

HEALTH, ADULT AND CHILDREN SERVICES OVERVIEW AND SCRUTINY COMMITTEE

WEDNESDAY, 3 SEPTEMBER 2014

PRESENT:- Councillors Maureen Penny (Chair), Michael Bray (Deputy Chair), Steve Allsopp, Paul Baker, Andrew Bennett, Alan Bishop, Mary Friend, Fay Howard, Cindy Matthews, Gemma McCracken, Ann Richards, James Robbins, Eric Shaw, Carol Shelley, Timothy Swinyard, Nadine Watts, Steve Weisinger and Julie Wright, Gill May (Clinical Commissioning Group), Kevin McNamara, (Director of Strategy, Great Western Hospital [GWH]), Bill Chapman (GWH), Michelle Howard (SEQOL), Sharon Kirwan (Swindon Association of Secondary headteachers), Simon Manchip (Avon and Wiltshire Mental Health Partnership NHS Trust), Ayoola Oyinloye (Public Health), Rosemarie Phillips (Equalities Advisory Forum), Karen Reeve (Head of Children, Families and Community), Peter Rowe (Healthwatch Swindon), Paul Sunners (Standing Advisory Council for Religious Education), Sue Wald (Head of Commissioning- Children and Adults).

Apologies for absence were received from Councillor John Haines, David Dawson (Catholic Diocese), Cherry Jones (Acting Director of Public Health), Jackie Smith (Swindon Association of Special School Headteachers), Andrew Wild (Church of England Diocese).

Also Present: Councillors Fionuala Foley, Cabinet Member for Children's Services, and Brian Mattock, Cabinet Member for Health and Adult Social Care.

19. Declarations of Interest

The Chair reminded Members of the need to declare any known interests in any matters to be considered at the meeting.

Councillor James Robbins made a personal and non-prejudicial declaration of interest as he was a foster carer for Swindon Borough Council.

Councillor Fay Howard made a personal and non-prejudicial declaration of interest as she was employed by Great Western Hospital.

Councillor Eric Shaw made a personal and non-prejudicial declaration of interest as he was a Council appointed representative on SEQOL.

20. Minutes

Resolved – (1) That the minutes of the meeting held on 11th June 2014 be confirmed and signed as a correct record.

(2) That the Scrutiny Officer be asked to enquire when a review on the viability of the Committee would be undertaken and circulate the information to all Members.

21.

Public Question Time

The following questions were asked in accordance with Standing Order 28 –

Questioner

Mrs Rosemarie Phillips, Equalities Advisory Forum.

Questions

Mrs Rosemarie Phillips asked questions regarding a) meeting the needs of vulnerable children following the closure of some Children's Centres b) the provision of foster care in Swindon and c) the referral of children to the Children's Mental Health Services.

Response

The Chair thanked Mrs Phillips for the questions and advised that a response had been prepared and circulated at the meeting.

22.

Demand for Adult Services

The Cabinet Member for Children's Services and the Board Director Commissioning, Children submitted a joint report updating the Committee on the demand for adult social care and health services and regarding the demand programme in Adult Services and the Clinical Commissioning Group.

Mr John Gilbert, Board Director Commissioning, Adults and Children referred to pressures within Social Care, particularly relating to Learning Disability Care Packages and on the collaborative and integrated work being undertaken with partners. John Gilbert referred to expenditure propositions set out in the Better Care Fund Plan being presented to the Health and Wellbeing Board and explained how Swindon's changing demographics affected the range of service provision. He further drew attention to the challenges and changes following the implementation of The Care Act 2014.

Following the presentation of his report, Mr Gilbert responded to member's questions on the following issues:

- Ways of utilising the net underspend in Public Health Funding.
- The correlation between Swindon's low cost per head of older population and the increase in support offered to people at home and in residential care.
- The criteria used for the various care packages as referred to in 3.4 of the report.
- Reviewing different ways of working to address the financial impact on adult social care due to demographic changes.
- Range of ways to advertise and promote "Circles of Support" in Swindon.
- The provision of carer support.
- Low incomes and/or living in isolation. The difference between living and minimum wages were described and the impact of implementing each one explored.
- Ways that community navigators operate in the four GP practices.
- Explanation of time banking and "circles of support".

- Reasons why different approaches were implemented to support older people in varying locations within the community.
- The need for social understanding and reshaping due to reforms in social care provision.

Resolved: (1) That the demand for adult services report, be noted.

(2) That the Board Director Commissioning, Adults and Children be requested to circulate a list of criteria for the various care packages referred to in 3.4 of the report.

(3) That the Scrutiny Officer be asked to circulate "Circle of Support" leaflets to all members of the Committee.

(4) That the Scrutiny Officer be requested to organise a briefing session regarding The Care Act 2014.

