

HEALTH, ADULT AND CHILDREN SERVICES OVERVIEW AND SCRUTINY COMMITTEE

WEDNESDAY, 11 JUNE 2014

PRESENT:- Councillors Kevin Parry (Chair), Steve Allsopp, Paul Baker, Andrew Bennett, Michael Bray, Fionuala Foley, Mary Friend, John Haines, Fay Howard, Cindy Matthews, Brian Mattock, Maureen Penny, Ann Richards, James Robbins, Eric Shaw, Carol Shelley, Timothy Swinyard, Nadine Watts, Steve Weisinger and Julie Wright. Cherry Jones (Acting Director of Public Health), Jo Olsson (Interim Head of Children and Families), Sue Wald (Head of Commissioning, Children and Adults), Jennifer Howells (NHS England), Peter Rowe (Healthwatch Swindon), Ben Curtis (Healthwatch Swindon), Paul Sunner (SACRE), Paul Bearman (Executive Director, Swindon Clinical Commissioning Group), Kevin McNamara, (Director of Strategy, Great Western Hospital [GWH]) , Michelle Howard (SEQOL), Heather Mitchell (SEQOL), Jan Trethewey (SEQOL), Paula May (Managing Director, AWP), Sammad Hashmi (Clinical Director, AWP), Anning Newlands (AWP) and Rosemarie Phillips (Equalities Advisory Forum).

Apologies for absence were received from Councillor Gemma McCracken and Tony Ranzetta (CCG), Peter Crouch (CCG), David Dawson (Diocese), Jackie Smith (ASSSH), Nerissa Vaughan (GWH).

1. Appointment of Vice-Chair

Resolved – That Councillor Mick Bray be Vice Chair of the Health, Adults and Children's Services Overview and Scrutiny Committee for the Municipal Year 2014/15.

2. Declaration of Interest

The Chair reminded Members of the need to declare any known interests in any matters to be considered at the meeting.

Councillor James Robbins made a personal and non-prejudicial declaration of interest as he was a foster carer for Swindon Borough Council.

Councillor Fay Howard made a personal and non-prejudicial declaration of interest as she was employed by Great Western Hospital.

Councillor Tim Swinyard made a personal and non-prejudicial declaration of interest as he was a governor at Millbrook Primary School.

Councillor Kevin Parry made a personal and non-prejudicial declaration of interest as he was a governor at Great Western Hospital NHS Foundation Trust.

3. Public Question Time

No public questions were asked at this meeting.

4. Induction and Welcome to the Committee

Mrs Sally Smith, Scrutiny Officer, welcomed members to the first meeting of the Health, Adults and Children's Services Overview and Scrutiny Committee and referred to the introductory information previously circulated on the remit of the Committee and its Terms of Reference.

5. Co-optees Report

The Committee considered a report by the Director Law and Democratic Services regarding the appointment of co-optees to the Health, Adults and Children's Services Overview and Scrutiny Committee for the Municipal Year 2014/15.

Resolved: (1) That the appointment of Andrew Wild as Church of England Diocese representative to the Committee be confirmed.

(2) That the appointment of David Dawson as the Catholic Church Diocese representative to the Committee be confirmed.

(3) That the appointment of the following non-voting representatives be confirmed:

- Jackie Smith (Swindon Association of Special School Headteachers)
- Paul Sunners (Standing Advisory Council for Religious Education)
- Melanie Sancto (Swindon Association of Primary Headteachers)
- Ben Curtis (Swindon Healthwatch)

(4) That the appointment of a Swindon Association of Secondary Headteachers Representative to the Committee be considered as and when nominations were received.

(5) That the appointment of an Equalities Advisory Forum Representative to the Committee be considered as and when nominations were received.

6. Consideration of Health and Wellbeing Board Recommendations

Mrs Cherry Jones, Acting Director of Public Health presented a report allowing the Committee to consider the issues raised and the recommendations made by the Health and Wellbeing Board at its meeting on 7th May 2014. In response to a query regarding the report, the Acting Director agreed to seek clarification on the role to be exercised by the Overview and Scrutiny Committee in respect of the recommendations made by the Health and Wellbeing Board.

Resolved: That the Acting Director of Public Health seek clarification on the remit of this Committee with regard to the recommendations made by the Health and Wellbeing Board and update this Committee at its meeting of the 3rd September 2014.

7. Ofsted and Care Quality Commission Inspections

The Board Director Commissioning, Children and Adults submitted a report updating the Committee on the findings of two major inspections of Children's Services in Swindon and on the actions planned to meet the identified areas for development.

Ms Jo Olsson, Interim Head of Children, Families and Community Health, introduced the report and explained that it covered both the Care Quality Commission Inspection and Ofsted Inspection Findings. She referred to the different

styles, culture and methodologies used in both inspections and how these affected the proposed action plans.

