be asked to include information regarding the prevention work programme in the Performance update report to the meeting of the Committee on 7th November 2017.

7. NHS Swindon Clinical Commissioning Group

Ms Gill May, Executive Nurse at NHS Swindon Clinical Commissioning Group (CCG), presented a report providing an update on performance and key issues relating to the service. She outlined the CCG's requirement to implement Accountable Care Systems across health and social care and advised this included a review of systems across the range of providers with the aim to have a continuous provision of high quality service for patients. Ms May referred to the range of issues to be considered including differing service delivery and several work streams to support these new models. She explained there would be a focus to reduce the number of delayed transfers of care during 2017/18 and to ensure the Accident and Emergency 4 hour standard target of 95% was met. Ms May advised that the Community-Led Diabetes Transformation Programme had been set up and that work was being undertaken with patients and a range of partners. She also referred to the opening of the Swindon NHS Health Centre on Fleming Way and to the community contract undertaken with Great Western Hospital.

Ms May responded to members' questions and comments on the following:

- Actions undertaken to signpost the new medical centre on Fleming Way and to services provided there.
- The background work undertaken to design the Accountable Care System.
- How the success in raising diabetes awareness was being applied in other areas and influenced the work being conducted there.
- The location of the sexual health clinic and children's visiting area within the new Health Centre.
- The location of the urgent and emergency care centres in rural and urban areas to ensure the community was able to utilise transport to access services.
- Reasons for the low number of diabetes patients attending diabetes reviews.

Resolved- (1) That the report be noted.

(2) That the Executive Nurse at NHS Swindon Clinical Commissioning Group circulate information regarding signage for the new medical centre.

(3) That the Executive Nurse at NHS Swindon Clinical Commissioning Group circulate an update on the implementation of recommendations submitted to the new medical centre regarding the siting of the sexual health clinic.

8. Annual Quality Accounts 2016-2017 - Great Western Hospital

The Committee received a report by the Director of Strategy of the Great Western Hospital (GWH) NHS Foundation Trust on the Great Western Hospitals NHS Foundation Trust's Annual Quality Account for 2016/17. Dr Guy Rooney, Medical Director, Great Western Hospital (GWH), presented the report and advised that GWH were instructed to undertake this review which was then externally audited by KPMG. He elaborated on the structure of the review and explained the national key priorities, national mandated indicators, governor mandated indicator, and GWH's key priorities. Dr Rooney advised that the Annual Account relates to the work undertaken over the past year and to the priorities for 2017/18 to meet the changing needs of the local population. He explained that the account included information on the quality of services offered by both NHS and non-NHS healthcare providers.

Following his presentation of the report, Dr Rooney responded to members' questions and comments on the following issues:

- The difference in wage structure between Carillion and GWH staff.
- Confidence in available data where not supported by anecdotal information.
- Mortality rates criteria included automatic investigation of any relatives' complaint.
- Population growth in Swindon and its effect on budgets.
- The recruitment of overseas nurses and that workforce recruitment in the various employment groups at GWH has seen a downturn.
- An explanation of the Picker survey of patient experience questionnaire that this was generated nationally by the Care Quality Commission.
- The recruitment of agency staff and subsequent cost to the Trust.
- The benefits of having a university at Swindon.

Resolved: (1) That the report be noted.

(2) That the Executive Nurse at NHS Swindon Clinical Commissioning Group be requested to include information regarding the number of patient falls and actions undertaken at the next meeting of the Committee.

(3) That arrangements be made for the Committee visit Sandeewood House.

9. Avon & Wiltshire Partnership NHS Trust

Mr Newlands Anning, the Managing Director, Avon and Wiltshire NHS Partnership Trust (AWP), submitted a report outlining the achievements of the organisation and the challenges it was facing, including the projected efficiency savings to be made during the 2017/18 financial year, the imminent Care Quality Commission inspection and to the recruitment and retention in the service. Mr Anning referred to the public consultation being undertaken on "Place of Safety" which saw the current three premises used for those detained under Section 136 within Swindon and Wiltshire being consolidated into one suite located in Devises.

Mr Anning advised that following the success of the 'Street Triage' pilot, a tripartite funding agreement was reached to provide 24/7 service to the community for 2017/18. Members noted that a psychiatric nurse was present 24/7 in the Emergency Department at Great Western Hospital and that review to admission

times were under 4 hours.

Following the introduction of the report, Mr Anning and Gill May, Executive Nurse at NHS Swindon Clinical Commissioning Group (CCG), responded to members' questions and comments in respect of the following matters:

- The savings AWP were expected to make whilst still meeting the increased demand.
- Recruitment, retention and relocation of nurses in Swindon.
- Current training structures for nurses.
- The discussions undertaken regarding key worker housing in Swindon and Wiltshire as part of the Place of Safety consultation process.
- The difference between apprenticeships and National Vocational Qualification 3 for nurses.

Resolved: That the report be noted.

10. Work Programme 2017-18

The Committee considered a report by the Director of Law and Democratic Services on the results of the work programme consultation and the suggested priorities for the work for the Municipal Year, 2017/18.

Resolved – (1) That the Committee thanks all the contributors who had suggested topics for inclusion in the Committee's Work Programme for the Municipal Year, 2017/18.

(2) That the Head of Housing report to the meeting in November 2017 regarding key worker housing and homelessness in Swindon..

(3) That further to (2) above, Councillor Toby Elliott, in his capacity as Cabinet Member for Strategic Planning and Sustainability, and representative of Forward Swindon be invited to the meeting.

(4) That in response to the Cabinet Member for Adults' Health and Social Care's suggestion, a Cabinet Member Advisory Group (CMAG) on Dementia be established and Councillors Eric Shaw, Caryl Sydney-Smith and Bob Wright be the nominated representatives on that CMAG.

(5) That further to (4) above, Councillor Ray Ballman be invited to sit on the Cabinet Member Advisory Group on Dementia meetings.

11. Standards and Safety of Tower Blocks in Swindon

The Chair referred to a discussion at Scrutiny Committee regarding the tragedy of the Grenfell Tower fire. She advised the meeting of a request by that Committee that a report be made to this Overview and Scrutiny Committee on the fire safety of council-owned high rise buildings and the funding available should additional appropriate fire safety measures be required. Councillor Ellis advised that Robert Buckland, MP, Councillor Martyn and the Fire Safety Officer were visiting tower blocks within south Swindon.

Resolved - (1) That arrangements be made for Councillors Ellis, Caryl Sydney-Smith and Alan Bishop and Kate Moore visit the tower block in south Swindon before the next meeting of the Committee.

(2) That the Head of Housing Services submit a report at the next Committee meeting on changes that are to be implemented.