

STATUS OF OUTSTANDING ACTIONS ARISING FROM SCRUTINY COMMITTEE

SUMMARY OF PUBLIC QUESTIONS REQUIRING A WRITTEN RESPONSE AND MEMBER REQUESTS FOR INFORMATION 20th June 2016

4.	Consideration of Cabinet Decisions		
	Subject	Status	
	<p>Cllr McCracken asked about licensing pre-application advice charges and (i) whether the charge was applicable to businesses only or all requests for advice and (ii) if the charge was being applied in the same way to Charities, Community Groups/Parishes and Schools/PTAs.</p>	<p>Response received from Kathryn Ashton – Licensing Manager in relation to part I of the question on 29th June 2016, as follows:</p> <p>‘Having spoken with the Chair of Licensing Committee last week, I understand that you sought clarification on the Pre-Application Advice charge of £51.00 which is included in the new fees and charges. Councillor Tomlinson was correct in the advice she gave but she has asked me to clarify.</p> <p>We get a large number of requests for pre-application advice from applicants including assistance in completing standard forms. These requests can often be extremely time consuming and divert officer time from their statutory duties. Currently there is no charge for the pre-application advice we provide, which means that officer time spent helping applicants isn’t accounted for.</p> <p>The introduction of a £51 charge is for an estimated one hour of officer advice or part thereof. It is calculated at my hourly rate as I am normally the person who provides this advice.</p>	Complete

		<p>The Planning team have charged for pre-application advice for many years, but the level of charge and the service provided here is also being reviewed. Once the charge is introduced it will be incumbent on my team to formally record pre-apps, including the advice provided, and to monitor its success. I anticipate that a more structured pre-app service will lead to better applications, swifter decisions and more compliant premises.'</p> <p>Response received from Kathryn Ashton – Licensing Manager in relation to Part 2 of the question on 29th June 2016, as follows:</p> <p>'The charge is for pre-application advice and will be administered in the same way that pre-apps are charged for planning applications. The charge will apply to any business or organisation seeking advice on applications that they are intending to submit for licences.</p> <p>The fee is not excessive, and covers only basic costs of staff time, for the duration of the advice. Currently much staff time is taken doing work that should be undertaken by an applicant and this cannot be sustained.</p> <p>The exception to this is advice provided to event organisers including charitable organisations, through the Event Safety Advisory Group which remains free of charge.'</p>	
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	Cllr Moffatt asked about expenditure shown against the Broadband Capital project.	<p>Response received from Ian Burbidge, Head of Finance, Schools on 29th June 2016, as follows:</p> <p>‘The overall project assumes £1.9m of payments to UKB of which 50%, £950k is grant from BDUK (Broadband Delivery UK who are part of the DCLG). Payments to the Broadband Supplier are based on Milestones reached of which so far only the first has been achieved and £190k has been paid over. Further milestones are expected to be achieved over the next few months and payments will be paid with the BDUK grant monies being used first. It's expected that SBC monies will be spent towards the end of 2016.’</p> <p>Additional information from Stuart McKellar</p> <p>‘Under the contract with UKBN the money BDUK are putting in is spent first and SBC's goes in last.</p>	Complete												
	The Chair asked about the level SBC payments to the Government following the sale of Council housing stock under the Right to Buy Scheme.	<p>Response received from Michael Ash/Cllr Russell Holland on 4th July 2016, as follows:</p> <p>The Head of Housing and Community Safety advises that the following figures relate to properties sold under the Right to Buy legislation in the last financial year (2015/16).</p> <table><tr><td>Number sold under the Right to Buy</td><td></td><td>55</td></tr><tr><td></td><td></td><td></td></tr><tr><td>Net receipts after discount</td><td></td><td>3,295,378</td></tr><tr><td>Less</td><td></td><td></td></tr></table>	Number sold under the Right to Buy		55				Net receipts after discount		3,295,378	Less			Complete
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	<p>The Chair asked if a route has been decided to replace the closed off Fleming Way. He is specifically asking for the planned route.</p>	<p>Response received from Philip Martlew on 19th July 2016, as follows:</p> <p>The closure of Fleming Way as a through route is part of the Kimmerfields Development proposals. The alternative traffic routes were described in the planning consent that was approved for the Kimmerfields Development. There has been no change to those routes since that approval was granted.</p> <p>The Kimmerfields development proposed as part of the Town Centre Masterplan has secured outline planning approval for the re-modelling of Fleming Way, the construction of the new Bus Exchange, and changes to the traffic management arrangements within the town centre to accommodate these schemes. These changes include alterations to:</p> <ul style="list-style-type: none">• Sheppard Street / Station Road – becomes two-way for a section between Bridge Street and Gloucester Street	Complete																					

