

Pharmaceutical Needs Assessment

Health and Wellbeing Board

Date: 11 March 2015

Author: Director of Public Health

Wards: All

Locality Affected: All

Parishes Affected: All

1. Purpose and Reasons

- 1.1 The Health and Social Care Act 2012 transferred the responsibility for the developing and updating of Pharmaceutical Needs Assessment (PNA) to Health and Wellbeing Boards. Swindon Health and Wellbeing Board is required to publish the PNA by 1 April 2015. This is a statement of the pharmaceutical need of the population in the area. It will ultimately form the basis of commissioning plans of NHS England for services within community pharmacies.
- 1.2 The purpose of the PNA is to:
 - 1.2.1 Identify the pharmaceutical services currently available and assess the need for pharmaceutical services now and in the future;
 - 1.2.2 Inform the planning and commissioning of pharmacy services by identifying which services should be commissioned for local people, within available resources, and where these services should be;
 - 1.2.3 Inform decision making in response to applications made to NHS England by pharmacists and dispensing doctors to provide new pharmaceutical services, including new pharmacies, and also to make changes to existing contracts. The organisation that will make these decisions is NHS England.

2. Recommendations

The Board is recommended to:

- 2.1 Note this report.
- 2.2 Note the conclusions and accept the recommendations from the Swindon Pharmaceutical Needs Assessment as set out on pages 249 - 251 in the attached Appendix 1.
- 2.3 Approve the Swindon Pharmaceutical Needs Assessment 2015 - 2018 for publication by 1 April 2015.

Further information on the subject of this report can be obtained from Cherry Jones, 01793 444681, cherryjones@swindon.gov.uk, Chris Woodward, 01739 444678, cwoodward2@swindon.gov.uk or Tom Frost, 07884 733175, tfrost@swindon.gov.uk

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3. Detail

Background

- 3.1 The Health and Social Care Act 2012 established Health and Wellbeing Boards (HWB's). The Act also transferred responsibility to develop and update Pharmaceutical Needs Assessments (PNA) from Primary Care Trusts (PCTs) to HWBs with the requirement to have a new PNA published by 1st April 2015.
- 3.2 The PNA is a legal document which details services which would be desirable and essential in a locality based on the local health needs and population demographics. The NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013 set out the legislative basis for developing and updating PNAs and can be found at: <https://www.gov.uk/government/news/new-pharmaceutical-services-regulations-published>
- 3.3 PNAs are used to inform commissioning decisions by local authorities (public health services from community pharmacies) and Clinical Commissioning Groups (CCGs). NHS England area teams will also use the PNA to inform whether a pharmacy application would be desirable for a particular location or to make changes to existing pharmacy contracts.
- 3.4 The development of the Swindon PNA 2015 - 2018 has been led by Public Health at Swindon Council and monitored through the Joint Strategic Needs Assessment (JSNA) Steering Group.

Statutory consultation

- 3.5 The draft Swindon PNA 2015 - 2018 was approved for public consultation by the HWB in November 2014. There was a 60 day statutory consultation which ran from 17th November 2014 to 15th January 2015. As specified in Regulation 8 of the Pharmaceutical Services Regulations the following were consulted during this period:
 - the Local Pharmaceutical Committee (LPC)
 - the Local Medical Committee (LMC)
 - any persons on the pharmaceutical lists and any dispensing doctors list for its area
 - any LPS chemist in its area with whom NHS England has made arrangements for the provision of any local pharmaceutical services

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- Healthwatch, and any other patient, consumer or community group in its area which in the view of the Health and Wellbeing Board has an interest in the provision of pharmaceutical services in its area
 - any NHS trust or NHS foundation trust in its area
 - NHS England
 - the neighbouring HWBs of Wiltshire, Gloucestershire, Oxfordshire and West Berkshire.
- 3.6 The draft PNA was hosted on the SBC website and an online survey was used to capture responses and there was also the option to reply by email or phone.
- 3.7 There were 14 respondents in total to the statutory consultation. All responses received via the online survey (5) agreed with the statement that the pharmaceutical provision within Swindon is satisfactory.
- 3.8 The responses were analysed and considered by the JSNA Steering Group. Amendments were made to the draft document for clarity and accuracy as considered appropriate. The main comments along with the actions taken (if necessary) are summarised in Appendix 3 of the PNA. The conclusions and recommendations in the PNA were largely unchanged from the draft version.

