

NHS Swindon Clinical Commissioning Group

Local Digital Roadmap

Children's Health, Social Care and Education Overview & Scrutiny Committee

Date: 21 March 2018

Author:	Executive Nurse, Swindon CCG
Wards:	All Wards
Locality Affected:	All Locality Area
Parishes Affected:	All Parish Area

1. Purpose and Reasons

- 1.1 This report provides the Children's Health, Social Care and Education O&S Committee with an update of performance and key issues relating to Swindon CCG.
- 1.2 A key purpose of the Children's Health, Social Care and Education O&S Committee is to hold Commissioners of Health and Social Care Services to account.
- 1.3 Any Commissioner of Health and Social Care Services in Swindon is required to provide information on the planning and provision of health and social care services within the Borough and consult with the Committee on any planned substantial changes or developments to service provision.

2. Recommendations

The Committee is recommended to:

- 2.1 Note the report.
- 2.2 Identify any areas where further investigation is required.

3. Safeguarding

- 3.1 The Clinical Commissioning Group (CCG) has all its required statutory posts in place to provide system wide leadership and advise the organisation on issues relating to safeguarding children and Looked After Children (LAC). This team represent the CCG at the Local Safeguarding Children Board (LSCB) and its subgroups along with other multi-agency partnerships.
- 3.2 The CCG conducts safeguarding children specific quality assurance visits to assess the quality of safeguarding at a service level and we have visited the following services (Children's Unit/ Paediatric A&E, CAMHS, Maternity, Sexual Health) between December 2016 and February 2018.

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- 3.3 All CCG staff are aware of their safeguarding responsibilities, the Governing Body received safeguarding training as a Board on 22 June 2017 and across the CCG the safeguarding training coverage is 94%. Safeguarding leads in Primary Care have received training for their role January 2018.
- 3.4 Through contracts and quality schedules the CCG ensures providers are compliant with safeguarding duties and responsibilities. Schedules of all services commissioned by the CCG have been reviewed.
- 3.5 The CCG designated professionals conduct chronologies and write individual management reviews (IMR) for safeguarding related reviews (Domestic Homicide Reviews, Serious Case Reviews, Safeguarding Adult Reviews or other Local Reviews).
- 3.6 The CCG holds a safeguarding risk register to ensure it prioritises its work plan to address risks.
- 3.7 Primary care
The majority of GP practices have been visited by either the Designated Nurse, Designated doctor or the Named GP to ensure they have face to face contact with CCG safeguarding professionals.
- 3.8 To support individual GP practice safeguarding leads, the CCG has delivered the first development session (January 18) for GP practice safeguarding leads (50% of practices attended).
- 3.9 The CCG has developed a safeguarding webpage accessible for GPs to facilitate access to up-to-date advice and links to other useful sites or documents.
- 3.10 The CCG has put in place Key Performance Indicators for GPs related to the Child Protection processes and holding safeguarding meetings with other professionals.
- Metric 1: Number of case conferences requested to attend / submit information to
 - Metric 2: Attendance by a GP at the case conferences in metric 1
 - Metric 3: Number of child case conference reports requested from the practice
 - Metric 4: Number of child case conference reports submitted in advance of the conference following requests
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- Metric 5: Number of multidisciplinary health care meetings held at the practice
- 3.11 The Named GP is working with primary care and Swindon Borough Council to formulate a standard for 'health professionals safeguarding meetings' held by each practice involving health visitors, school nurses and midwifery.
- 3.12 The CCG is also developing a standard for 'flagging vulnerable children/adults' (parents or carers) in relation to Police and other notifications regarding domestic violence and abuse.
- 3.13 To support this the CCG has a small pot of NHSE money to develop primary care in their support to victims/perpetrators of domestic violence and abuse this money will be used to link practices to Independent Domestic Violence Advisors (IDVA) support where they are currently not.
- 3.14 **Swindon CCG has established a paediatric performance dashboard with GWH. An overall performance dashboard is currently under development and will include all CCG commissioned services to children and young people.**
- 3.15 Mental Health
- A new tier less service model has been commissioned across the BSW STP area from 01.04.2018. In Wiltshire and BaNES, this model is provided holistically by one service provider, whilst for Swindon, there will continue to be two separate service providers: TaMHS (SBC) and CAMHS (Oxford Health Foundation Trust) which is the right model for Swindon. This requires a real focus on compliance with the national models of good practice, such as self-referrals and ensuring children and young people are seen swiftly and by the appropriate service. This is achieved through the provision of a single point of access for referrals.
- 3.16 Targeted Mental Health Service (TaMHS)
- Swindon CCG now receives monthly data reports from TaMHS, focussing on the National Targets by NHS England: increasing the number of children and young people accessing treatment services and waiting times. Referrals have increased to 115 in January 18, the highest rate for the year so far, with 902 referrals received in total for the year to date. An increase in referrals is congruent with the national picture. Performance of the service is improving and service leads are engaged in the design and implementation of a tier less Swindon model.
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3.17 Kooth

From February 2018, the Swindon CCG has commissioned Kooth, an award-winning, online counselling service. This is available 365 days a year, from 12 noon until 10 pm Monday to Friday and 6pm until 10pm on weekends. Children and young people aged 11-18 can sign up themselves, there is no referral required. This service broadens the mental health offer for children and young people, as those who are 'hard-to-reach' can access support from their own house or mobile phones. 17 children and young people have already accessed the service in February.

3.18 Mental Health Hospital Liaison workers

In 2017-18, Swindon CCG committed the permanent funding of a full-time post based at the hospital to ensure children and young people presenting in a mental health crisis received improved access to community services and the hospital staff receive training and are well supported in dealing with these children and young people. Additional funding has been secured from NHS England for an additional part-time fixed-term post to compliment this service.

3.19 Autistic Spectrum Disorders

Following the investment of additional resources by Swindon CCG last year into the occupational therapy service at Saltway, the paediatric occupational therapy service is seeing improvements in the number of children and young people on the waiting list, (currently 36) and the longest wait time. There are currently 41 children on the waiting list for this service, the shortest wait was 1 week and the longest wait was 47 weeks, with the median wait of 23 weeks. Monthly performance data is being received and monitored.

3.20 GWH paediatric services

The paediatric development forum has been firmly established now and is meeting bi-monthly. A paediatric performance dashboard has been established and is informing the service improvements discussed at this meeting. The current focus is on reducing waiting times for assessments for autistic spectrum disorders. This is ensured through establishing Patient Initiated Follow-up appointments and ensuring a graduated response to children and young people with improved referral information, such as Early Help records.

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3.21 Additional Training Funding from NHSE

Additional funding of £30,000 has been secured to roll-out additional training to staff across the multi-agency partnership. This will commission further evidence-based package of learning and development to create a sustainable integrated capacity, building a model based on holistic understanding of attachment, trauma and resilience. This will take place across the whole children's workforce including universal, targeted and specialist service staff working in Swindon. The funding is targeted at increasing community resilience, more effective demand management and improving the outcomes for vulnerable children.

4. **Alternative Options**

4.1 None

5. **Implications, Diversity Impact Assessment and Risk Management**

Financial and Procurement Implications

5.1 None.

Legal and Human Rights Implications

5.2 None.

All Other Implications (including Staff, Sustainability, Health, Rural, Crime and Disorder)

5.3 None.

Diversity Impact Assessment

5.4 None

Risk Management

5.5 None.

6. **Consultees**

6.1 The Director of Finance (Section 151 Officer) and Director of Law and Democratic Services (Monitoring Officer) are consulted in respect of all reports.

7. **Background Papers**

7.1 None.

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8. Appendices

8.1 None.