		<ul style="list-style-type: none"> • Harding Street / Faringdon Road / Holbrook Way – becomes two-way, with sections of Holbrook Way altered to accommodate the Bus Exchange • Bridge Street- direction of travel reversed • Gloucester Street – direction of travel reversed • Milton Street / Manchester Road – altered to accommodate the Bus Exchange and the accesses for the Kimmerfields development <p>The first phase of these changes was the alteration of the Whale Bridge junction from a roundabout to the current layout. Funding has also been secured for the re-modelling of Fleming Way, and for the Bus Exchange, allowing these schemes to come forward as the next phases.</p> <p>Forward Swindon Limited has recently published the Town Centre Delivery Plan [see http://www.forwardswindon.co.uk/built-environment/introducing-the-new-tcdp/] setting out the priorities for ensuring that the Town Centre Masterplan is implemented. This includes the preparation of a Town Centre Movement and Access Strategy which seeks to:</p> <ul style="list-style-type: none"> • Create a legible two-way ring road around the central area; • Prioritise walking and cycling within the town centre, and; • Improve links between the various parts of the town centre including the retail core, Railway Quarter and North Star areas. <p>The overall objective to downgrade Fleming Way from the</p>	
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		<p>current dual carriageway layout to reduce the severance impact that it has upon the town centre remains, and there is also a desire to ensure that the town has a new high quality bus station facility provided within the town centre. The Town Centre Movement and Access Strategy will, however, afford an opportunity to ensure that the Kimmerfields traffic management proposals would fully achieve the objectives of the Town Centre Delivery Plan and Masterplan.</p> <p>Officers of SBC and FSL are working together to develop the Strategy and as such the above proposals may change as options are developed further. The outcome of this work will, of course, be reported to Members.</p>	
	<p>Cllr Martyn asked whether Wroughton was identified as a 'main area' in the Local Bus Service and Strategy review or if it was a subsidised route and the current bus service in Wroughton was scheduled to be withdrawn.</p>	<p>Response received from Nigel Hale on 25th July 2016, as follows:</p> <p>Wroughton is mainly served by Stagecoach bus services.</p> <p>The services which receive funding are the Service 9 during the evening only, as the daytime service is commercial.</p> <p>The whole daytime Service 71 to Alexandra Park/Thorney Park is funded.</p> <p>The evening Service 72A journey provided by Thamesdown Transport is funded.</p> <p>These are the only services or parts of services which could be affected by the bus strategy potentially.</p>	Complete

5.	Cabinet Member Question and Answer Session – Leader of the Council and Chair of Cabinet		
	Cllr Emma Faramarzi and Cllr Vera Tomlinson expressed a concern about the Leader's statement that they had been party to the suggestion for new sites for superfast broadband masts in the Priory Vale and St Andrews wards, when in fact they had not made any suggestions for the new sites.	The Leader confirmed at the Scrutiny Committee on 20 th June 2016 that he would contact UK Broadband and seek clarification about the content of the statement.	On-going
SUMMARY OF PUBLIC QUESTIONS REQUIRING A WRITTEN RESPONSE AND MEMBER REQUESTS FOR INFORMATION 18th July 2016			
9.	Public Question Time		
	Mr Cockbill asked about a Highway and Transport public survey being carried out by MORI on behalf of the Council and whether the results of the survey, with comments, would be published on the Council's Website?	A written response was sent to Mr Cockbill from Committee and Member Services on 20 th July 2016 and 3 rd August 2016 following the receipt of an additional question.	Completed
11.	Consideration of Cabinet Decisions		
	Subject	Status	