PNA conclusions and recommendations

- 3.9 After considering the population of Swindon and the provision of pharmaceutical services in Swindon it is concluded that there is adequate provision of pharmaceutical services at the time of writing the PNA. Pharmaceutical services are available in a variety of different set ups across Swindon and in a range of accessible locations.
- 3.10 There is currently no community pharmacy available in Swindon 24 hours per day. The PNA has not identified a need for a 24 hour service provision as urgent requirements can be accessed via an out-of-hours commissioned service.
- 3.11 As the out-of-hours GP service is located on the GWH site NHSE should explore the options available for the dispensing of medicines from the GWH site with any provider willing to provide the service at GWH. This would potentially provide better integrated healthcare provision for those residents accessing medical provision from the urgent care centre.
- 3.12 Across Swindon, the elderly population and the large number of people with long term conditions such as diabetes would benefit from optimum delivery of the MUR (medicine use review) service. All except one of the pharmacies in Swindon

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are offering this service; work is needed to ensure that the appropriate groups of patients are being offered the service and that target numbers are being reached. One particular area of development could be to implement systems, in conjunction with secondary care, to facilitate appropriate patients having an MUR either before admission or post discharge depending on the individual's circumstances.

- 3.13 Ensure that enhanced pharmaceutical services are developed in line with the JSNA and Public Health priorities in Swindon to ensure that equality of access and distribution of services meet the needs of local communities. It is important for all commissioners to work with existing providers to ensure that the highest standards of quality and the optimum range of services are delivered.
- 3.14 Consider the development and implementation of the 'healthy living pharmacy' concept in Swindon to further support the self-care for those with long term conditions. . 'Healthy Living Pharmacy' is a national initiative which enables pharmacies to help reduce inequalities by delivering high quality health and wellbeing services within the local community particularly focused in areas where there is high deprivation.
- 3.15 Provision of Emergency Hormonal Contraception (EHC) should ideally be available in all pharmacies in Swindon, so that young women know that they could access the service in any pharmacy. Some young women may not wish to visit a pharmacy in their residential area for EHC so it is recommended that a quality EHC service is provided by all pharmacies in Swindon.
- 3.16 In order to increase access to support to stop smoking Smoking Cessation services should be available in all areas of Swindon and all pharmacies should be encouraged to participate in the provision of this service.
- 3.17 The NHS Health Checks programme for 40 to 74 year olds aims to help prevent heart disease, stroke, diabetes, kidney disease and certain types of dementia and should be available in all areas of Swindon and all pharmacies should be encouraged to participate in the provision of this service.
- 3.18 Other healthy living, ageing well support and service provision should be considered through local pharmacies such as weight management, alcohol harm reduction and general brief intervention advice and support.
- 3.19 Continue to review the provision and commissioning of general minor ailments schemes particularly focusing on deprived areas. This will work towards increasing capacity in GP surgeries.

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- 3.20 The national plan is to offer seasonal flu vaccine to all children up to 18 years of age in future years. NHSE should consider offering the vaccine for eligible groups through community pharmacies following evaluation of pilot sites. Community pharmacies can also help raise the seasonal flu vaccine uptake in the 'at risk' groups.
- 3.21 For all enhanced and locally commissioned services, consideration must be given to raising awareness of the services by the pharmacies which offer them. This needs to be addressed across Swindon to ensure the public and other health and social care professionals have the necessary information.
- 3.22 Any future pharmacy applications should be encouraged to provide all locally commissioned services. All new applicants should therefore be prepared to offer these services.
- 3.23 Continue to ensure that the number and distribution of 100 hour pharmacies is sufficient to provide a comprehensive local service.
- 3.24 All community pharmacies in Swindon will be familiar with and actively work within the agreed procedures, guidance and protocols for safeguarding adults and children in Swindon. Community pharmacists should ensure that they are provided with, and that their staff receive, training in safeguarding children and adults. Advice on training can be sought from Swindon Borough Council.
- 3.25 There should be a "fit for purpose" information and technology system in place, which allows for electronic access, distribution of patient information and access to patient care records. Computers should have the ability to link with standard NHS systems - such as the Summary Care Record when available. The person responsible for delivering pharmaceutical services should have access to the internet at all times and links to health and social care partners and agencies by email.
- 3.26 A working group should be set up to take forward the recommendations in the PNA and develop an action plan to address the recommendations identified within the findings of this PNA.

4. Alternative Options

- 4.1 No alternative options are proposed.

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5. Implications, Diversity Impact Assessment and Risk Management

Financial and Procurement Implications

- 5.1 There are no financial or procurement implications arising from this report. When the final PNA is published (by 01 April 2015) it will inform commissioning decisions by NHS England, SBC public health and NHS Swindon Clinical Commissioning Group (CCG).

Legal and Human Rights Implications

- 5.2 There are no direct legal or human rights implications arising from this report.

All Other Implications (including Staff, Sustainability, Health, Rural, Crime and Disorder)

- 5.3 None.

Diversity Impact Assessment

- 5.4 Equality and diversity issues are considered in section 5 of the PNA and the statutory consultation on this document included Healthwatch Swindon and the general public.

Risk Management

- 5.5 No specific risks identified for this report.

6. Consultees

- 6.1 The Board Director, Revenue, Benefits and Property (Section 151 Officer) and Director of Law and Democratic Services (Monitoring Officer) are consulted in respect of all reports.

7. Background Papers

- 7.1 None.

8. Appendices

- 8.1 Appendix 1 - Swindon Pharmaceutical Needs Assessment 2015 – 2018.