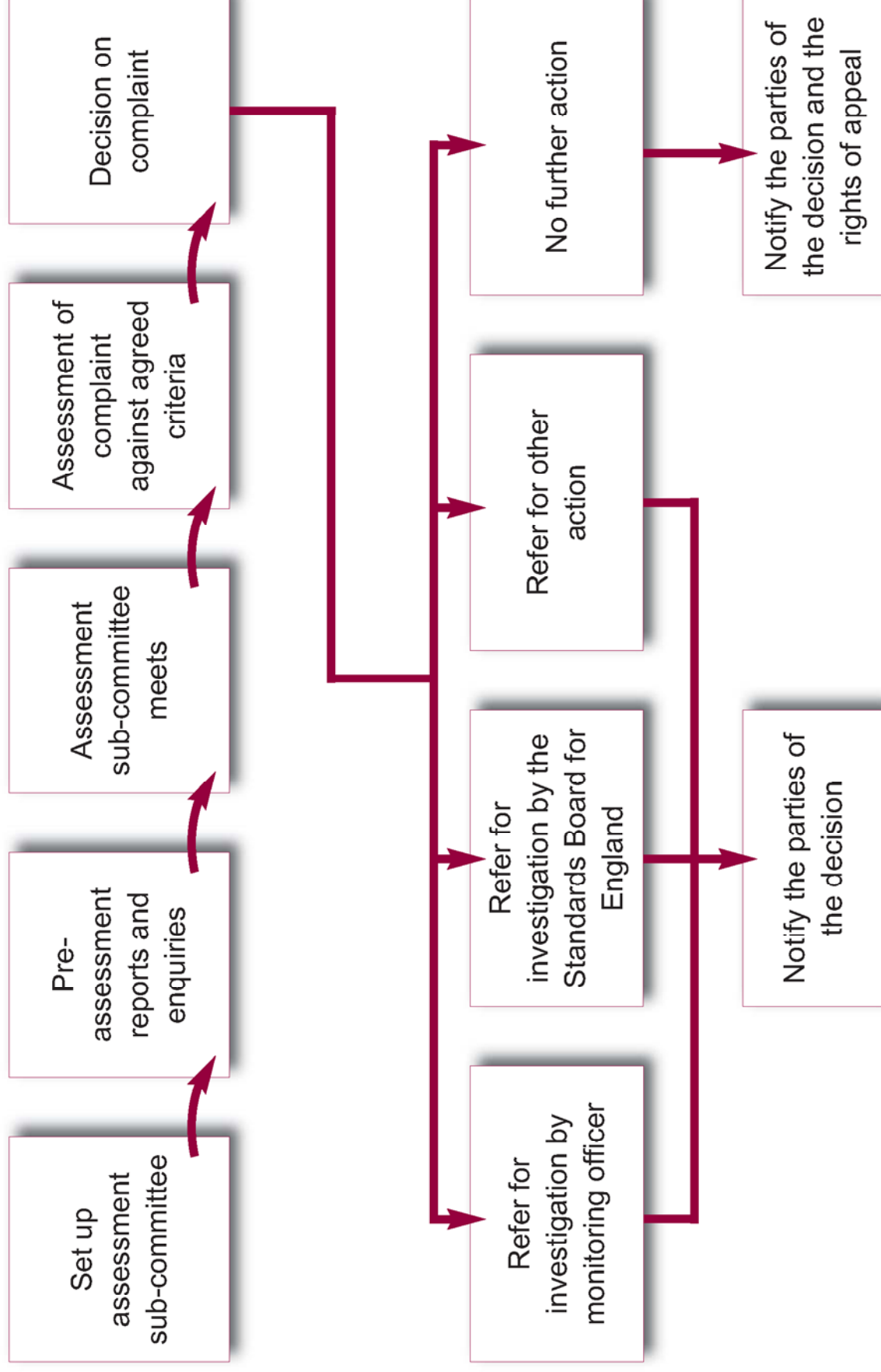


assessment flowchart



Note:

- If at any stage (up until decision) the complainant asks to withdraw their complaint, refer to the guidance.
- If confidentiality is requested by the complainant you may need to amend the notification stages of this process. Please refer to the guidance.

review flowchart

