

ADULTS' HEALTH, ADULTS' CARE AND HOUSING OVERVIEW AND SCRUTINY COMMITTEE

TUESDAY, 30 JANUARY 2018

PRESENT:- Councillors Caryl Sydney-Smith (Chair), Alan Bishop Emma Bushell, Steph Exell, Mary Friend, Henderson, Eric Shaw, Julie Wright and Robert Wright.

Kate Moore (Tenant Scrutiny Panel), Tori Jones (Healthwatch) and Steve Henderson (Equalities Advisory Forum).

Apologies for absence were received from Councillors Brian Ford and Claire Ellis and Michelle Howard (Equalities Advisory Forum).

Also present: Councillor Cathy Martyn, the Cabinet Member for Housing and Public Safety.

33. Declarations of Interest

The Chair reminded Members of the need to declare any known interests in any matters to be considered at the meeting. No declarations were made.

34. Minutes

Resolved -That the minutes of the meeting held on 7th November 2017 be confirmed and signed as a correct record.

35. Public Question Time

In accordance with Standing Order 28, Ms Wathern, Chair of the Keep our NHS Pubic, Swindon, submitted a written question regarding the resources used to deliver a Swindon service user to a place of safety in Devizes.

The Chair thanked Ms Wathern for her question and advised that a response was tabled at the meeting. Ms Wathern was in attendance and asked supplementary questions regarding mental health provision in Swindon. Mr Newlands Anning and Mr Matthew Page, both of Avon and Wiltshire Partnership NHS Trust (AWP), responded at the meeting.

Ms Anne Mooney, Swindon resident, asked questions regarding metal health services and the consultation undertaken regarding Sandlewood Court as a place of safety in Swindon. Mr Newlands Anning, Mr Matthew Page and Dr Peter Wood, AWP responded at the meeting.

Mr Philip Eaton, Swindon resident, asked questions regarding centralising places of safety within Swindon and Wiltshire, and on plans to introduce emergency beds in AWP on a national scale to meet with the legal requirement contained in Mental Health Act 140. Mr Newlands Anning, Mr Matthew Page and Dr Peter Wood, AWP responded at the meeting.

36.

Response to Council Motion 38 - Drug Misuse Litter

The Director of Public Health submitted a report setting out a response to a Motion submitted at Full Council on 28th September 2017 requesting a task group be set up to identify opportunities to reduce the incidence of drug related litter in Swindon. She advised that at their meeting on the 23rd October 2017, the Scrutiny Committee resolved that the motion be referred to the Adult's Health, Adult's Care and Housing Overview and Scrutiny Committee for their consideration. The Director of Public Health confirmed that the operational multi- agency town centre group worked to retrieve the drug paraphernalia from the town centre. Their work over the past three months had seen a reduction in the paraphernalia found. Forward Swindon, SSE Enterprise and StreetSmart also participated in this operation.

In response to a concern by a member of the Committee regarding paraphernalia found on Manchester Road, it was agreed that the Director of Public Health maps out the location of the paraphernalia to identify locations being used by individuals. It was hoped that this would allow both Health and Housing Departments to co-ordinate actions in continued support of individuals.

Resolved – (1) That the report be noted.

(2) That, the Director of Public Health be requested to map out the areas in Swindon indicating where paraphernalia was located.

(3) That further to (2) above, the Director of Public Health liaises with the Acting Corporate Director, Communities and Housing to review ways of helping individuals.

(4) That further to (3) above, the Director of Public Health, together with the Acting Corporate Director, Communities and Housing be requested to include an update in a report to be submitted at a future meeting of this Committee.

37.

Performance for Adult Social Care Commissioning

The Director, Adult Social Services, presented a report providing an update on performance and key issues relating to Adult Social Care commissioning. The Director explained that the report had been structured to highlight the strengths and challenges of the work undertaken. She advised that the report summarised the following key issues:

- Delayed transfer of care and how Swindon Clinical Commissioning Group, Great Western Hospital and Wiltshire Council are working collaboratively to reduce the number of patients affected.
- Actions to reduce expenditure on the Learning Disabilities Services as this was high compared to other local authorities.
- The increase in the number of safeguarding cases since April 2017 as compared to the same period in 2016/17.
- Quality of care homes in Swindon and how these were regularly assessed to ensure standards were maintained.
- Financial pressures on adult social care services.
- The prevention and wellbeing initiatives for the benefit of the community.
- The progress made on the older people/ physical transformation programme.
- Permanent admission to residential care and nursing homes.
- The reviews undertaken to assess carers needs.
- Swindon's lower smoking prevalence rate as compared to the national average.
- Performance of the voluntary sector commissioners.

- The number of complaint's received by the Care Act service.

Following her introduction of the report, the Director, Adult Social Services with the Director of Public Health, responded to members' questions and comments on the following issues:

- The Care Quality Commission report on nursing homes and actions being undertaken to improve services.
- Local business support to increase the number of people with disabilities in employment.
- General practitioners' (GPs) referrals to a range of partners including Swindon Circles and Community Navigators to provide companionship to the elderly in their home.
- The contrast between British and Scandinavian dependency models for the older segment of the community.
- Setting of the Learning Disability Services budget.
- The support provided to volunteers to help them transition into paid employment.
- Addressing domestic abuse and family cohesion as part of delivering Swindon's Vision 2016-20.
- Family training to help them support other family members.
- The number of suicides within the transgender community.

Resolved – (1) That the report be noted.

(2) That the Director of Public Health be requested to circulate the number of suicides within the transgender community before the next meeting of this Committee.

