

## Appendix One: Background activity and performance Data

### Number of service users receiving Permanent Nursing & Residential care in Swindon between April 17 to June 2017

Primary Support Reason	18-64 Year Olds				65+ Year Olds			
	Nursing Care		Residential Care		Nursing Care		Residential Care	
	April-June 16	April-June 17	April-June 16	April-June17	April-June16	April-June17	April-June16	April-June 17
Physical Support: Access and Mobility Only	0	0	0	0	0	0	0	0
Physical Support: Personal Care Support	2	5	13	12	153	186	191	203
Sensory Support: Support for Visual Impairment	0	0	0	0	3	1	3	3
Sensory Support: Support for Hearing Impairment	0	0	0	0	0	2	3	0
Sensory Support: Support for Dual Impairment	0	0	0	0	1	1	3	0
Support with Memory and Cognition	2	0	2	1	46	46	88	71
Learning Disability Support	3	2	157	158	6	3	38	36
Mental Health Support	3	3	31	32	8	8	32	29
<b>Totals</b>	<b>10</b>	<b>10</b>	<b>203</b>	<b>203</b>	<b>217</b>	<b>247</b>	<b>358</b>	<b>342</b>

**Number of service users receiving Community Services in Swindon between April 17 to June 2017**

Primary Support Reason	Services to help users maintain mobility & independence; Adaptations, Equipment, & Telecare (e.g. home alarms & sensors)		Preventative services to support users during crisis & help remain independent; Crisis support, hospital discharge services & reablement		Community Services to help users remain independent & living in the community; Homecare services, day care support, direct payments, short term breaks	
	April-June 16	April-June 17	April-June 16	April-June 17	April-June 16	April-June 17
Learning Disability Support	47	50	11	10	455	498
Mental Health Support	1	5	2	1	69	60
Physical Support - Access & Mobility only	328	339	26	29	8	15
Physical Support - Personal Care Support	117	106	6	18	256	253
Sensory Support - Support for Dual Impairment	0	2	0	0	3	3
Sensory Support - Support for Hearing Impairment	3	3	0	0	0	9
Sensory Support - Support for Visual Impairment	8	4	1	1	8	2
Support with Memory & Cognition	2	2	0	1	12	10
<b>18 -64 Year Old Total</b>	<b>505</b>	<b>511</b>	<b>46</b>	<b>60</b>	<b>817</b>	<b>850</b>
	April-June 16	April-June 17	April-June 16	April-June 17	April-June 16	April-June 17
Learning Disability Support	9	11	3	2	40	48
Mental Health Support	15	13	2	8	34	36
Physical Support - Access & Mobilty only	728	668	7	21	85	99
Physical Support - Personal Care Support	318	407	370	404	700	674
Sensory Support - Support for Dual Impairment	9	6	3	0	12	13
Sensory Support - Support for Hearing Impairment	19	9	10	3	10	5
Sensory Support - Support for Visual Impairment	17	13	6	2	15	17
Support with Memory and Cognition	22	25	5	1	54	49
<b>65+ Year Old Total</b>	<b>1137</b>	<b>1152</b>	<b>406</b>	<b>441</b>	<b>950</b>	<b>941</b>

## Adult Social Care Performance

### Dashboard Summary of Results 30th June 2017

Indicator	NA 2015/16	PYA 16/17	Annual Target	June 17 Actual	Good is..
<b>Enhancing Quality of Life</b>					
% of Service Users who receive self directed support (M)	86.9	91.5	100	85.4	high
% of Services Users who receive a direct payment (M)	28.1	26.2	30	24.6	high
% of Carers who receive self directed support (M)	77.7	21.7	36	17.1	high
% of Carers who receive a direct payment (M)	66.9	20.8	34	17.1	high
% of Mental Health adults in paid employment (M)	6.7	11.3	11	11.8	high
% of learning Disability adults living independantly in their own home or with their family (Q)	75.4	70.8	72	74.7	high
% of Mental Health adults living independantly with or without support (M)	58.6	81.1	84	75	high
% of learning Disability adults living independantly in their own home or with their family (Q)	75.4	70.8	72	74.7	high
<b>Delaying and Reducing the Need for Care</b>					
Permanent admissions to residential & nursing care for Younger Adults aged 18-64 per 100K population (M)	13.3	1.48	10.4	0.74	low
<b>Ensuring People have a Positive Experience of Care and Support</b>					
% of Waiting times of Clients Assessments completing within 28 days (M) Local Measure	NA	90.5	85	84	high
% Wating times of Client Assessments starting within 5 days of contact (M) Local Measure	NA	94.9	85	77.7	high
% Waiting times of end of assessment to provision of services within 28 days (M) Local Measure	NA	91.4	89	98.3	high
<b>Safeguarding adults whose Circumstances make them Vulnerable</b>					
% of people who use services who say that those services have made them feel safe (Survey Outcome) (A)	85.4	96	NA	94	high
<b>Better Care Fund</b>					
Permanent admissions to residential & nursing care for Older Adults per 100K population (M)	628.2	86.86	689.53	63.5	low
Leaning Disability Service Users who have received a review (M) Local Measure	NA	12.5	70	12.7	high
Average Delayed bed days per 100k population attributable to Social Care or Both (M)	433	238.1		137	low
<b>Corporate Pledges</b>					
Increase % of working age adults with learning disabilities receiving services who are in employment (Q)	5.8	3.4	6	5.5	high
Increase % of clients receiving a service, who have receive an annual review (M) Local Measure	NA	23.4	75	17.9	high
Delayed bed days attributable to NHS or Social Care or Both- All days (M)	40.9	16.1		32.03	low
Increase % of Carers Assessed or Reviewed (M)	69.2	30.5	70	23.6	high

#### KEY

NA: National Average

Reporting Frequency (M) Monthly

Reporting Frequency (Q) Quarterly

PYA: Previous Year Actual

Reporting Frequency (A) Annually

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