23. Children's Services Performance Report

The Board Director Commissioning, Children and Adults and the Cabinet Member for Children's Services presented a report updating the Committee on the final outturn performance position at the end of 2013/14. The Chair welcomed Mrs Karen Reeve, Head of Children, Families and Communities who referred to the increase in the adoption rate over the past year, school attendance and placement stability. She responded to questions and comments from the Committee regarding the following issues:

- Clarity on the obesity levels in Reception and Year 6 pupils for 2013/14.
- Timeframe for the recruitment of social works.
- Difference between core and initial assessment and one size assessment and how this affected child protection processes timescales.
- Reasons for the increase in fixed term exclusions and timeframes for pupil re-integration into mainstream schooling.
- Clarity on the areas needing improvement as indicated in the draft findings of the Child Exploitation Audit commissioned by Children's Social Care in June 2014.
- Reasons for the increase in the number of children in need and if this constituted a future challenge.
- The possible impact of differing exclusion practices by Local Authority schools and academies on fixed term exclusions.
- Progress made over the past year on the "Curriculum for Life Strategy.
- The stage of the legal process at which young offenders were referred to the Youth Offending Team.
- The centrally located multi-agency teams' work being undertaken on child sexual exploitation.
- The work being undertaken with schools and businesses to address young people not in education, employment or training.
- Ensuring that young people completing college course were equipped with the right employment skills sets for Swindon businesses.
- Appropriate provision of career and advice facilities at schools and colleges.

Resolved: (1) That the report be noted.

(2) That the Head of Children, Families and Communities be requested to circulate the final data position for 2013/14 on absenteeism.

(3) That the Head of Children, Families and Communities be requested to circulate information on obesity levels in Reception and Year 6 for periods 2012/13

and 2013/14.

(4) That the Board Director Commissioning, Adults and Children to circulate a breakdown of exclusion data.

(5) That the Head of Children, Families and Communities to submit PNC (Police National Computer) data regarding further youth offending at the next meeting of this Committee.

24. Commissioner and Provider Updates

The Committee received update reports from the following Commissioners and Providers:

- Great Western Hospitals NHS Foundation Trust
- SEQOL
- Avon and Wiltshire NHS Partnership Trust Community Services
- NHS Swindon Clinical Commissioning Group
- Healthwatch Swindon

The report also included a summary of the reports and decisions arising from the meeting of the Health and Wellbeing Board on 23rd July 2014. The Committee was invited to review this material and determine whether it required additional information or specific reports in relation to any of the various matters considered by the Health and Wellbeing Board.

During the Committee's consideration of the updates, the following issues were raised by members:

- Clarity on targets set for the Emergency Department at Great Western Hospital.
- Following the Cavendish Review, progress made towards Cavendish Certification for healthcare assistance and support workers.
- Recruitment of GWH staff - The percentage of staff recruited from overseas, reasons why UK staff seek employment overseas, language proficiency of overseas applicants and the provision of career advice in schools.
- Work undertaken with dieticians to address patient's queries on meal times and food provision at Great Western Hospital.
- The work being undertaken with Carillion following a food hygiene inspection in April 2014.
- Volunteering role in healthcare – how the number of volunteers were to be increased and on their role in the community.
- Training provision of all staff and the establishment of dementia champions in helping to continue development of other ways to work and provide support and care provision for people with dementia.
- Service provision by the Crises Team, the investment into the memory assessment service to address waiting times and the development of a new model for delivering memory assessments within existing General Practitioners (GP) surgeries.
- Radiotherapy update – The Committee were updated on how £1.2m over three years would aid the establishment of the radiotherapy service in Swindon and noted that a report was being prepared reviewing the national provision of radiotherapy services.
- Integrated work undertaken between public health service providers to aid fall prevention.

- The support being provided to GPs, particularly those practicing in West Swindon.
- Concerns on the strength of the analyses and feedback received from a survey conducted on the treatment of service users receiving secondary mental health services. The Committee commented on the small sample size as a possible factor affecting the results.
- Timeline for the recruitment of Board Directors on the Healthwatch Swindon Board.

Resolved: (1) That the report be noted.

(2) That the Director of Strategy, Great Western Hospital (GWH) be requested to submit an update on the Cavendish Care Certification at a future meeting of this Committee.

(3) That the Director of Strategy, Great Western Hospital (GWH) be requested to include data on nurse staffing in future updates.

(4) That the Director of Strategy, Great Western Hospital (GWH) be requested to circulate data on the number of patients being moved during the night.

(5) That Michael Barnes, Patient & Public Involvement, Swindon Clinical Commissioning Group, be requested to submit an update to the Scrutiny Officer regarding GP provision in West Swindon before the next meeting of this Committee.

(6) That Peter Rowe, Healthwatch Swindon, be requested to include information on the review of treatment to service users receiving secondary mental health services, particularly those provided in Swindon by Avon and Wiltshire Mental Health Partnership Trust at the next meeting of this Committee.

25. Work Programme 2014/15

The Committee considered a report by the Director of Law and Democratic Services detailing the activities to be undertaken during the municipal year. The Scrutiny Officer advised that the work programme would be restructured to address changes agreed at the meeting.

Resolved – (1) That the Infection, Prevention and Control Annual Report be submitted at the next Committee meeting on 12th November 2014.

(2) That the Scrutiny Officer be requested to liaise with the Chair regarding setting up an OFSTED Action Plan Task Group.

(3) That a task group to address the following issue be set up:

- To consider the Dementia Strategy in detail.
- To discuss the procedures for diagnosing dementia.
- To recommend a plan aimed at reducing waiting times for the memory clinic.

(4) Further to (2) and (3) above, Members be requested to advise the Scrutiny Officer if they wish to volunteer to serve on the task groups.

(5) That the Scrutiny Officer be requested to submit a report on the Out Of Borough Task Group meetings held during the 2013/14 Municipal Year.

(6) That further to (5) above, Members be requested to inform the Scrutiny Officer if they wish to continue the work set up by the Children and Young People Overview and Scrutiny (Minute 7 refers) on out of borough placements.