Jo Olsson and Mrs Sue Wald, Head of Commissioning, Children and Adults responded to the Committee's questions and comments in respect of the following points:

- Undertaking caseload spring cleaning to ensure all cases that should be closed were closed. Jo Olsson explained that this was an administrative exercise as in some service areas case load figures were inaccurately high. She referred to the increase of activity over the past two years and explained that proposals to review future case management would be submitted to the Board Director, Commissioning for consideration.
- How Swindon was being marketed to attract social workers. Jo Olsson explained that Swindon had a stable workforce and referred to the commendable work being undertaken by social workers. She explained that Swindon benchmarked reward packages against other local authorities.
- The provision of well recorded regular supervision, enabling social workers to reflect on their practices. Jo Olsson explained how and why supervisors' caseloads were high in Swindon, how the re-structuring proposals that were currently being subject to consultation may help and that an annual audit of supervision was undertaken.
- The invitation to young people to attend the Children in Care Awards.
- How the Committee may assist in keeping the self-assessment process active following the Ofsted inspection and ways of helping to implement the action plan.
- Ways of driving up standards where demand was increasing. Jo Olsson referred to the transformation programme being undertaken across the Council.
- Lack of GP engagement in wider safeguarding arrangements. Sue Wald explained the Care Quality Commission (CQC) inspection process and commented on the recommendations and action plan reflecting the work to be undertaken between CQC and NHS England to increase training awareness for GPs.
- The challenge for the Committee to identify impact implications in actions undertaken within the plans.
- Ofsted's comments regarding necessary improvements to the Corporates Parenting Advisory Board. Jo Olsson referred to the development programme to be undertaken to assist Corporate Parenting Board members in fulfilling their duties as Corporate Parents.
- The monitoring of educational outcomes for Children in Care.

Jan Trethewey (SEQOL) informed the Committee of training being undertaken and invited Committee members to contact her if they required further information.

Resolved: (1) That the findings of the Ofsted and Care Quality Commission inspections and action plans be noted.

(2) That the Board Director Commissioning and the Cabinet Member for Children's Services be requested to monitor the implementation of the actions plans, particularly the strategic priorities identified at 4.1.4 of the report.

(3) That, a task group be established comprising of five Committee members to monitor work being undertaken on the post inspection action plans, and a report be submitted at this Committee's meeting in November 2014.

8. Adult Services Performance Report

The Cabinet Member for Children's Services and the Board Director Commissioning, Children submitted a joint report updating the Committee on the performance in Adult Services for the Quarter 4 of 2013/14.

Mrs Sue Wald, Head of Commissioning, Children and Adults explained the report structure. She referred to the low take-up of Personal budgets and direct payments and explained how this had changed following the new definition of "personal plans". She commented on the increase of admissions to residential care in October 2013 and March 2014.

Sue Wald, Kevin McNamara, Director of Strategy, Great Western Hospital (GWH) and Paul Bearman, Executive Director, Swindon Clinical Commissioning Group, responded to questions and comments from the Committee regarding the following issues:

- Reasons for the drop in carers' assessments and the work being undertaken to address the issue.
 - Referrals to the Ophthalmology Department at GWH and how treatment was being carried out at other location during the backlog reduction.
 - Follow-up of patient care when patients opt to go out of area for treatment.
- Resolved: That the report be noted.

9. NHS Swindon Clinical Commissioning Group Report

The Executive Director, Swindon Clinical Commissioning Groups submitted a report updating the Committee on local health related issues. Mr Paul Bearman, explained that the Swindon Clinical Commissioning Groups (CCG) represented 26 member GP practices and was responsible for commissioning health services for the Swindon and Shrivenham community.

Paul Bearman referred to proposals for the expansion of radiotherapy services at Swindon and explained that a business plan would be submitted following the approval by the NHS Trust Development Authority Capital Investment Group. He further updated the Committee on the development of NHS Swindon CCG Strategic Plan.

Paul Bearman and Kevin McNamara, Director of Strategy, Great Western Hospital (GWH), responded to questions and comments from Members on the following issues:

- Timescale for the submission of the radiotherapy business case.
- Funding for the project.
- Confirmation of who outside the Swindon community would be utilising the service.

Resolved: That the report be noted.

10. Update on the Urgent GP / Nurse Centre

Ms Louise Tapper, Joint Commissioner, Adults, Swindon CCG, the Board Director Commissioning, Children and Adults and SEQOL submitted a report (a) in response to a request made by the Health and Overview Scrutiny Committee at their meeting

in March 2014 on the use of the Urgent GP/Nurse Centre (formerly known as the Urgent Care centre) on the site of Great Western Hospital and (b) to update the Committee on the work carried out to improve the provision of access to Urgent Care Services for the residents of Swindon.

