

Volunteering

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What have we done well

- Volunteer Swindon Website - introduce prospective volunteers to volunteering opportunities
www.volunteerswindon.org.uk.
- Internally over 19 SBC teams have received guidance and support on using volunteers.
- Involve Swindon - network of local businesses & organisations (inc voluntary) encouraging employees to volunteer
- Commissioned services from voluntary & community sector, predicted to deliver 52k hrs of volunteer time
- Surveyed the voluntary and community sector on volunteering activity in Swindon

Current areas of focus

- Developing an SBC volunteering framework and toolkit
 - Intranet web based info
 - Standardise processes
 - Establish network group
- Publicity campaign to raise awareness around volunteering and opportunity to volunteer
- Established quarterly provider forums for the voluntary sector –share, network etc
- Building links with Wiltshire Community Foundation

Challenges

- All chasing from the same pool of resource
- How to attract people to volunteer
- National Volunteer week , 1st June 2018 local event to raise awareness, match volunteers with volunteering opportunities
- Metric to measure impact
 - On the volunteer
 - On the system
- 15 hours per employee for volunteering

Swindon Circles

Current Status

87 clients being visited by
volunteers

78 active volunteers

28 new clients waiting for a match

26 volunteers being processed (DBS, Ref Checks)



Quotes from people & their volunteers

- 'Even though I only see Tracy for a few hours once a week, this has taken away my feeling of loneliness'.
- 'Donna is so lovely, she is like an angel, I love her as if she were my own daughter'.
- 'Sandra is wonderful, I would be lost without her'.

Volunteer quotes:

- 'It really is my pleasure to spend time with Marjorie... She is an amazing lady'.
- 'Yesterday I visited Florence, I don't know who enjoyed it more – her or me. I came away feeling uplifted, extremely happy and with a tremendous sense of fulfilment and satisfaction that I'd brightened up her afternoon'.
- 'My visits to June are going really well...we get on great. I have just booked theatre tickets for us to see 'Some mothers do av em' at the Wyvern in February'.
- 'Marion and I are still enjoying our visits, still having loads of laughter and plenty of giggles'.