38. NHS Swindon Clinical Commissioning Group Update

Ms Gill May, Executive Nurse at NHS Swindon Clinical Commissioning Group (CCG), presented a report providing an update on performance and key issues relating to the service. She referred to the general practitioners out of hours service for Swindon now being provided by Medvivo and explained Medvivo would be answering NHS 111 calls starting this spring. This would integrate processes and provide a seamless service from initial call to the ultimate resolution for the patient.

Following her presentation of the report, Ms May, with the Director, Adult Social Services and the Director of Public Health responded to questions put by the Committee seeking clarification regarding the funding allocation for dementia and smoking related illnesses and the impact of Medvivo's expansion on service provision for the benefit of the patient.

Resolved – (1) That the report be noted.

(2) That the Director, Adult Social Services be requested to include information regarding the allocation of funding streams in her report at the next meeting of this Committee.

39. Great Western Hospitals NHS Foundation Trust Update

The Committee received a report by the Chief Executive of the Great Western Hospital (GWH) NHS Foundation Trust on key issues and developments at the Great Western Hospital. Prior to summarising the report, Mr Kevin McNamara, Director of Strategy, Great Western Hospital (GWH) updated the Committee on

actions undertaken by GWH Trust prior to Carillion's liquidation on the 15th January. He explained that Carillion was a major provider of support services at GWH and when national press reported concerns regarding the financial position of the company, business continuity plans were put in place by the GWH Trust. Since the collapse of the company, Carillion staff have continued working at the hospital to ensure continuity of service and discussions were ongoing between them and management regarding their future employment at the hospital.

Following his introduction of the report, Mr McNamara responded to members' questions and comments on the following issues:

- The PFI providers' responsibility to identify a new company to replace Carillion.
- Understanding PFI provision as a concept and how this impacts on GWH.
- The future of GWH as a PFI hospital and how financial savings could be made.
- Correlation between the number of beds available and the increase in Swindon's population.
- Safe custody of patients' personal belongings on admittance to hospital.
- The formula to calculate bed deficits.

Resolved – (1) That the report be noted.

(2) That the Director of Strategy be requested to update the Committee regarding the future of the GWH as a PFI at the next meeting of this Committee.

(3) That the Director of Strategy be requested to give a presentation regarding the correlation between the number of beds available and the increase in Swindon's population before the next meeting of this Committee.

40. Housing Performance Report

The Acting Director, Communities and Housing presented a report updating the Committee on the performance of Housing Services and he explained that it had been structured to highlight current challenges and successes in the Housing Service. He provided a summary on (i) the range of new affordable housing developments around Swindon, (ii) the receipt of a Flexible Homelessness and Support Grant, (iii) the launch of a support programme to provide accommodation for twelve weeks to eighteen homeless individuals, (iv) the challenges of rent collection, (v) fire safety and how its related work was starting imminently in the Local Authority's multi storey blocks, and (vi) the effects on the capital housing programme due to the reduction of social housing rent.

Following his presentation of the report, the Acting Director, Communities and Housing, responded to members' questions and comments on the following issues:

- The percentage of affordable housing to be located at Wichelstowe and the wider Phase 1 development located at Bembridge Close, Linden Avenue and the Hawthorns.
- The formula used to determine the number of affordable housing on a development.
- The difference between the new and old model calculations of the Flexible Homelessness Support Grant.

- Determining Swindon's readiness for the development of social housing.
- Measuring the effect of universal credit and how this has had an impact on rent arrears.

Resolved – (1) That the report be noted.

(2) That the Acting Director, Communities and Housing, be requested to circulate information regarding the level of profitability a development needed before providing affordable housing, prior to the next meeting of the Committee.

41. Avon and Wiltshire Partnership NHS Trust Update

Mr Newlands Anning, the Managing Director, Avon and Wiltshire NHS Partnership Trust (AWP), submitted a report providing the Committee with a performance update and a summary of the following key issues in relation to AWP's service provision within the Borough:

- Changes to mental health provision over the past ten years and its effect on services.
- The consolidation of two health based places of safety following issues identified by the Care Quality Commission in 2016 and 2017.
- Financial constraints faced by the service.
- The increased demand for beds following the development of community services.
- The continued challenges in recruitment and retention.

Following his presentation of the report, Mr Matthew Page, Deputy Director of Operations, AWP, Dr Pete Wood, Associate Medical Director, AWP and Mr Newlands Anning, Operations Lead, Swindon Locality, AWP responded to members' questions and comments on the following issues:

- The percentage of individuals assessed by police requiring clinical needs.
- The types and location of places of safety used by AWP.
- The calming café set up in Gloucester and how this was being assessed with the intention of implementing a similar refuge in Swindon.
- Start-up and running costs associated with setting up a calming café in Swindon.
- The current work force programme aimed at reducing the number of agency workers.

Resolved – (1) That the report be noted.

(2) That, the Chief Operating Officer, Swindon Clinical Commissioning Group, be requested to circulate information regarding the "calming café" being piloted in Gloucestershire.

(3) That the Chief Operating Officer, Swindon Clinical Commissioning Group, be requested to liaise with the appropriate ward members on the way forward in setting up a calming café in Swindon.

(4) That the Chief Operating Officer, Swindon Clinical Commissioning Group, be requested to submit an update on the workforce programme at the Committee's meeting on the 28th March 2018.

42.

Work Programme

The Committee received a report from the Director of Law and Democratic Services detailing its updated work programme for the Municipal Year 2017/18.

Resolved – (1) That the report be noted.

(2) That the Executive Nurse at NHS Swindon Clinical Commissioning Group (CCG) and the Managing Director, Avon and Wiltshire NHS Partnership Trust (AWP) be requested to submit a report regarding recruitment of health staff at the next meeting of this Committee.