

Mental Health Crisis Care Concordat

Health and Wellbeing Board

Date: 7 January 2015

Author: Acting Director of Public Health

Wards: All

Locality Affected: All

Parishes Affected: All

1. Purpose and Reasons

1.1 The Mental Health Crisis Care Concordat is a national agreement between services and agencies involved in the care and support of people in crisis. It sets out how organisations will work together better locally to make sure that people get the help they need when they are having a mental health crisis.

1.2 In March 2014 the Health and Wellbeing Board agreed to support the principles of the national Mental Health Crisis Concordat and board members were tasked with taking this proposal back to their respective organisation for discussion and adoption. The Swindon Mental Health Crisis Care Concordat declaration (see Appendix one) has been agreed and is supported by:

1.2.1 Avon and Wiltshire Mental Health Partnership NHS Trust

1.2.2 CRI – Substance Misuse Service

1.2.3 Great Western Hospital

1.2.4 Office of Police Crime Commissioner for Wiltshire and Swindon

1.2.5 Oxford Health NHS Foundation Trust

1.2.6 SEQOL

1.2.7 South West Ambulance Service Foundation Trust

1.2.8 Swindon Borough Council

1.2.9 Swindon Clinical Commissioning Group (CCG)

1.2.10 Swindon Mind

1.2.11 Wiltshire Police

1.3 An action plan to support delivery against the principles outlined in the concordat is being drafted.

2. Recommendations

The Board is recommended to:

Mental Health Crisis Care Concordat

Health and Wellbeing Board

Date: 7 January 2015

- 2.1 Endorse the aims of the Mental Health Crisis Care Concordat and acknowledge that Swindon CCG, Swindon Borough Council, Wiltshire Police, Avon and Wiltshire Mental Health Foundation Trust, South West Ambulance Service NHS Foundation Trust, Great Western Hospital NHS Foundation Trust, Office of Police Crime Commissioner for Wiltshire and Swindon, Oxford Health NHS Foundation Trust, SEQOL, Swindon Mind, CRI, have sign up to the Concordat.
- 2.2 Receive an update at its meeting on 11 March 2015 on how the principles outlined in the Concordat will be implemented.
- 2.3 Note that delivery on the Swindon Mental Health Crisis Care Concordat is dependent on agencies committing to working collaboratively together to improve outcomes.

3. Detail

- 3.1 The Mental Health Crisis Care Concordat is a national agreement between services and agencies involved in the care and support of people in crisis. It sets out how organisations will work together better to make sure that people get the help they need when they are having a mental health crisis.
- 3.2 In February 2014, 22 national bodies involved in health, policing, social care, housing, local government and the third sector came together and signed the Crisis Care Concordat. It focuses on four main areas:

Access to support before crisis point – making sure people with mental health problems can get help 24 hours a day and that when they ask for help, they are taken seriously.

Urgent and emergency access to crisis care – making sure that a mental health crisis is treated with the same urgency as a physical health emergency.

Quality of treatment and care when in crisis – making sure that people are treated with dignity and respect, in a therapeutic environment.

Recovery and staying well – preventing future crises by making sure people are referred to appropriate services.

- 3.3 Department of Health working with the Home Office and Mind expect each locality to have agreed a Mental Health Crisis Declaration by December 2014. Swindon uploaded the Mental Health Crisis Care Declaration in December.
- 3.4 Meetings have been hosted by Swindon CCG and included, Swindon Borough Council, Wiltshire Police, Avon and Wiltshire Mental Health Trust, South West Ambulance Service NHS Foundation Trust and Great Western Hospital

Mental Health Crisis Care Concordat

Health and Wellbeing Board

Date: 7 January 2015

- 3.5 A first draft action plan has been developed. The development of the action plan will be on going and include children and young people and other partners and will be monitored at the Mental Health Commissioners Meeting.

4. Alternative Options

- 4.1 The Board could choose not to endorse the local Swindon Mental Health Crisis Care Concordat.

5. Implications

Financial and Procurement Implications

- 5.1 There are no direct financial or procurement implications arising from this report.
- 5.2 Where further work has been identified in order to meet the commitments of the concordat this will be undertaken within existing budget allocation and resource.

Legal and Human Rights Implications

- 5.3 There are no direct legal or human rights implication arising directly from this report.

All other Implications

- 5.4 There are positive implications for improving the mental health crisis care provided to those experiencing an acute episode of mental crisis. There are also opportunities to prevent future crisis.

6. Consultees

- 6.1 Swindon CCG, Swindon Borough Council, Wiltshire Police, Avon and Wiltshire Mental Health Trust, South West Ambulance Service NHS Foundation Trust and Great Western Hospital have been directly involved in the development of the local concordat.
- 6.2 A mental health workshop has been held which included stakeholders from across the mental health services and partners where the mental health concordat was discussed. This included: Services Users and Carers, Primary Care, CRI substance misuse services and other third sector organisations.
- 6.3 The Board Director, Resources (Section 151 Officer) and Director of Law and Democratic Services (Monitoring Officer) are consulted in respect of all reports.

7. Background Papers

- 7.1 None.

Mental Health Crisis Care Concordat

Health and Wellbeing Board

Date: 7 January 2015

8. Appendices

8.1 Appendix one - Swindon Mental Health Crisis Care Concordat.