

Scrutiny Committee
19th March 2018

Mr Roy Worman, Haydon Wick resident, referred to the digitisation programme implemented by Northampton County Council and the discussion at the last meeting of this Committee on how lessons learned from its programme might be used to inform the Councils own digitisation programme. Mr Worman asked whether, given the perilous state of said council, are there any lessons that can be adapted by Swindon Borough Council and, if so, what?

The Chair advised that a written answer would be provided in accordance with the Public Question Time protocol.

Response provided:

Dear Mr Worman,

Many thanks for your question at the recent scrutiny committee. It is important we do learn lessons from colleagues and projects in other local authorities and often more lessons are available when projects go wrong than when they go right. To that end the government have supported all of us to learn from the Northamptonshire by commissioning a Best Value Inspection which I have pleasure in attaching for your perusal. I will be sharing this with my senior colleagues at Swindon and through our transformation programme we will be striving to make Swindon a more modern, efficient effective council to best enable us to serve our residents.