	<p>Cllr Bob Wright asked a question about Public Power Solutions, in particular he asked for further information about all PPS activities income, outgoings and any profits.</p>	<p>Waiting for a response from Cheryl Sloane, PPS.</p>	<p>On-going</p>
	<p>Cllr Cathy Martyn asked about a number of questions about the Swindon Suicide Audit :</p> <p>i. 'Para 3.1.1 Are 6 2-day ASIST suicide prevention training courses during 2016-18 sufficient and are they provided free? Ditto: the on-going training in self-harm for professionals working with young people and The Mindful Employer Network (see P.262).</p> <p>ii. Para3.1.2 Does the focus on mental health promotion & suicide prevention interventions on boys and men include transgender people? Ref: P.257 the Stonewall mental health briefing on lesbian, gay and bisexual people, also ref: P.270 para 4.</p> <p>iii. Para 3.1.3 The review of the self-harm register at</p>	<p>Response received from Frances Mayes on 1st August 2016:</p> <p>i. Yes the ASIST courses are being provided free for those working or living in Swindon interested in attending. These have been funded through a regional bid to Public Health England. The courses have been very popular and oversubscribed and we will continue to fund these on an ongoing basis and will look into increasing the number of sessions available. The Mindful Employer Network is funded from Public Health and also commissioned from Mind. There are no plans to discontinue funding this at present. The training in understanding self-harm for professionals working with young people is provided by TaMHS. The guidance is available on line.</p> <p>ii. We need to ensure that we meet the needs of all people regardless of gender or sexual orientation. The reason that boys and men were highlighted is that their emotional distress can manifest itself in different ways to girls and women and they can respond differently to accessing services. However, when we develop work around promoting</p>	<p>Complete</p>

