



Adult Social Care Performance Dashboard

Summary of Provisional Results 31st March 2018

Indicator	NA 2016/17	PYA 16/17	Annual Target	Mar 18 Actual	Good is..
Enhancing Quality of Life					
Proportion of people who use services who report they have control over their daily life (Survey Outcome) (A)	77.7	76.2	NA	78	high
% of services users who reported they have as much social contact as they would like (Survey Outcome) (A)	35.5	45.9	NA	41	high
% of Service Users who receive self directed support (M)	89.4	88.1	100	84.4	high
% of Services Users who receive a direct payment (M)	28.3	24.3	30	22.9	high
% of Carers who receive self directed support (M)	83.1	32.1	36	29.3	high
% of Carers who receive a direct payment (M)	74.3	30.9	34	28.7	high
% of Mental Health adults in paid employment (M)	7	16	11	14.2	high
% of Mental Health adults living independantly with or without support (M)	54	85	84	72.9	high
% of learning Disability adults living independantly in their own home or with their family (Q)	76.2	74.7	72	73.9	high
Delaying and Reducing the Need for Care					
Permanent admissions to residential & nursing care for Younger Adults aged 18-64 per 100K population (M)	12.8	6.7	10.37	13.37	low
Delayed bed days attributable to NHS Social Care or Both per 100k population - All days (M) New Measure March 18	NA	NA	NA	13.26	low
% of Older people who were still at home 91 days after discharge from hospital with reablement services (A)	82.5	89.9	87	83	high
Outcomes of short term services not leading to further services	77.8	82.6	NA	94	high
Ensuring People have a Positive Experience of Care and Support					
% of Waiting times of Clients Assessments completing within 28 days (M) Local Measure	NA	86.2	85	85.2	high
% Waiting times of Client Assessments starting within 5 days of contact (M) Local Measure	NA	88.8	85	74.8	high
% Waiting times of end of assessment to provision of services within 28 days (M) Local Measure	NA	82.5	89	83.2	high
Overall satisfaction of people who use services with their care and support	64.7	64.2	NA	65	high
Safeguarding adults whose Circumstances make them Vulnerable					
% of people who use services who feel safe (Survey Outcome) (A)	70.1	70	NA	76	high
% of people who use services who say that those services have made them feel safe (Survey Outcome) (A)	86.4	91.7	NA	90	high
100% of safeguarding decisions made within 2 days of date of referral (Q) Local Measure	NA	94	97	91	high

KEY

NA: National Average

Reporting Frequency (M) Monthly

Reporting Frequency (Q) Quarterly

PYA: Previous Year Actual

Reporting Frequency (A) Annually



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Better Care Fund					
Delayed bed days attributable to Social Care- All days (M). Snap shot end of month figure	NA	7.8	6	0.87	low
Permanent admissions to residential & nursing care for Older Adults per 100K population (M)	610.7	569.2	661.07	489.13	low
Service User Quality of Life (A)	19.1	19.3	NA	19.2	high
Learning Disability Service Users who have received a review (M) Local Measure	NA	53.4	75	44.4	high

Corporate Pledges

Increase % of clients receiving a service, who have receive an annual review (M) Local Measure	NA	70.5	75	56.3	high
Increase % of Carers Assessed or Reviewed (M)	NA	82.4	70	72	high
Delayed bed days attributable to social care- All days (M) changed measure. Year to date figure	6.3	7.8	6	7.8	low
% of adults with Learning Disabilities in paid employment	5.7	5.4	5	5.76	high
Increase % of older adults who are still at home 91 days after discharge from hospital into reablement services (A)	82.5	89.9	87	83	high

KEY

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Reporting Frequency (M) Monthly

Reporting Frequency (Q) Quarterly

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socserv/wginfo/PI2017/18/Scrutiny Reports