

HEALTH OVERVIEW AND SCRUTINY COMMITTEE

THURSDAY, 21 MARCH 2013

PRESENT:- Councillors Claire Ellis (Chair), Ray Ballman (Vice-Chair), Steve Allsopp, Wayne Crabbe, Brian Ford, John Haines, Richard Hurley, Derique Montaut, Maureen Penny, Ann Richards and Julie Wright

Heather Mitchell (SEQOL), Michelle Howard (SEQOL), Paul Bearman (NHS Gloucestershire and Swindon), Dr Peter Crouch, Doug Bale (Adult Social Care, SBC), Amanda Plummer (Adult Social Care, SBC), Peter Wilson (Swindon Mental Health Services), Dr Kate Tredgett (GWH), Catherine Piggitt (GWH) and Dr. Ayoola Oyinloye (SBC)

Councillors Brian Mattock, Cabinet Member for Health and Adult Social Care, and Keith Williams, Cabinet Member for Leisure and Strategic Transport, were also in attendance.

Apologies for absence were received from Councillors Alan Bishop and Maureen Penny.

56. Declarations of Interest

The Chair reminded Members of the need to declare known interests in any matters to be considered at the meeting.

57. Public Question Time

Ms Karyse Day, a resident of Chiseldon, referred to the Committee's previous discussion around the topic of complementary and alternative medicines (CAMs) and invited the Committee to include in its work programme for 2013/14 the consideration of the availability of CAMs in Swindon. The Chair thanked Ms Day for her question and agreed that her suggestion be included in the topics to be considered by the Committee for inclusion in its Work Programme for 2013/14.

The Chair advised that a written question had been submitted by Stephen McManaman, on behalf of the Swindon and District Voluntary Group, regarding foot care service provision in Swindon and the limited number of podiatrists available to meet foot care needs, particularly in relation the needs of people with diabetes. Mr McManaman referred to failing national, as well as local, standards and asked the Committee to investigate the issue. The Chair advised that the matter had been referred to health partners with a request that a written answer be provided to Mr McManaman.

58. Minutes

Resolved – (1) That the minutes of the meeting held on 30th January 2013 be confirmed and signed.

(2) That the comments of the Chief Executive of SEQOL, regarding community based foot care services, and her confirmation that clients previously using the Clapham Hobbs facility should already have been given appointments in

their new service provision location, be noted.

59. NHS Swindon - Chief Executive's Report

Paul Bearman, NHS Gloucestershire and Swindon, presented a report of the Chief Executive, NHS Swindon, on current activity within NHS Swindon and updating the meeting on local and national health-related issues. It was noted that this would be the final report on behalf of NHS Swindon, that the Primary Care Trust would cease to operate from 31st March, its current responsibilities transferring to other organisations, and that the NHS Swindon Clinical Commissioning Group (CCG), currently working in “shadow form” to the PCT, would be going fully “live” from 1st April. The Committee also noted that the CCG had already been authorised with three conditions.

Resolved – (1) That the report be noted.

(2) That NHS Swindon be thanked for its hard work in providing high quality health services for Swindon residents and for its commitment to, and support of, the Council’s health scrutiny function.

60. Avon and Wiltshire NHS Partnership Trust - Community Services Report

Peter Wilson, the interim Managing Director for Swindon Mental Health Services, presented a report on the now completed implementation of the redesign of Community Services, as agreed by NHS Swindon and Swindon Borough Council, and the current position and on-going work to continue to improve Mental Health Services in Swindon. Mr Wilson responded to members questions regarding the following matters:

- the social work vacancy within the Complex Intervention and Treatment Team (Older People’s Service)
- measures to reduce the currently lengthy wait between referral to memory services and initial assessment
- the exploration with local commissioners of a memory service pilot scheme in Swindon
- the sustainability of the improved service performance standards highlighted in the report

Resolved – (1) That the report be noted.

(2) That regular progress reports be made to the Committee on the development and enhancement of the memory service.

61. Liverpool Care Pathway

The Committee received a report of the Chief Executive of the Great Western Hospital’s NHS Foundation Trust providing members with a briefing on the Liverpool Care Pathway (LCP) and how it is designed to support patients who are diagnosed as dying. Dr Kate Tredgett (Consultant in Palliative Medicine at the Prospect Hospice and GWH), supported by Catherine Piggitt (Clinical Nurse Specialist with the Palliative Care Team), presented the report, describing the Liverpool Care Pathway (LCP) as a nationally recognised pathway used in many hospitals to support patients at the end of life and outlining what the LCP “is and is not” and how it is applied in care of patients.

Resolved – (1) That Dr Tredgett be thanked for attending the meeting and for

her comprehensive and very informative presentation of the Liverpool Care Pathway and the use of the Pathway at the Great Western Hospital in providing quality end of life care to patients.

(2) That the report be noted.

62. SEQOL Partner Organisation Update Report

Heather Mitchell (SEQOL) introduced a report providing the Committee with an update on matters relating to SEQOL. In particular, the Committee's attention was drawn to the "drop in" event to be held at the Central Community Hall in the Railway Village, which it was hoped would present an opportunity to inform people of SEQOL's purpose and intention ("what it does"), and also to highlight the organisation's achievements during its first year of operation.

Resolved – That the report be noted.

63. Supporting vulnerable people within Adult Social Services

The Committee received a report of the Board Director, Commissioning, regarding members' concerns regarding the poor inspection report in respect of Selena House, and the subsequent closure of the facility. Doug Bale, the Council's Head of Adult Social Care, introduced the report, outlining the actions taken by Adult Social Services in response to the Care Quality Commission's (CQC) determination that the service was judged to be non-compliant with standards and also outlined the preventative measures that had been put in place to safeguard individuals and ensure dignity, respect and high standards.

