

# Clinical Commissioning Group Update

## Adults Health, Adults Care and Housing

### Overview & Scrutiny Committee

Date: 30 January 2018

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Author:	Executive Nurse, Swindon CCG
Wards:	All Wards
Locality Affected:	All Locality Areas
Parishes Affected:	All Parish Areas

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#### 1. Purpose and Reasons

- 1.1 This report provides the Adults Care, Adults Health and Housing Overview and Scrutiny Committee with an update of performance and key issues relating to Swindon CCG.
- 1.2 A key purpose of the Adults Care, Adults Health and Housing Overview and Scrutiny Committee is to hold Commissioners of Health and Social Care Services to account.
- 1.3 Any Commissioner of Health and Social Care Services in Swindon is required to provide information on the planning and provision of health and social care services within the Borough and consult with the Committee on any planned substantial changes or developments to service provision.

#### 2. Recommendations

The Committee is recommended to:

- 2.1 Note the report.
- 2.2 Identify any areas of concern that require further investigation.

#### 3. Detail

##### Place of Safety

##### 3.1 Background

A place of safety is not an admission ward. An individual may be detained using the 1983 Mental Health Act for the purposes of assessing whether that person has a mental disorder and if so whether they require further assessment or treatment. People removed to a place of safety are in crisis and usually highly distressed. Most are presenting a risk to themselves and sometimes to others.

- 3.2 People detained are not patients; they are detainees until a decision is made as to whether they have a mental disorder that requires further assessment or treatment, or not. A bed is available in the s136 suite, not as a bedroom, but

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rather to allow rest. It is extremely rare that a person in a section 136 suite would be visited by relatives during their brief stay.

- 3.3 There are currently three place of safety suites in Swindon and Wiltshire located in Swindon, Salisbury and Devizes which are a service provided by Avon and Wiltshire Mental Health Partnership NHS Trust (AWP).
- 3.4 In 2016 and 2017 the Care Quality Commission (CQC) undertook comprehensive inspections of the Avon and Wiltshire Mental Health Partnership Trust (AWP) and the Trust was told by the CQC to make improvements to health based places of safety (HBPoS), which were rated as inadequate.
- 3.5 The CQC 2017 report noted that although the Trust had made some improvements to the HBPoS environments there were continued concerns around timeliness of the commencement of assessments within the HBPoS, although the CQC did acknowledge that the trust would not be able to resolve all issues without multi agency solutions.
- 3.6 During 2017, AWP started a consultation on the closure of two of the Place of Safety Suites in Swindon and Salisbury and in August 2017, the Board decided that its consultation on the placement of its Place of Safety Suites in Wiltshire required further discussion and the consultation was stopped.
- 3.7 Current situation

The Policing and Crime Act 2017 came into force 11 December 2017 which reduces the maximum time period for which a person can be detained under section 135 or 136 from 72 hours to 24 hours. This is a significant change in the requirement; the system will not be able to meet the revised time period unless there is radical change in the model of care for users of patient safety suites.
- 3.8 Swindon CCG, Wiltshire CCG, NHS England and AWP have now agreed 'a temporary closure for a defined period' so that CQC findings and the New Police and Crime ACT 2017 can be addressed.
- 3.9 A further report on the evaluation of HBPoS for Swindon services users following this service change will be made available to the Committee once this work has been completed in due course
- 3.10 Swindon CCG will work closely with Swindon Borough Council to ensure Approved Mental Health Professional (AMHP) services continue, and that any additional costs for these are mitigated.

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#### 3.11 Winter

3.12 In December 2017, the CCG received a winter funding allocation, as announced in the Autumn budget. Swindon was allocated c.£1.4m in three tranches to cover discharge to assess, 7-day services and the patient flow in the Emergency Department. The CCG and GWH have jointly produced a funding spreadsheet which would track spend and the impact on performance through the winter period. The objective of the additional funding secured would be to create additional capacity equivalent to 40 beds to achieve 92% occupancy at GWH and deliver 90% 4-hour performance by the end of January 2018.

3.13 Additional mental health winter pressure funding of £40,000 had also been secured, which would fund an additional Child and Adolescent Mental Health Services (CAMHS) worker to be based at GWH. Also, Primary Care funding of £111,000 has been received to cover the Christmas, New Year and Easter periods and discussions were underway with Medvivo to provide additional GP capacity and Children and Young Persons clinics.

