

	<b>Investment Expenditure 2019-20</b>	<b>Planned Savings 2019-20</b>
	<b>£'000</b>	<b>£'000</b>
Headcount Reduction	549	(778)
Modernisation of Customer Services	36	Final expenditure to linked to prior year savings from the modernisation of customer services
Business Support Productivity	114	(125)
Culture Programme	84	The Culture Programme is a critical part of the agenda for modern, efficient and effective services which will in turn enable organisational change and deliver savings.
Change Partner to support service redesign	80	Specialist capacity to support service redesign and deliver savings.
Corporate Programme Team Costs	807	Swindon Programme project capacity essential to the delivery of savings in 19-20 (£21.6m) and 20-21 (£11.3m)
	<b>1,670</b>	