Resolved – (1) That the report, and the process in place to work towards improving standards of care delivered locally, be noted.

(2) That, with reference to the information sharing protocol developed between the Council and the Care Quality Commission (CQC), it be noted that representatives of the Health Overview and Scrutiny Committee will meet with the CQC on a quarterly basis, to discuss areas of concern in relation to service provision. That members of the Committee advise the Scrutiny Support Officer of their interest in representing the Committee at the aforementioned meetings with the CQC.

64. Cabinet Member Question and Answer Session - Cabinet Member for Health and Adult Social Care

Councillor Brian Mattock, Cabinet Member for Health and Adult Social Care, was in attendance and presented a detailed report summarising progress and performance in respect of the various service areas within his portfolio of responsibility. Councillor Mattock commented on the significant changes to the health service environment in response to Government legislation and guidance, including the new public health role for local authorities, and expanded on progress in 2012/13 in relation to:

- the development of the new commissioning model and the establishment of the Swindon Health and Wellbeing Board
- the Joint Strategic Needs Assessment process to assess the health and wellbeing needs of the local population
- the Adult Demand Enquiry (Adult Change Programme) to determine optimum solutions to challenges of increasing demand and reducing resources
- accountability and the Adults Peer Challenge

- Managing Expectations
- Systems and processes
- SEQOL and its achievements in building upon the development around integrated approaches to Health and Social Care
- Safeguarding and the role of the Swindon Local Safeguarding Board

Councillor Mattock remarked on the budget position, and the successful management of the saving plan to achieve a forecast underspend in 2012/13, the pressures on Adult Social Care and the increasing demand for Adult Social Care services beyond available resources. He concluded his presentation by outlining the following service priorities for 2013/14:

- Demand management/demand enquiry work streams
- Personalisation
- Safeguarding
- Public Health

Following his presentation of his report, Councillor Mattock responded to members' and health colleagues' specific questions and observations on the following topics:

- the prevalence of "disability hate crime" and "mate hate" offences
- tobacco control and this Committee's previous suggestion that "No smoking" signs be displayed in play areas
- demand management and integrated working
 - the potentially detrimental impact of national strategies on the effectiveness of local health care strategies and the level to which these are "factored into" the Council's 2013/14 health care priorities and beyond
- the maximisation of regional adult social health care resources and the individual case to be made for Swindon's particular and exceptional needs
- the current and appropriate positioning of the Council's licensing function within Cabinet Member portfolios

Resolved – That Councillor Mattock be thanked for attending the meeting and for his full and open responses to members' and health colleagues' questions.

65. Cabinet Member Question and Answer Session - Cabinet Member for Leisure & Strategic Transport

Councillor Keith Williams, Cabinet Member for Leisure and Strategic Transport, was in attendance and presented a detailed report summarising progress and performance in respect of the Leisure Services and Sports Development elements of his portfolio of responsibility. Councillor Williams placed in his report in the context of leisure services as non-statutory services and the recently completed options appraisal to assess for the future management and delivery of both the leisure and culture portfolio in order to mitigate the impact of leisure services provision on the Council's overall budget position. He summarised the key successes within the service area over the last year and also highlighted some of the major challenges faced by the Council in continuing to deliver high quality leisure services.

With reference to the particular remit of the Health Overview and Scrutiny

Committee, Councillor Williams commented on the work of the Sport Development and Health Improvement Team in developing outreach programmes with local communities and individuals, aimed at providing opportunities for people to become more involved in sport, particularly those parts of the community in more disadvantaged circumstances.

Following his presentation of the report, Councillor Williams responded to members' and health colleagues' specific questions and observations on the following matters:

- the transfer of the Oasis Leisure Centre and the decision of the new management company not to allow the use of the Swindon Card to access discounted leisure activities
- the outcome of the presentation of the Leisure and Culture Options Appraisal to Cabinet on 20th March
- the details of the proposal to replace the Swindon Card with a new Leisure (specific) Card and the anticipated cost of the new card
- Primary Schools' funding for sports and the promotion of existing municipal leisure activities within Primary Schools
- the Council's support for, and promotion of, wheelchair rugby
- healthy physical activity and the "prevention agenda"
 - the Council's strategy to increase the participation in healthy physical activity of people within those groups that are "hard to reach" and are, traditionally, less likely to be involved in healthy leisure activities

Resolved – That Councillor Williams be thanked for attending the meeting and for his full and open responses to members' and health colleagues' questions.

66. Work Programme Report

The Committee received a report of the Director of Law and Democratic Services regarding the development of its work programme for 2013/14 and inviting members and health partners to suggest topics for review.

Resolved – (1) That, in addition to the issues identified during the Committee's consideration of this evening's agenda, particularly during the question and answer sessions with the Cabinet Members for Health and Adult Social Care and Leisure and Strategic Transport, the following topic areas be also included for consideration in the Committee's draft work programme for 2013/14:

- the Northern Ireland model of alternative and complementary care
- Healthwatch

(2) That members advise the Committee's Scrutiny Support Officer of any additional issues they might wish to be considered in the Committee's Work Programme for 2013/14.

67. Chair's Closing Remarks

The Chair concluded this final meeting of the Committee in 2012/13 by thanking members and health colleagues for their continued support of the Council's Health Overview and Scrutiny function.