Resolved: That the report be noted.

11. Arriva Transport Report

The Joint Commissioner, Adults, Swindon Clinical Commissioning Group (CCG), and the Associate Commissioning Director, Swindon CCG submitted a joint report providing an overview of the mobilisation of the new non-emergency patient transport contract with Swindon, including (a) initiation implementation, (b) performance overview, (c) interventions required, (d) quality monitoring, and (e) the current position.

Resolved: That the report be noted.

12. BGSW Area Team: Commissioning Plan 2014/15 and 2015/16

Ms Jennifer Howells (NHS England) submitted a report introducing NHS England, identifying the commissioning intentions for the Municipal Year 2014/15 and on the draft delivery plan setting out the strategic framework for the development of commissioned health services in the Bath, Gloucestershire, Swindon and Wiltshire area (BGSW). She gave a presentation on the work being undertaken by NHS England and on the commissioned health services in the BGSW area.

Following her presentation, she responded to members' questions and observations on the following issues:

- Clarity on who commissions specialist services such as podiatry.
- The provision of dental care for Armed Forces personnel and their families.

Resolved: That the report be noted.

13. Great Western Hospitals NHS FT - Partner Update

The Committee received a report by the Chief Executive of the Great Western Hospital (GWH) NHS Foundation Trust on key issues and developments at the Great Western Hospital. Kevin McNamara, Director of Strategy, Great Western Hospital (GWH), presented the report highlighting matters of significance, particularly on the work of Emergency Care Intensive Support Team's (ECIST's) review of its processes and the increased pressures on Great Western Hospital following a rise in demand for services, particularly over the winter months. He referred to the Trust's challenge to consistently achieve the 95% four hour Emergency Department wait due to increased admissions. He commented on further partnership working with other agencies for the benefit of the community.

Resolved: That the report be noted.

14. Avon and Wiltshire NHS Partnership Trust Community Services Report

The Committee received a report demonstrating Avon and Wiltshire NHS Partnership Trust's (AWP) performance against the targets set out in the balance scorecard. The report highlighted key performance target issues and actions taken by AWP to improve performance where required in 2014/15.

Resolved: That the report be noted.

15. SEQOL Update

The Customer Services Director (SEQOL) submitted a report outlining the work undertaken and achievements by SEQOL over the past twelve months. Heather Mitchell (SEQOL) advised that SEQOL was a wholly employee owned venture offering support to the community in areas covering health, social care and employment with some services extended into neighbouring areas. She commented on the work undertaken over the past year and referred to partnership working with the Clinical Commissioning Group and primary care service delivery with GPs.

In response to a query regarding the Memory Clinic, Mr Paul Bearman (CCG) commented on working undertaken over the past year to address concerns regarding memory assessment services.

Resolved – That the report be noted.

16. Healthwatch Swindon

Mr Peter Rowe, Manager of Healthwatch Swindon, presented a report introducing the work of Healthwatch England. He advised on achievements since April 2013 and highlighted key areas for future work.

Following the presentation of his report, Mr Rowe responded to members' questions and observations on the following issues:

- Differentiation between work undertaken to address adults and children and young people's issues.
- The total number of volunteers at Healthwatch Swindon and the work being undertaken by them.
- Ways of advertising for Board Members.
- Engagement of the Health, Adult and Children Services Overview and Scrutiny Committee as a sounding board for Healthwatch Swindon

Resolved: That the report be noted.

17. Work Programme 2014/15

The Committee considered a report by the Director of Law and Democratic Services on the results of the work programme consultation and the suggested priorities for the work for the Municipal Year, 2014/15.

Resolved – (1) That all those contributing areas for consideration under this Committee's Work Programme for the Municipal Year, 2014/15, be thanked.

(2) That the proposed Work Programme for the 2014/15 as set out in the report, be approved.

(3) That the Scrutiny Officer be asked to circulate the proposed Task Groups list to all members and stakeholders.

(4) Further to (3) above, Members be requested to advise the Scrutiny Officer on which task groups they wish to volunteer to serve on.

18. Dates of Future Meetings

It was noted that meetings of the Committee are scheduled for the remainder of the Municipal Year 2014/15 as follows:

Wednesday, 3rd September 2014 at 6.00 p.m. in the Council Chamber.
Wednesday, 12th November 2014 at 6.00 p.m. in the Council Chamber.
Wednesday, 14th January 2015 at 6.00 p.m. in the Council Chamber.
Wednesday, 4th March 2015 at 6.00 p.m. in the Council Chamber.