	<p>GWH ED: what is being done to tackle children's and young people's self-harm at an earlier stage? Ie: when it becomes apparent at school or home? There's very little information and support available to parents – see below.</p> <p>iv. Para 3.1.9 There is mention of provision of better support to those who are bereaved or affected by suicide. Given the apparent link between some suicides and a previous history of self-harm, is there also a need for better support to family and friends of people who self-harm to enable them to give better support?</p> <p>v. Para 3.1.5 How do you ensure that mental health needs are given equal consideration to physical health needs in those with a long-term mental health condition?</p> <p>vi. Para 63 How does the Board measure the number of people who self-harm, given that many people hide it? Can the Board be sure that their figures are accurate? How do they evidence that there has been a reduction this year in the number of children who repeat self-</p>	<p>mental health we will ensure that we include sexual orientation. AWP mental health trust attends key diversity events such as Pride promoting the importance of good mental health. LIFT psychology service also attends Pride and also link with a youth group. AWP has a service user rep linked to the LGBT community and those with concerns can link with the Engagement Lead who can offer support to engage with services in the community.</p> <p>iii. Oxford Health CAMHS Service has produced a leaflet (funded by Public Health, Swindon Borough Council) aimed at young people who have self-harmed explaining the issue and giving guidance and signposting. This was designed to be given out if those under 18 attend A&E but is also available through CAMHS. They have also produced a version for parents and carers. These leaflets give information and advice but also a list of good quality websites which can provide more information. There has been guidance on self-harm for those who for those who work with Children and Young People and free training has been made available widely.</p> <p>AWP provides a similar leaflet for adults. As part of the CAMHS transformation plans there is a focus on what support and guidance there is for schools in recognising and promoting mental health and wellbeing and identifying children who may need more support.</p>	
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	<p>harm?</p> <p>ii. P262 – Other Initiatives: Who is responsible for the provision of urgent and emergency access to crisis care? At the CQC Summit following the CQC inspection of GWH, it became clear that out of hours, it commonly falls to the Police to find someone or an organisation who will give the crisis care, and if they can't find anyone, the Police take them to ED at GWH in the absence of anyone else. This means Police time and resources is used to deal with a health issue rather than a policing issue.'</p>	<p>Work continues within schools as part of the Personal Social Health Education curriculum to promote positive mental wellbeing and improve self-esteem. Support is tailored around the specific needs of children and young people and may include issues such as self-harm or eating disorders. Considerable amount of work goes on in schools to reduce bullying which all contributes to the Healthy Schools award.</p> <p>iv. SOBS (Survivors of Bereavement by Suicide Group) provide excellent support for those who have been bereaved by suicide and LIFT psychology also provide support for those who are experiencing psychological difficulties. The leaflets described above give a selection of local and national websites and phone lines who can offer support.</p> <p>PASH at Mind also provides a local service for those who self-harm and can give advice and information to family and friends. This service is available for those aged 16+. Both the Targeted Mental Health Service (TaMHS) and CAMHS service work with parents and carers to support young people.</p> <p>v. Physical health needs of those with Long-term mental health conditions</p> <p>There has been considerable focus on ensuring</p>	
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		<p>that the physical health needs of those with mental health problems are not over looked. NHS Health Checks are now delivered in our local mental health services and everyone aged 40 – 74 yrs who does not have a pre-existing cardio-vascular condition will be invited by AWP to take part. These NHS Health Checks are delivered by the Swindon Borough Council Community Health Check Team. AWP are also working towards becoming smoke free and offer smoking cessation services to both staff and patients. The newly restructured Specialist Health Ambassador will have a mental health lead who can support those with mental health problems improve their physical health and also provide support and leadership to the rest of the Ambassador team.</p> <p>National Contracting for Quality and Innovation (CQUINs) in 16/17 have been introduced between Swindon CCG and AWP regarding improving physical health and mental health promotion. There are outcome measures to monitor physical health management. This applies to both AWP and Rethink.</p> <p>These are monitored through a monthly contract review meetings – any indicators that are not performing are subject to scrutiny. Remedial action plan or direct contract action against provider if the CCG are not satisfied with regards standards of care.</p>	
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		<p>Mental health needs of those with physical health long-term conditions</p> <p>For those with Long term conditions such as diabetes LIFT Psychology provide courses to ensure that mental health is considered alongside physical health problems.</p> <p>The Mental Health Liaison team (AWP) based at GWH can also be asked to review people admitted to hospital for a long term physical health conditions and assess if they require additional mental health support. The patients can then be referred to other teams within AWP.</p> <p>The pain clinic at GWH also employs a psychologist to work alongside the physical health team providing additional support for those with chronic pain.</p> <p>In addition there are third sector providers such as MacMillan Cancer Support, Diabetes UK, British Heart Foundation who provide support for those suffering from specific physical health conditions.</p> <p>vi. The only accurate and comparable figures we have for self-harm are from hospital attendances. Even these figures group intentional and unintentional self-harm together. As mentioned self-harm can be a hidden issue and is difficult to ascertain the true self harm rate. We have also undertaken some social norms work in schools which gives us</p>	
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		<p>an indication of self-reported self-harm rates in some schools. This indicates that although a comparatively high number have experimented with self-harming far fewer regularly use self-harm as a coping mechanism.</p> <p>We will be able to use the CAMHS self-harm register to monitor the number of young people who repeat self-harm. We can do this in conjunction with data from GWH. Indications from a recent CAMHS report are that the numbers are reducing.</p> <p>vii. The CCG commission mental health services including urgent and emergency access to crisis care. AWP Mental Health Foundation Trust is the provider.</p> <p>The Street Triage Project (Out of hours) provides real time liaison between mental health services (AWP) and the Police regarding mental health crises in the community. The project is being piloted from September 15 – September 16. Early evaluation has shown it to be successful. It has therefore been extended until April 2017 when the plan is to mainstream the service into the standard contract.</p> <p>Swindon Intensive Service provide 24/7 crisis intervention, with recent augmentation to out of hours staffing (10pm to 7.30am). Mental Health Liaison (AWP) is also extending their hours and presence at A&E at GWH. Thus ensuring that</p>	
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		<p>service users who cannot be diverted by either the Street Triage or Intensive service mentioned above, receive a timely and effective service. GWH have also employed a mental health nurse over night to give additional support to staff working in and patients with mental health problems attending A&E during the night.</p>	
	<p>Cllr Chris Watts referred to the Springfield Community Campus in Corsham and how it was a centre for many different types of community activity, including a library, health and fitness, café, meeting space and community policing. Cllr Watts suggested that the Leader may wish to look at this model and how Swindon can learn from it, especially in light of the issues surrounding Swindon Libraries.</p> <p>The Leader explained that he was happy to look at this model and respond to members accordingly. Link to the Springfield Community Campus webpage - http://www.springfieldcampus.org.uk/.</p>	<p>Response requested from the Leader, Via Douglas Campbell on 25th July 2016</p>	<p>On-going</p>

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