#### 3.14 GP out of hours (OOH) service for Swindon

3.15 The Swindon GP OOH service operates from 18:30 to 08:00 hours on Monday to Friday and 24 hours at weekends and bank holidays. It is accessed directly by patients, as well as via NHS 111 and via referral from acute and community services. It provides telephone consultations, face to face consultations and home visits during the OOH period to meet the urgent health needs of service users that cannot be safely deferred to the in-hours period. The current base for the service is the Urgent Care Centre on the GWH site and the doctors also travel to visit individual service users' home.

3.16 The service was historically provided by SEQOL, and is currently provided by Great Western Hospitals NHS Foundation Trust (GWH). Medvivo will be caretaking the service with effect from 01/02/18 for a minimum period of 6 months. Medvivo have experience of providing high quality GP OOH services and are currently providing these in Wiltshire. Medvivo also currently provide the primary care extended access services in Swindon, this includes the SUCCESS Children's and Young Person's Clinic (CYPC) and Urgent Care Clinics (UCC), these are available to patients until 8pm and at weekends. The SUCCESS clinics offer both telephone and face to face appointments and are available to patients registered at all GP practices in Swindon, with clinic appointments at Swindon NHS Health Centre and Moredon Medical Centre.

3.17 As part of caretaking the GP OOH service the current plan is that the base for the service will be moved from the GWH site. From 08:00 to 20:00 at weekends, appointments will be available at Swindon NHS Health Centre, during the

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overnight period from 20:00 to 08:00 and at Moredon Medical Centre, at all times doctors will still undertake home visits. Moredon Medical Centre has over 50 free parking spaces for patients and is well placed on local transport links.

- 3.18 Swindon CCG are reviewing the procurement plan for a long-term provider for the service, and will be able to confirm this by April 2018.

3.19 **Items which should not be routinely prescribed in primary care**

3.20 **Background**

NHS England has previously consulted on items which should not be routinely prescribed in primary care (21st July – 21st October 2017). That initial consultation sought views generally on the principle of restricting the prescribing of medicines which are readily available over the counter. The report to the NHS England Board can be read [here. \(https://www.england.nhs.uk/wp-content/uploads/2017/11/05-pb-30-11-2017-items-which-should-not-be-routinely-prescribed-in-primary-care.pdf\)](https://www.england.nhs.uk/wp-content/uploads/2017/11/05-pb-30-11-2017-items-which-should-not-be-routinely-prescribed-in-primary-care.pdf)

- 3.21 NHS England is now consulting with CCGs, patients, clinicians, professional and other stakeholder bodies, and the public. The consultation is intended to provide a consistent, national framework, in the context of which local CCGs will be able to decide whether and how to implement the national clinical commissioning guidance, with due regard to both local circumstances and their own impact assessments. The consultation is open for 12 weeks from 20December 2017 until 14 March 2018.

- 3.22 During the national consultation phase, an individual CCG can provide a response to the national consultation on the commissioning guidance, based on their own local consultation and engagement activities. This could include but is not limited to:

- the CCG's own perspective on the guidance;
- the outcome of any relevant local consultations; and/or
- feedback from local engagement with patient participation groups, local community groups representing people with protected characteristics, Healthwatch and/or discussion with the local overview and scrutiny committee of the Local Authority

- 3.23 The national consultation document can be read [here. \(https://gallery.mailchimp.com/336df26ea78352abafac6329e/files/45217284-f20b-405d-a3fa-d988b4dae0a4/OTC\\_Guidance\\_FINAL.pdf\)](https://gallery.mailchimp.com/336df26ea78352abafac6329e/files/45217284-f20b-405d-a3fa-d988b4dae0a4/OTC_Guidance_FINAL.pdf)

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### 3.24 **Medically Fit for Discharge**

Since November 2017, the CCG's Executive Nurse has led meetings with partner organisations three times a week to review all patients in Great Western Hospital who are medically fit to transfer or be discharged from the hospital. This has resulted in a 52% reduction in bed days lost to the system.

## 4. **Alternative Options**

4.1 None

## 5. **Implications, Diversity Impact Assessment and Risk Management**

### 5.1 Legal and Human Rights Implications

N/A

### 5.2 All Other Implications (including Staff, Sustainability, Health, Rural, Crime and Disorder)

N/A

### 5.3 Diversity Impact Assessment

A DIA has not been completed for the purposes of this update.

### 5.4 Risk Management

N/A

## 6. **Consultees**

Not applicable as an update to the Health Overview and Scrutiny Committee.

## 7. **Background Papers**

7.1 None.