

APPENDIX 1

Jeanette Harris BSc

Master NLP Coach; NLP Master Practitioner

Level B Intermediate Plus (MBTI Steps I and II, and 16PF5)

Level A Psychometrics

Chartered Institute of Personnel Development and Oxford School of Coaching and Mentoring - Advanced Certificate in Coaching and Mentoring (Masters level)

Chartered Institute of Personnel Development - Certificate in Training Practice

Experience and achievements include:

27 years' financial and retail industry experience in HR business partnering, recruitment, expense management, learning and development, outsourcing, people management, change control, customer services, service management and IT.

Broad senior leadership and executive management experience as a member of the Zurich UK Life Executive Committee. Also trustee for the Children's Information Service Swindon, a charity providing support for children and families, particularly those who are disadvantaged.

Employment history:

HR Business Partner, UK Life
HR Business Consultant, UK Life
L&D Manager, UK Life
IT development and management, UK Life
IT development, support and management

Zurich Financial Services
Zurich Financial Services
Zurich Financial Services
Zurich Financial Services
John Lewis Partnership