



Welcome to the Pathway flat, Les Gowing House



A temporary housing solution to enable a safe return home or move to suitable accommodation.

The flat is provided as a partnership between Swindon Borough Council's Adult Social Care and Housing Services, for someone who is struggling in their current accommodation or if someone is unable to return home from hospital because their accommodation is no longer suitable. The pathway flat has level access and suitable for service users with mobility issues including those with bariatric needs.

There is a communal laundry at Les Gowing House which is available to you or your carers, but must only be used for your own personal laundry whilst you stay at the building and between the hours of 8am and 8pm.





The flat is offered initially for a period of 6 weeks during which time your needs will be reassessed by a care manager/ occupational therapist.

The goal is always to get you back to your own home or if that is not possible look at all alternatives available.

The pathway flat is connected to the communal fire alarm. The warden call system at Les Gowing House also offers telecare to support service users, should they need it. There is 24 hour support in an emergency via the Sheltered Housing Officer service or Homeline. Please note Housing Staff do not provide care related activities.

The pathway flat is offered to you on the understanding that:

- No Pets are allowed.
- Any damage to the flat or its contents through neglect or vandalism will be recharged to the service user.
- Access to council officers, contractors or their agents to carry out repairs must be allowed.
- That you comply with the care and support offered to you.

Occupants of the pathway flat are responsible for their own **behaviour** and that of anyone visiting the property. You, your friends, and relatives must not act in a way that causes nuisance, annoyance, alarm or distress to anyone living at Les Gowing House or in the neighbourhood.

There is limited **parking** at the building and this is clearly signposted adjacent to the building.

Any **repairs** needed can be reported independently by phoning **01793 445503** or via the Sheltered Housing Officer onsite.

Emergency Repairs out of hours can be reported by pulling the cord on the wall box in the flat or phoning **01793 466453**. Emergency repairs include making the property safe, flooding, blocked drains or toilets, electric faults and failures.

We hope your stay is enjoyable and provides you with the care and support you require.



To make enquiries about the
Pathway flat, please
Tel: 01793 464430.