

RESOURCES AND CORPORATE OVERVIEW AND SCRUTINY COMMITTEE

MONDAY, 11 JUNE 2018

PRESENT:- Councillors Brian Mattock (Chair), Claire Ellis, Mary Friend, Des Moffatt, Andy Spry, Timothy Swinyard, Robert Wright and Steve Weisinger

1. Appointment of Vice Chair

Resolved – That Councillor Weisinger be appointed Vice-Chair of this Committee for the Municipal Year 2018/19.

2. Declarations of Interest

The Chair reminded Members to declare any known interests in any of the matters to be discussed at the meeting. No such declarations were made.

3. Minutes

Resolved – That the minutes of the meeting held on 12th March 2018 be confirmed and signed.

4. Public Question Time

There were no public questions.

5. Work Programme 2018/19

The Committee considered its Work Programme for the Municipal Year 2018/19.

Resolved – (1) That the following items be included in this Committee's Work Programme for the Municipal Year 2018/19.

2nd October 2018

- Swindon Programme
- Digital Strategy
- Consultation/Engagement Strategy

26th November 2018

- Swindon Programme
- Council owned estates (to include empty buildings)
- Capital Strategy
- Pay/Leadership/Staff

16th January 2019

- Swindon Programme

- Fair Funding Review
- Business Rates Retention

4th March 2019

- Swindon Programme
- Progress towards the Council's Visions, Priorities and Pledges

(2) That the Director of Performance, Organisational Improvement and Communications submit a report to a future meeting concerning progress the Council has made in respect of items it considered in the previous year.

6. The Swindon Programme

Glyn Peach, the Council's Director of Digital Services & Corporate Programmes, gave a presentation on the Swindon Programme, the organisations transformation programme to save £30m in 30 months, and to address the organisations challenge to become more modern, streamlined and efficient.

He advised there were 4 main themes:

- Organisational excellence
- Procurement
- Demand management
- Commercialisation

He displayed a succession of slides showing:

- The Swindon Programme dashboard which included key decisions, key successes/issues and overall programme risks covering the timeline of the Swindon Programme to date.
- Headcount reduction progress
- Projected savings and savings delivered for 2018/19.
- Original savings target for each project, the savings identified to date, the initial gap in savings, further opportunities for savings identified, the total savings identified and the remaining gap.

He explained the context behind each of the themes; from a high level plan to a business case for each project to realising actual savings.

Councillor Moffatt felt the call centre was currently understaffed and that the Housing Revenue Account should run its own call centre. The Director of Performance, Organisational Improvement and Communications advised that the call centre was not understaffed, issues had arisen from a lack of experience and in-depth knowledge of the Council's services.

Resolved – That monitoring updates concerning progress of the Swindon Programme be submitted to each meeting, the next one to include a breakdown of call centre response times for each area of service.